

DATA RESPONSIBILITY

The New Normal in a Consumer-centric World



idb. TECH LAB AN AGENDA

Slide Numbers	Session Name	Speakers
4-21	Opening Remarks: The New Normal and the Need to Rearchitect ourselves	 Dennis Buchheim, EVP & GM, IAB Tech Lab Neal Richter, Chief Data Scientist, SpotX
22-32	The Gathering Storm on Privacy: GDPR, CCPA, and Federal Regulation (Privacy for America)	 Dave Grimaldi, EVP, Public Policy & General Counsel, IAB Danny Sepulveda, SVP, Policy and Advocacy, MediaMath Ari Levenfeld, Chief Privacy Officer, Quantcast
33-55	Unpacking the new TCF 2.0	Grant Nelson, Product Manager, Privacy, Xandr
56-80	The European Perspective on Navigating Privacy Regulation	Daniel Green, Commercial Director, SVP Sales, Adform
81	CCPA – How to Think About Requirements on January 1	 Moderator: Jennifer Derke, Director of Product, Automation, IAB Tech Lab Jill Wittkopp, Senior Product Manager, Rakuten Marketing Daniel Spring, Director of Product, Verizon Media
82	Data, Power, Competition, and the Future of the Digital Economy	Avery Gardiner, Senior Fellow, Center for Democracy and Technology
83-92	Data Transparency: Unpacking the New Cross-industry Standard for Audience Data Labeling	 Moderator: Benjamin Dick, Director of Product, Data, IAB Tech Lab Gillian MacPherson, VP, Digital Strategy & Product, Epsilon Randy Antin, Head of Product Marketing, LiveRamp Dave Smith, SVP, Monetization & Yield, Pandora Steve Silvers, GM, VP of Product and Customer Experience, Neustar
93-109	Data Quality: Emerging Techniques to Validate Attribute Density + Accuracy	 Ted McConnell, SVP, Business Development, Luc.id Paul Donato, Chief Research Officer, ARF
110-122	Edge Computing vs Cloud Computing in a Privacy-first World	Joe Root, Co-Founder, Permutive
123-147	Transforming Mobile Personalization With Edge Computing	Abhishek Sen, Co-Founder and CEO, NumberEight



idb. TECH LAB INNOVATION DAY PM AGENDA

Slide Numbers	Session Name	Speakers	
147-162	Tech Lab's Proposal for Enhanced Consumer Privacy & Accountability	Jordan Mitchell, SVP, Membership & Operations, IAB Tech Lab	
163-173	Google Ads Proposal + Q&A: How to Give Users Transparency, Choice, and Control Over Their Data	Chetna Bindra, Senior Manager of Product, Privacy, Google	
174-183	Competing Browser Worldviews: A Technical Discussion on Privacy Positions + Q&A	 Sam Tingleff, Chief Technology Officer, IAB Tech Lab Neal Richter, Chief Data Scientist, SpotX 	
184	The Crumbling Cookie: Can Universal IDs Help or Will We need More?	 Opening Remarks: Will Doherty, EVP, Global Marketplace Development, Index Exchange Moderator: Ronan Shields, Programmatic Editor, AdWeek Jordan Mitchell, SVP, Membership & Operations, IAB Tech lab Gruia Pitigoi-Aron, Vice President, product, The Trade Desk Scott Menzer, Co-Founder & VP, Product & Operations, ID5 John Slocum, Vice President, Data Management Platform, MediaMath Will Doherty, EVP, Global Marketplace Development, Index Exchange 	
185-196	Decentralized Solutions for AdTech and DATA – Ethereum and Beyond	Alanna Gombert, Head of Advertising Technology, ConsenSys	
197-210	Update on PrivacyChain: Operating Plan + Limited Partner Release	Wendell Baker, Distinguished Architect, Targeting & Identity, Verizon Media	
211-224	The Evolution of CTV: Protocols, Audience and Content Data	 Jessica Berman, Senior Product Manager, Audience, Data and Privacy SpotX 	
225-259	Perspectives on Cross-Device & The Evolution of Targeting and Measurement	 Ajit Thupil, Senior Vice President, Identity, Tapad Travis Clinger, Vice President, Strategic Partnerships, LiveRamp Tamara Greasby, Director, Data Science, The Trade Desk 	
260-269	Return on Marketing Investment – New Study on Incrementality	 Neal Bailey Rich, Partner and Director, Marketing, The Boston Consulting Group Angela Venus, Head of Retail Measurement, Facebook 	
270-271	Closing Notes	Dennis Buchheim, EVP & GM, IAB Tech Lab	

Opening Remarks The New Normal and the Need to Re-architect Ourselves



Dennis Buchheim Executive Vice President & General Manager IAB Tech Lab @dbuchheim @IABTechLab



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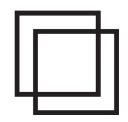
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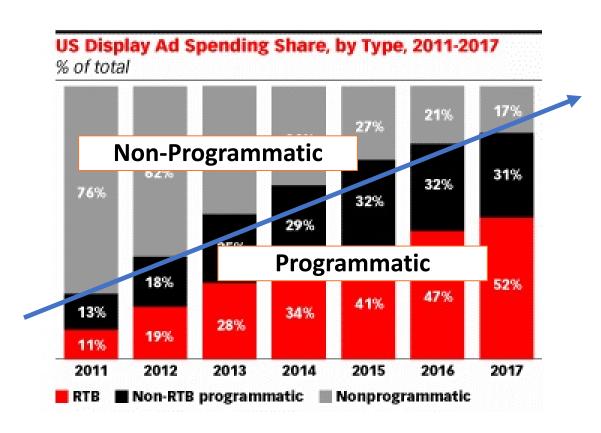






Why We're Here: We've Grown, Innovated...and Overshot the Mark

Growth & evolution of automation...



... has fueled challenges:

- Consumer backlash
- Privacy regulation
- Brand safety
- Fraud
- Measurement challenges
- Lack of transparency
- Infrastructure costs
- More...



Welcome to the New Normal: A Confluence of Trends

CONSUMER SENTIMENT

- Anti-establishment sentiment → distrust of consolidated corporate, economic, political power & institutions
- Increasing awareness & cynicism of "tracking economy", fueled by:
 - Publicized data breaches
 - Election scandals
 - Experiences with "creepy" / intrusive ads



LEGISLATIVE & POLITICAL ENVIRONMENT

- Sweeping privacy laws (GDPR, CCPA, etc.) and proposals for additional taxation of Silicon Valley (France)
- 2020 US campaign (Warren: anti-trust?, Sanders: anti-corporate?)

FOUNDATIONAL TECH CHANGES

- Cookies are old tech & have been vilified for facilitating:
 - Redundant, expensive, inefficient ID ecosystem
 - Poor consumer privacy controls & user experiences
 - Browser vs. ad tech arms race
- Browsers now competing primarily on privacy features



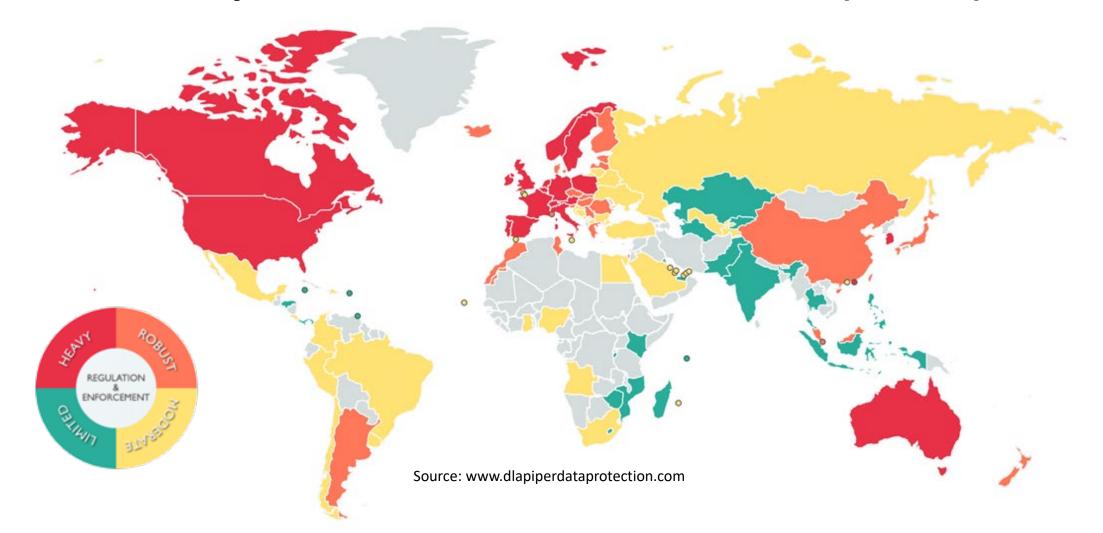
Consumers Are Concerned





Governments Are Taking Action – Globally...

Many countries/regions are moving towards privacy laws and have "GDPR-like" features...notably, consumer consent or, as with CCPA, an opt-out requirement.





...and across the U.S.

California

- CCPA provides right to access data, delete data, opt-out of data "sales"
- Goes into effect in January 2020
- Requires sites to display button for users to opt-out of selling/sharing data
- CA Attorney General may amend this Fall (IAB informed)

Washington

- Followed GDPR-like model
- Was modified to be more workable for media (IAB informed)
- Bill collapsed before session expired

New York

- Data-fiduciary obligation, with duties of care & loyalty
- NYC bill prohibiting use of location data in 5 boroughs
- Broad definition of personal information that includes unique identifiers
- Mandatory disclosures anytime data is shared with a "3rd party"

Nevada

- More limited definitions of PI & "sale" than CCPA
- IAB working to prevent overly-restrictive standards that would significantly inhibit online ads

Texas

New data privacy bill moved to be 2-year study







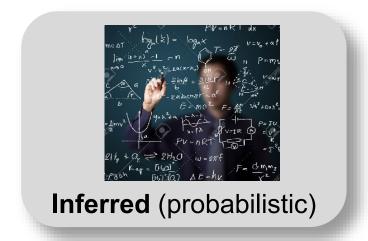
Hanging in the Balance: Consumer Identifiers – Foundational Tech



OR



OR



- There are 3 types of identifiers ... for ANY audience recognition purposes:
 - Data collection, segmentation, targeting
 - Measurement, analytics, attribution
 - Privacy
 - Single device or cross-device



Importance of Identifiers Has Driven Proprietary IDs and Competition

"Open Ecosystem" – Major publishers & ad tech providers have invested to develop competitive, proprietary solutions to offer clients:

ADDRESSABILITY & TARGETING

MEASUREMENT & ATTRIBUTION

Result: Identity fragmentation, extensive synching, inconsistent privacy

"Walled Gardens" – Consumer engagement & value exchange at scale:

- Build virtuous cycle of consumer preference + identity resolution
- Use complementary network effects to aggregate, retain, grow advertising budgets by consistently demonstrating ROI via targeting, measurement
- Play gatekeeping role for publisher content

Result: Continued accumulation of market share



While Cookies Crumble with Browser Changes













How We Address These Challenges



Market Development

(supporting sales/marketing)

- Education & certification
- Research

INNOVATION

Best practices & guidelines

Public Policy

Events & networking





 Operational innovation



Packaging & pricing

Competition



Technical Standards

(supporting <u>product</u> development)

- Standardized protocols & specifications
- Software & tools
- Compliance programs
- Supporting education & events



How IAB Tech Lab Helps – Our Mission





Tech Lab's Work - Overview

THEME (Prioritized)	• IDENTITY, DATA, & CONSUMER PRIVACY	BRAND SAFETY & AD FRAUD	S AD EXPERIENCES & MEASUREMENT	4 PROGRAMMATIC EFFECTIVENESS
Portfolio	 DigiTrust ID OTT IFA Identity Validation Data Label Audience Taxonomy Transparency & Consent Framework CCPA solution PrivacyChain 	 ads.txt / app-ads.txt sellers.json SupplyChain object ads.cert Content Taxonomy Ad Product Taxonomy TAG engagement 	 VAST SIMID (VPAID vNext) MRAID New Ad Portfolio Dynamic Content Ads SafeFrames Open Measurement Podcast Measurement 	 OpenRTB OpenDirect Ad Management API Blockchain education
Value Prop	Provide consumer ID standards, advocate with browsers/platforms for technology solutions, develop technical frameworks for privacy compliance, provide standards for responsible data exchange and use.	Provide specifications that facilitate transparency and support identifying fraudulent transactions, a pair of taxonomies that can be used in tandem, and software/API for streamlining verification.	Develop standards and guidelines for video and mobile ad experiences and measurement. Open Measurement is a key investment, supporting scaled verification and more through a range of vendors.	Provide the core standards that enable efficient integration of systems across programmatic partners, supporting transactions, creative approval, and more.



Tech Lab's Work - Most Relevant to Today

THEME (Prioritized)	IDENTITY, DATA, & CONSUMER PRIVACY	2 BRAND SAFETY & AD FRAUD	S AD EXPERIENCES & MEASUREMENT	4 PROGRAMMATIC EFFECTIVENESS
Portfolio	 DigiTrust ID OTT IFA Guidelines Identity Validation Data Label Audience Taxonomy Transparency & Consent Framework CCPA solution PrivacyChain 	 ads.txt / app-ads.txt sellers.json SupplyChain object ads.cert Content Taxonomy Ad Product Taxonomy TAG engagement 	 VAST SIMID (VPAID vNext) MRAID New Ad Portfolio Dynamic Content Ads SafeFrames Open Measurement Podcast Measurement 	 OpenRTB OpenDirect Ad Management API Blockchain education

INFLUENCE PROJECTS

- Browser engagement to de-escalate arms race:
 - Preserve content+services for consumers
 - Establish mutual commitment to effective privacy controls
 - Collaborate on accountability approach to enforce respect of privacy preferences
- Strengthen DigiTrust ID to work within browser restrictions
- Find technical solutions for privacy legislation: GDPR, CCPA WG, Privacy for America



What We're Trying to Achieve with Identity Work

1. 100% audience recognition

- Honor consumer privacy settings
- Improve industry privacy compliance
- Support measurement, attribution, etc.

2. 75% fewer third-party requests on pages

- Eliminate need for ID synch
- Reduce data leakage concerns for publishers
- Improve consumer experience (page load)
- 3. Reduced regulatory risk (GDPR, CCPA, etc.) by coupling consumer privacy settings to a persistent ID/token
- 4. End browser vs. ad-tech arms race



Our Browser "Bets" Moving Forward

- 1. Status quo is not realistic.
- 2. Browsers will **NOT** simply provide an IFA.
- 3. Mobile device IDs are next to go.
- 4. True first-party relationships WILL continue to be respected... but **NOT** third-party relationships.
- 5. Browsers will **NOT** accept "a handful of cookies".
- 6. Consumers & first parties will have full control over data.

And finally...



The Need for a Standardized ID Token

7. An update in privacy standards & a standardized ID token is needed.

Tech Lab today released a Proposal for Enhanced Accountability:

- Global, neutral, single device (not cross-device)
- Simple to understand consumer privacy settings, consistent with any locally applicable privacy law
- Controlled distribution & use of a revocable ID token
 - Privacy preferences directly coupled
 - Access tied to compliance
 - Revocation is penalty for non-compliance
- Industry accountability & governance
 - Technology mechanisms to surface non-compliance
 - Annual compliance reviews?

A Proposal for Enhanced Accountability to Consumer Privacy within the Digital Marketing Industry

Request for Collaboration to Improve Consumer Trust and Experience with Technology Standards for Consumer Privacy

Draft dated August 6, 2019 -- for private consumption among participants

Executive Summary

The Digital Marketing industry recognizes that improved consumer experience and trust is essential to the growth of our industry, growth of the Web as a public benefit, and to assuring a vibrant, inclusive, open, global and healthy Internet. We recognize our responsibility to contribute towards a more secure, trusted user experience that respects consumer privacy (as a fundamental consumer right). We also recognize the challenge of doing so while supporting the economic viability of a diverse publisher landscape, with consumption models that support quality content and open access for consumers.

The current operational and political environments, combined with the constraints inherent within established Internet protocols, implies that the digital marketing industry and browser community must collaborate if we are to meaningfully improve the consumer experience and consistently honor consumer privacy rights and preferences. Our industry's trade associations, which lead standards and best practices for our industry, have discussed programs and support for solving these issues responsibly that we would like to present for discussion, collaboration and joint problem-solving.

With a better consumer experience and the preservation of the global open Internet as our joint objective and common ground, we ask for browsers' cooperation in establishing and facilitating the use of a common, standardized mechanism for shared storage and access to:

- a standardized, restricted user token .
- · regulatory settings (consent strings, timestamps, permissions flags, etc.), and
- · consumer privacy preferences.

We understand that participants within the browser and privacy community may not trust our industry to consistently respect consumers' privacy rights and preferences. However, we cannot do so if there is no persistent mechanism to attach those preferences to, and we understand

Discussion: Where do we focus at this pivotal moment?



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"The Gathering Storm on Privacy" GDPR, CCPA, and Federal Regulation (Privacy for America)



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The Policy Landscape: Challenges and Opportunities

An Erosion of Trust

- 2008-2016: Technology industry enjoys love affair with Washington
- 2016: The use, sale, and "gaming" of data is thrust into spotlight
- 2018: Scrutiny grows amid breaches, confusion, conflation, and fear
- 2018/2019: CCPA becomes the new normal



An Evolving World of Oversight

- GDPR was implemented in mid-2018 and altered publishers' relationship with consumers, created massive compliance efforts and caused exiting from that market by a number of U.S. market participants
- CCPA will become effective in January 2020 and will also alter the relationship between publishers and consumers, as well as create significant compliance efforts
- Privacy bills are currently pending in numerous states
- Some states might look to the GDPR opt-in approach or the CCPA opt-out approach with the potential for numerous conflicting areas
- Federal legislation is likely to look different than California, with Democrats wanting CCPA as the "floor" and Republicans wanting Federal pre-emption over state privacy bills
- <u>Takeaway</u>: The digital advertising industry is becoming regulated, as has historically happened in other industries. IAB needs to make certain critical changes to position it to assist the industry with the challenges that are ahead



Myth-busting, Fear, Economics and Consumer Rights





House and Senate Feedback on New Federal Framework

- Sen. Wicker (R): A national framework does not mean a weaker framework, but a preemptive framework that ensures consumers will have the same level of protection across the United States.
- Sen. Cantwell (D): I find this effort somewhat disturbing, that as our country is grappling with all the privacy violations we've seen, the first thing people want to organize is a preemption effort.
- Rep. Walden (R): We can improve the security and privacy of consumers' data without adding to the confusion or harming small businesses and entrepreneurs so Congress should thoughtfully consider what various states are proposing so we deliver that certainty with a national standard.
- Sen. Schatz (D): I understand that from the standpoint of some of the companies, the holy grail is preemption. And I want you to
 understand that you're only going to get there if this is meaningfully done.
- Rep. Schakowsky (D): Data collection industry had become an economic powerhouse "gobbling up every piece of consumer data it can.
- Sen. Moran (R): We need to provide clear-and-measurable requirements in statutory text for the FTC to utilize while also creating
 appropriate flexibility in narrow rulemaking authority
- Sen. Blumenthal (D): We have a trust gap that we need to bridge



Busy in Washington, With a Big 2020 to Come

Live Webcast







- IAB testimony
- Biggest fly-in
- Committee briefings
- Canvassing Hill

- Vetting new issues
- Leadership inquiries
- Making econ. case
- Connecting parties



CCPA: The Basics

CCPA covers for-profit entities wherever they are located if the entity collects and determines the purpose and means of processing personal information of CA residents and meets one or more of the following criteria:

- (1) has annual gross revenues of \$25 million;
- (2) obtains, on an annual basis, personal information of 50,000 or more consumers/households/devices; and
- (3) derives 50% or more of its annual revenues from selling personal information

CCPA affords consumers:

- the right to know what personal information a company has collected about them;
- where the information originated;
- the use of the information;
- whether and to whom the information is being disclosed or sold; and
- the rights they have been afforded under the CCPA



Congress to the Rescue?? Hopefully.

Privacy for America ("P4A"): the push for a national bill

- Consumers, content providers, and innovators should not have to navigate 20-50 individual state privacy bills
- Members of the U.S. House of Representatives and Senate are expressing bipartisan support for a national privacy law (but, of course, there are politics around it)
- P4A legislation purports to:
 - prohibit data practices that are "unreasonable" while allowing beneficial ones;
 - create a new Federal Trade Commission ("FTC") Data Protection Bureau to enhance the FTC's longstanding expertise in overseeing privacy matters;
 - grant strengthened rulemaking authority to the FTC, and authorize strict penalties for companies that engage in prohibited data practices;
 - require strong data security protections to guard against data breaches.



IAB Covering the Landscape: A Triple-play Across Policy, Legal, and Tech Lab

IAB Public Policy Council: State Privacy Working Group

- Drafting legislative amendments
- Providing member updates on key legislative developments
- •Testifying before state legislature and AG
- •Hosting member company fly-ins in Sacramento
- Submitting letters of support and opposition
- Organizing PR campaigns

IAB Tech Lab: CCPA Technical Working Group

- Developing technical solutions for CCPA compliance
- •Determining signals to be sent through ad tech ecosystem
- •Updating IAB standards to support compliance
- https://iabtechlab.com/workinggroups/ccpa-us-privacy-technicalworking-group/

IAB Legal Affairs Council: CCPA Taskforce

- Developing the CCPA Roadmap a structured framework of digital advertising compliance obligations
- Developing industry compliance framework in partnership with the Tech Lah
- Drafting CCPA Data Processing Addendum
- •Filing amicus briefs in key CCPA cases



"The Gathering Storm on Privacy" GDPR, CCPA, and Federal Regulation (Privacy for America)



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Unpacking the New TCF 2.0



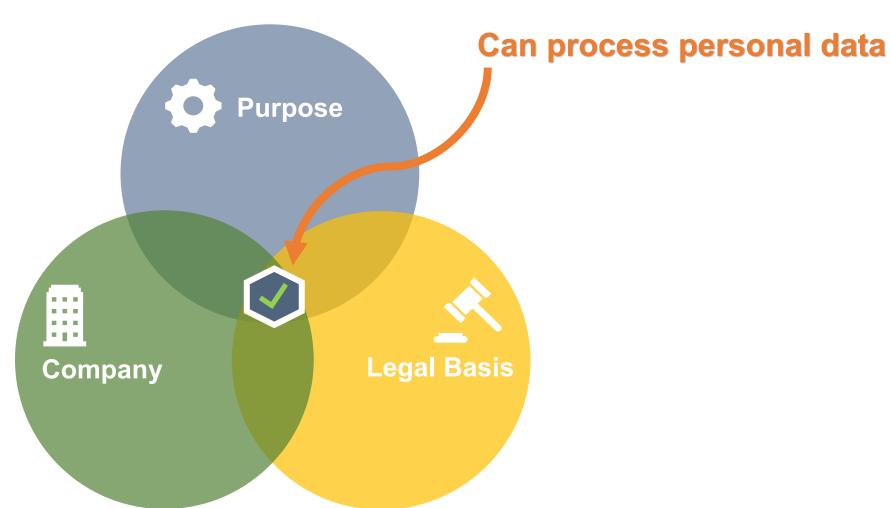
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Transparency & Consent Framework (TCF) 2.0

User Friendly GDPR & ePrivacy Support

GDPR in 10 Seconds





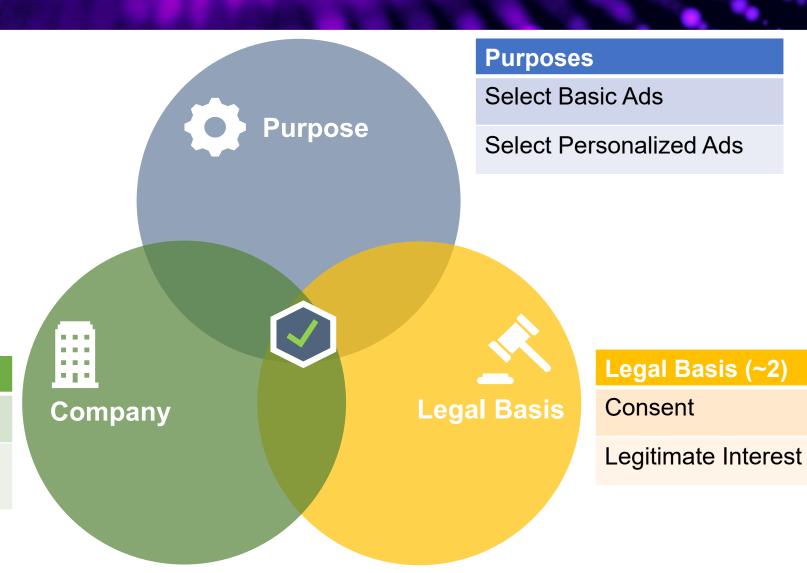
GDPR in 10 Seconds

Company

Inc

Advertising Inc

Content Recommendations





Road to 2.0

- April 2018: Version 1.0 Released
- May 2018: GDPR Enforcement Begins
- June 2018: TCF v2.0 Work Begins
- ... Still Working ...
- April 25, 2019: TCF v2.0 Goes into Public Comment
- May 25, 2019: TCF v2.0 Comment Period Ends
- August 21, 2019: TCF v2.0 Officially Released



Purposes define why data will be collected

- Expanded & Subdivided 1.0 Purposes
- Not Backwards Compatible
- Includes Legal Text & User Friendly Text
- Includes Vendor Guidance to clarify activities each purpose covers

Purposes

Select Basic Ads

Select Personalized Ads



- Purpose 1 Store and/or access information on a device (ePrivacy)
 - Cookies, device identifiers, or other information can be stored or accessed on your device for the purposes presented to you.
- Purpose 2 Select basic ads
 - Ads can be shown to you based on the content you're viewing, the app you're using, your approximate location, or your device type.
- Purpose 3 Create a personalized ads profile
 - A profile can be built about you and your interests to show you personalized ads that are relevant to you.
- Purpose 4 Select personalized ads
 - Personalized ads can be shown to you based on a profile about you.



- Purpose 5 Create a personalized content profile
 - A profile can be built about you and your interests to show you personalized content that is relevant to you.
- Purpose 6 Select personalized content
 - Personalized content can be shown to you based on a profile about you.
- Purpose 7 Measure ad performance
 - The performance and effectiveness of ads that you see or interact with can be measured.
- Purpose 8 Measure content performance
 - The performance and effectiveness of content that you see or interact with can be measured.



- Purpose 9 Apply market research to generate audience insights
 - Market research can be used to learn more about the audiences who visit sites/apps and view ads.
- Purpose 10 Develop and improve products
 - Your data can be used to improve existing systems and software, and to develop new products.



New in 2.0: Features

Features cut across purposes

- Feature 1 Match and combine offline data sources
 - Data from offline data sources can be combined with your online activity in support of one or more purposes.
- Feature 2 Link different devices
 - Different devices can be determined as belonging to you or your household in support of one or more of purposes.
- Feature 3 Receive and use automatically-sent device characteristics for identification
 - Your device might be distinguished from other devices based on information it automatically sends, such as IP address or browser type.



New in 2.0: Special Purposes

The user is not permitted to decline **Special** Purposes – e.g. you cannot opt out of HTTP, cannot opt out of anti-fraud measures

- Special Purpose 1 Ensure security, prevent fraud, and debug
 - Your data can be used to monitor for and prevent fraudulent activity, and ensure systems and processes work properly and securely.
- Special Purpose 2 Technically deliver ads or content
 - Your device can receive and send information that allows you to see and interact with ads and content.



New in 2.0: Special Features

Special Features are cross-cutting and require user opt-in

- Special Feature 1 Use precise geolocation data
 - Your precise geolocation data can be used in support of one or more purposes. This means your location can be accurate to within several meters.
- Special Feature 2 Actively scan device characteristics for identification
 - Your device can be identified based on a scan of your device's unique combination of characteristics.



New in 2.0: Legitimate Interest

• Poorly supported in 1.0, now explicit

Legal Basis (~2)

Consent

Legitimate Interest



New in 2.0: Legitimate Interest

Example: You are Vendor #21 and receive a signal

TCF 1.0

TCF 2.0

Signal Says:

Purposes: [1, 2, 4]

Vendor21: True

Signal Says:

ConsentPurposes: [1, 4]

Vendor21Consent: True

LIEstablishedPurposes: [2]

Vendor21LI: True

Lacks precision

Clearly Indicates LI vs. Consent per vendor



New in 2.0: Publisher Restrictions

Publishers can now pinpoint knockout purposes Per Vendor

Hypothetical Example #1:

I'm a publisher that wants to rely on consent for purposes 1, 2, & 3, and I want to work with both vendors A and B.

However, I do not want vendor B to be able to process data for purpose #3 (building ads profile); I only want them to be able to help me with data processing for purposes #1 and 2 (Select Basic Ads).

I'm fine with vendor A processing data for all 3 purposes.

I can now, using TCF 2.0, indicate in the string that Vendor B is *disallowed* from processing this information for purposes of building an ads profile.



New in 2.0: Publisher Restrictions

Hypothetical Example #1:

Publisher's preferences:

	Purpose 1 (cookies/app access)	2 (Select Ads)	3 (build ads profile)
Vendor A			
Vendor B	☺	☺	NO



New in 2.0: Publisher Restrictions

• Publishers can now require a specific legal basis <u>Per Vendor</u> Hypothetical Example #2:

I'm a publisher that wants to rely on consent for all purposes, and I only want to work with vendors that want to operate on the basis of consent.

I can now use a publisher restriction to indicate to all downstream vendors that if they want to process data, they must do so on the basis of consent.

I recognize that this may mean some vendors simply do not participate because they operate on the basis of Legitimate Interest for a specific purpose, but that's ok.

Key Note: This does not permit a vendor to ask for Consent and "fall back" to Legitimate Interest.

Corollary: Vendors can easier support multiple jurisdictions' interpretation of legal basis



New in 2.0: Out Of Band (Still in TCF)

- For vendors that are using the TCF only
- Enables TCF vendors to establish legal basis without the intermediary of another company by working with consumer directly.
- Useful for web services that also advertise



New in 2.0: Out Of Band (Still in TCF)

Example:

I'm a web service with authenticated users. I ask them when they visit my site for their valid consent to show them customized ads across the web, which they grant. Now that I have the user's consent, I can show them customized ads on other sites, regardless of what another vendor thinks, because I have a direct relationship with my users.

This does not override instances where the TCF signal says the user was asked and specifically rejected my company for that instance. The specific overrides the general.



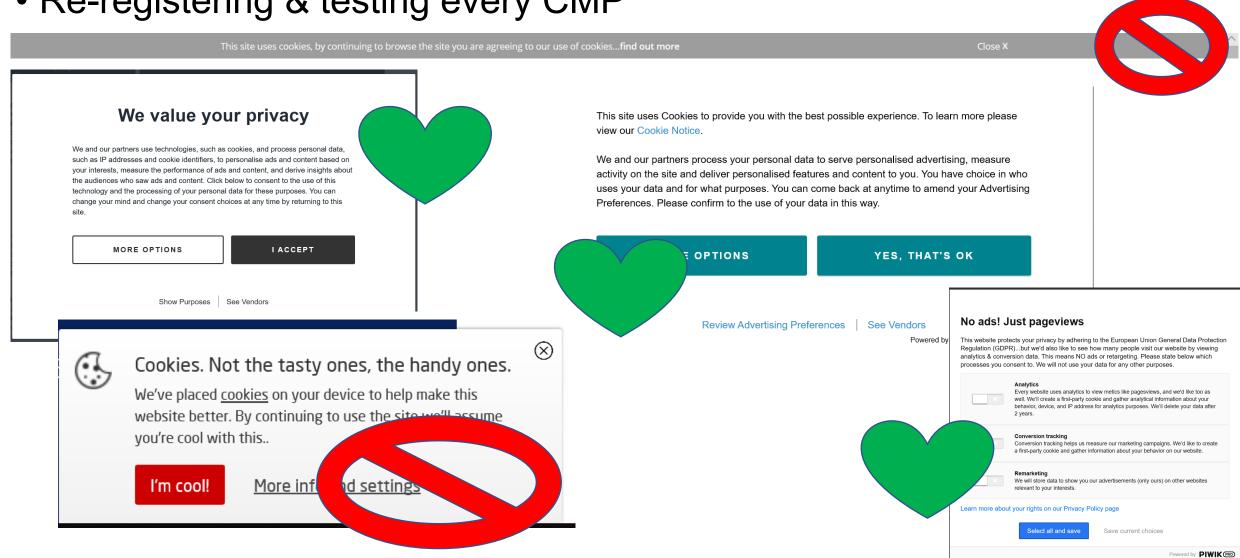
New in 2.0: Out Of Band (Still in TCF)

 This only works for vendors that are on the Global Vendor List & Participants in TCF. There is no "non-TCF" option.



CMP Validator Program

Re-registering & testing every CMP



What to Expect Next

- JavaScript & Server-Side Example Libraries
- Deprecation of v1.0 in early 2020



Resources

TCF Policies: https://iabeurope.eu/tcf-2-0/

TCF Tech Spec: IAB Tech Lab GitHub: https://iabtechlab.com/gdpr-tech



The European Perspective on Navigating Privacy Regulation



Daniel Green
Commercial Director, SVP Sales
Adform
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A EUROPEAN PERSPECTIVE



THERE IS NO LONGER A EUROPEAN PERSPECTIVE

PERSPECTIVES

- The regulatory situation
- **O** The current reality
- What is next
- A tribute





A perspective on

THE REGULATORY SITUATION

Regulatory, Legislative and Industry Landscape in Europe



1. Regulatory Landscape

- ICO Adtech report
- CNIL Cookie Guidelines
- ICO Cookie Guidelines

2. Industry Landscape

- IAB Europe and Regional engagement
- Dialog with DPAs
- TCF V2
- Jonny Ryan Complaints
- German Complaints

3. Legislative Landscape

- ePrivacy Regulation
- GDPR Enforcement





ICO Adtech Report



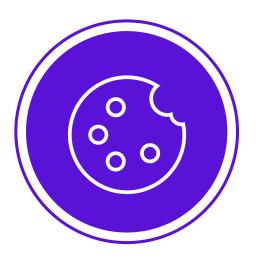
Main concerns that were called out:

- Data supply chain transparency in downstream data sharing
- Legal basis for processing: Consent vs Legitimate Interest (LI)
- Special categories of data
- Security and confidentiality within the sharing network
- Data protection impact assessment





ICO and CNIL Cookie Guidelines



Main takeaways:

- Consent: No implied consent, Granular consent
- Transparency: Listing all parties that place cookies
- Relying on browser settings is not sufficient
- Cookie walls are prohibited
- Legal basis for subsequent processing: Consent vs LI
- Cookie lifespan and retention period (13 months, 25 months)
- Reject ALL, accept All option in the first layer of the consent UI
- Analytical cookies do not require consent (CNIL)





Industry Landscape



Industry Initiatives

- TCF2.0
- IAB's engagement with various Data Protection Authorities at EU and regional level
- Industry ad tech players joining efforts and participating in the dialog with the Data Protection Authorities and IAB
- Brave/Jonny Ryan complaints
- German Complaints





EU ePrivacy Regulation



- Replacing the old cookie law (ePrivacy Directive 2002) and will be directly applicable to all of EU
- Applicable to cookies, electronic marketing, behavioural advertising, online tracking and similar
- Unlikely to come into effect before 2022 due to a 24 months grace period
- A lot of industry fear was placed on ePrivacy in the past





EU ePrivacy Regulation



Latest draft (July) brings positive news

- Cookie consent: Acknowledgement that cookies can be a legitimate and useful tool e.g. for
 website advertising (Rec.21a). It's helpful to adtech to have explicit statements that another
 party may be requested to obtain consent for ad network providers, and that consent may
 cover "subsequent readings".
- Conditional consent (Rec. 20) and the monetary payment conditional to the consent Who
 must obtain consent (rec 20) The end-user's consent to storage of a cookie or similar
 identifier may also entail consent for the subsequent readings of the cookie in the context of a
 revisit to the same website domain initially visited by the end user." Rec.20.
- Direct marketing: to include behavioural advertising (Rec. 32)





GDPR Fines Has Not Yet Impacted Adtech

GDPR Enforcement Examples

Fine in EUR	Country	Reason
5.000	Austria 🛑	Unlawful video surveillance
220.000	Poland 🛑	Failure to inform individuals that their data was being processed
225.000	Spain 💿	Lack of transparency in the design of its smartphone application
50.000.000	France ()	Conditions for obtaining consent from users.

Learnings: Transparency and Trust







A perspective on

CURRENT REALITY

Things Didn't Change That Much After GDPR



Life got a bit more annoying – online and offline

Still on a journey from opt-out, to soft opt-in, to hard opt-in

Spend in Europe didn't really change – on the advertiser side

We mainly noticed a dip from outside Europe

The landscape is very nuanced

Across adtech, publishers and brand but also countries





Adtech Companies Are Pretty Uniform



Running TCF – with some exception

With transfer agreements between them – few outliers Similar consumer rights offerings – although in many flavors

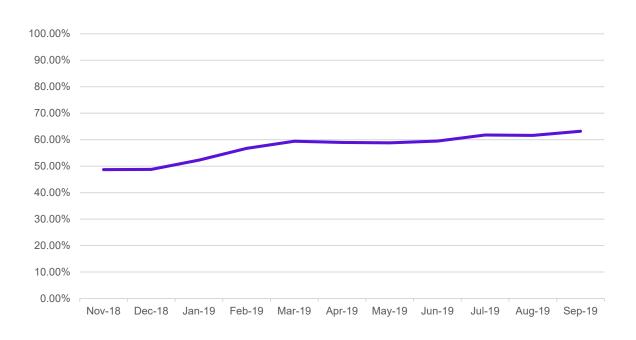




The Publisher Landscape Is More Diverse

- Reasonably high uptake of CMPs
- Significant differences between countries and publisher sizes
- Significantly different CMPs and UI choices

% Bid Requests with IAB TCF signals in EEA





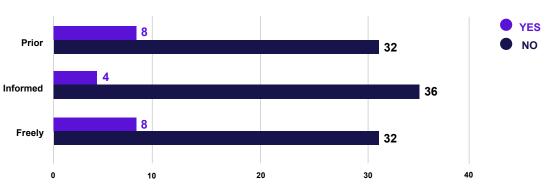


Advertiser Websites Seem Least Compliant

- Generally quite limited focus ...but gradually changing
- ~86% of consent notices [OK] style
- Impact on advertising if/when DPAs trigger a change

Examples from a German DPA

Do the websites fulfill the requirements for a valid consent?



Example from UK

About Cookies On This Site

We use cookies to personalize and enhance your experience on our site.

Visit our Privacy Policy for more information on our data collection practices.

By clicking Accept, you agree to our use of cookies for the purposes listed in our Cookie Consent Tool.

Decline

Web SQL

Web Cookies

https://www.dell.com

https://servedby.flashtalkir

https://secure.img-cdn.me



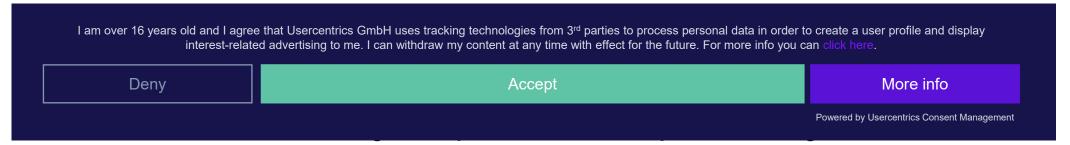




A perspective on WHAT'S NEXT

The Big Changes Are Probably Still to Come

All websites will switch to explicit cookie consent

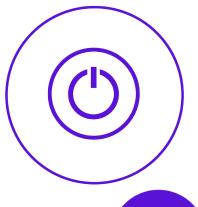


- Publisher adoption will break 90% by end 2020
- RTB data and recipients will be scrutinized and potentially reduced.
- Going from contractual undertaking to compliance auditing
- ePrivacy will delay regulators but unlikely to be disruptive
 - Advertiser CMPs will have some impact
 - Moving from 3rd to 1st party IDs





What We Must Do as an Industry



Many Obvious Actions

- TCF2.0
- support the dialogue with DPAs directly and indirectly
- facilitate compliance monitoring/auditing



We must solve the 3rd party cookie/ID conundrum!





Solving The 3rd Party Cookie/ID Conundrum

- The scope of 3rd party cookies decreasing albeit substituted by privacy-friendly ad measurement
 - In turn, publishers likely to support 1st party industry-wide initiatives offering consumers strong privacy and opt-out options



We believe the future should be based on IAB Techlab's Digitrust







ATRIBUTE TOUS ADTECH

THANK YOU! — to the many TCF heroes







THANK YOU! — to the many TCF heroes







Quantcast















Towney Feehan, IAB Europe

Matthias Matthiesen, IAB Europe, Quantcast

Jennifer Derke, IAB Tech Lab Dennis Buchheim, IAB Tech Lab

Ghita Harris-Newton, Quantcast Ari Levenfeld, Quantcast

Julia Shullman, Xandr Alice Lincoln, MediaMath

Stevan Randjelovic, GroupM Wil Shobeiri, MediaMath

David Savage, AOL, Oath, Verizon Media Shane Wiley, Yahoo Brad Kulick, Yahoo Colin O'Malley, Lucid Privacy Group David Wainberg, The Trade Desk Dan Shore, Conversant Media Noga Rosenthal, Epsilon Andrew Sweeney, Xandr Steve Truxal, Xandr Somer Simpson, Quantcast Heinz Baumann, Quantcast Andrew Allen, Quantcast David Dabbs, Conversant Media

Chris Paterson, Conversant Media Dominik Rabiej, Google Xiaoyong Liu Wang, Google

Robert Blanck, Axel Springer

Ingvild Naess, Schibsted

Christoph Zippel, RTL Group

Kat The, Telegraph Alex Abrams, MailOnline

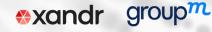
AND MANY MORE!





















THANK YOU

CCPA - How to Think About Requirements on January 1

Moderator



Jennifer Derke
Director of Product, Programmatic/Automation
IAB Tech Lab
@iabtechlab @Jennifer_Kyla

Panelists



Jill Wittkopp Senior Product Manager Rakuten Marketing @RakutenMKTG



Daniel Spring
Director of Product
Verizon Media
@verizonmedia

Data, Power, Competition, and the Future of the Digital Economy



Avery Gardiner
Senior Fellow
Center for Democracy & Technology
@CenDemTech
@AveryWGardiner

Data Transparency: Unpacking The New Cross-industry Standard for Audience Data Labeling



Benjamin Dick Director of Product, Data IAB Tech Lab @iabtechlab

Moderator

Panelists



Gillian MacPherson
VP, Digital Strategy & Product
Epsilon
@EpsilonMktg
@GillianMacPher



Randy Antin
Head of Product Marketing
LiveRamp
@LiveRamp



Steve Silvers
GM, VP of Product
and Customer Service
Neustar
@neustar
@stevesilvers



David Smith
SVP Monetization & Yield
Pandora
@pandorabrands



New Data Transparency Standards Released on 6/26

- 75 companies defined Data Transparency Standard 1.0 and released on 6/26
- Release elements:
 - Minimum disclosure requirements for data providers (Up to 20 fields)
 - New Audience Taxonomy 1.0 that will be incorporated into the new standard
 - Associated compliance program to validate those sellers who meet requirements
- 10 First Round of Adopters







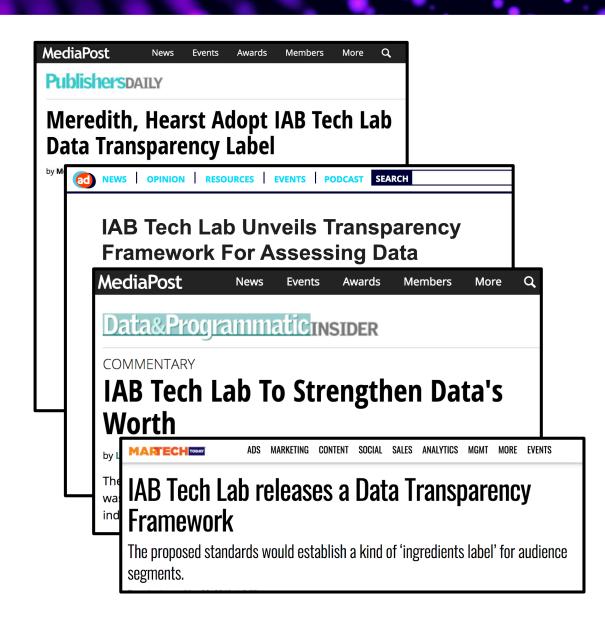








dstillery





The Solution – a "Nutrition" Label

WHO provided the data segment

HOW the segment was constructed

Data Transparency Facts

Data Distributor Name: Data Company Data Distributor Contact: DataSolutionTeam@data.com Data Provider Name: Leasing Company Data Provider Contact: DataAccounts@leasingco.com

Audience Snapshot

Branded Name Auto Intenders - Six Months Standard Name Auto Intenders **Audience Description** Households likely in the market to purchase a new vehicle in the next six months

USA Geographies

Audience Construction	Attributes
Audience Count	6,500,000
Precision Level	Households
Activation ID(s)	Cookies
Audience Expansion	Yes
Cross-Device Expansion	Yes
Last Refresh Date	02-Jan-2018
Event Lookback Window	60 Days

Data Source	Attributes
Source ID Description Dealer-reported names and postal who requested test drives	codes of individuals
Source ID Contribution	1,130,000
Precision Level	Individual
ID Key	Name and Postal
Source Event	Transactions
Inclusion Method	Observed
Seed Size (if modeled)	-
Source Refresh Frequency	Quarterly
Event Lookback Window	180 Days
This Data Transparency Label has been deve	loned by members of ANA's

Council for Data Integrity and IAB Tech Lab's Data Transparency Working Group, with the support of CIMM, The ARF and IAB's Data Center of Excellence. For more information, please visit datalabel.org. WHAT audience segment the label describes





Scope of Standard

- 1. Develop a POV on what "quality" means
- 2. Establish a way of vetting the extent to which segment descriptions reflect audience attributes of users



1. Establish a baseline expectation – for any seller of data – regarding the level of transparency necessary for a buyer to make an informed purchase decision



Compliance Program Differentiates Rigorous Providers

- 1. The Label Itself: is the company filling out the labels accurately, completely in a way that makes sense?
 - Formatting requirements met?
 - Do any fields contradict others?
- 2. People / Process: does the company have the correct people, processes in place to effectively process and deliver label information at scale?
- 3. Technical Capabilities: does the company have the requisite systems and technical capabilities in place to source the label information in question?





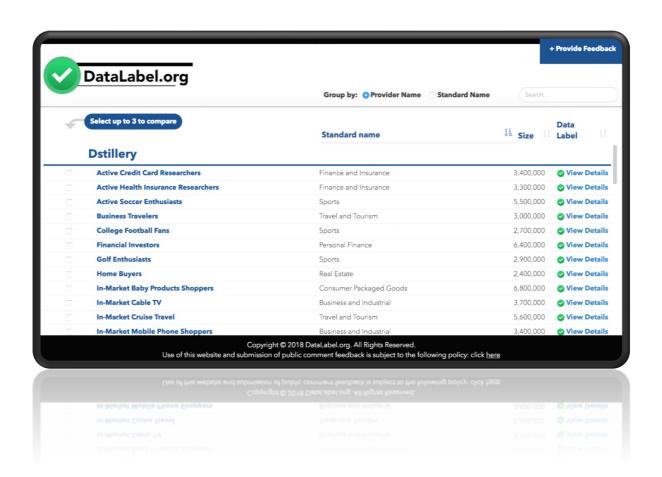


idb. TECH LAB Where Will Descriptive Labels Live?

1. Datalabel.org (demo.datalabel.org)

Available to all Tech Lab members

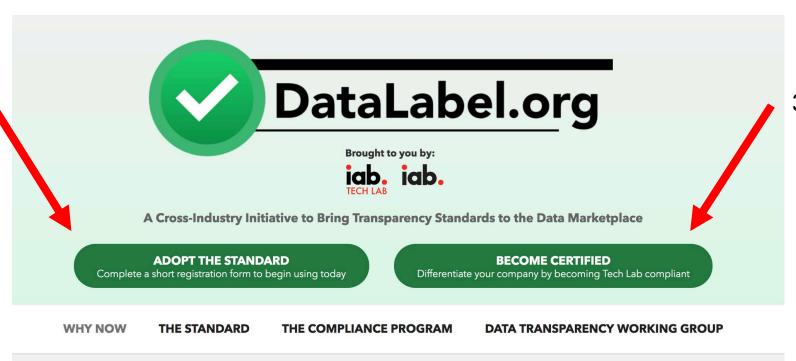
Data Marketplaces





Data Providers and Marketplaces Can Adopt Today

- Complete Registration Form
- 2. Start updating your taxonomy!



If interested, sign up for the compliance audit to receive your transparency seal

Today, data buyers are making billions of dollars in media spend decisions based on audience segmentation data, but few tools enable marketers to learn "what's inside" the data segments they buy.

Data Transparency: Unpacking The New Cross-industry Standard for Audience Data Labeling



Benjamin Dick Director of Product, Data IAB Tech Lab @iabtechlab

Moderator

Panelists



Gillian MacPherson
VP, Digital Strategy & Product
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Steve Silvers
GM, VP of Product
and Customer Service
Neustar
@neustar
@stevesilvers



David Smith
SVP Monetization & Yield
Pandora
@pandorabrands



idb. TECH LAB Data Label 1.0 - Summary

Field Name	Field Options	Description
Provider Name	Free text	Name of the business entity selling the data.
Provider Contact Info	Free text	Email address where provider can field inquiries about segment
Segment Name	Free Text	Provider's descriptive name of audience attribute contained in segment
Standardized Segment Name	Tier 1, 2, and "final" Tier of Taxonomy naming convention is required to be displayed.	Declaration of the most accurate standardized name as selected from IAB Audience Taxonomy 1.0 [LINK].
Segmentation Criteria	Free text	Description of the rules applied by the seller that govern inclusion of data points into the online audience segment. Sellers may wish to include provenance, recency, and frequency logic, as well as core differentiating factors that a buyer may want to evaluate during purchase decision
Audience Precision Level	Individual Household Business Device ID Browser Geography	The level of granularity for audience composition
ID Count	Free text	The number of IDs contained in the segment.
ID Type(s)	Cookie ID Mobile ID Platform ID	The currency of activation IDs
Geography	See ISO-3166-1-alpha-3	Geographies associated with the coverage of the segment.
Privacy Policy	Free text	Link to the seller's privacy policy



Data Label 1.0 – Audience Details

Field Name	Field Options	Description
Data Source(s)	App Behavior App Usage Web Usage Geo Location Email TV OTT or STB Device Online Ecommerce Credit Data Loyalty Card Transaction Online Survey Offline Survey** Public Record: Census, Voter File, Other Offline Transaction**	Origin of the raw data used to compile the audience
Data Inclusion Methodology	Observed/Known Declared Inferred Derived Modeled***	 Description of seller's relationship to the audience attribute / information being sold: Observed / Known - The underlying audience attributes are directly observed Declared - The underlying audience attributes are self-reported by the audience members Derived - The underlying audience attributes are computed based on other known or declared fields on record Inferred - The underlying audience attributes are determined from business rules or logic Modeled - The underlying audience attributes are calculated using an algorithm, with a seed as the source
Audience Expansion ***	Yes No	Was look-a-like modeling used to include "similar" IDs?
Cross-device Expansion	Yes No	Was the segment expanded to include IDs thought to be associated with the devices of the same user, household, or business?
Audience Refresh Cadence	Intra-day Daily Weekly Monthly Bi-Monthly Quarterly Bi-Annually Annually	Cadence of audience refresh
Source Lookback Window	Intra-day Daily Weekly Monthly Bi-Monthly Quarterly Bi-Annually Annually	Period in the past that a qualifying event can occur for inclusion in audience



idb. TECH LAB DAYL Data Label 1.0 — Onboarder Details

Field Name	Field Options	Description
Input ID / Match Key	Name Address Email Postal / Geographic Code Lat / Long Email Mobile ID Cookie ID IP Address Customer ID	Input ID/ Match Key used by the Onboarder for matching
Audience Expansion	Phone Number N/A Yes No	Was look-a-like modeling used to include "similar" IDs before the data was matched to a digital identifier?
Cross Device Expansion	N/A Yes No N/A	Was the audience expanded to include affiliated devices and IDs before the data was matched to a digital identifier?
Audience Precision Level	Individual Household Geography N/A	What is the precision level of the data before it was matched to a digital identifier?

Data Quality: Emerging Techniques to Validate Attribute Density + Accuracy



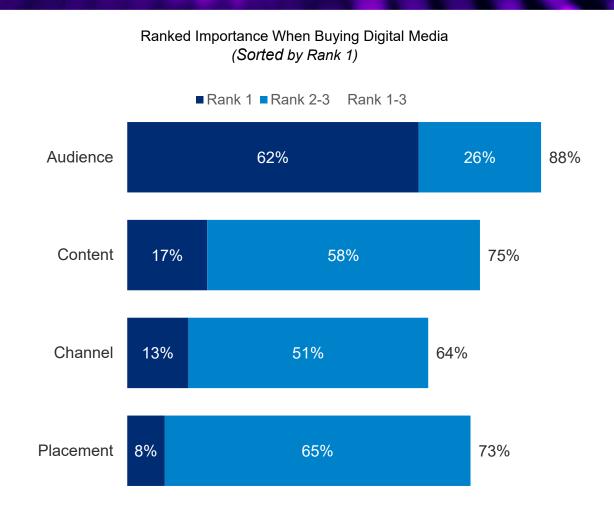
Ted McConnell
Senior Vice President, Business Development
Lucid
@lucid



Paul Donato
Chief Research Officer
The Advertising Research Foundation
@the_ARF

Why?

Audience is Advertisers' top priority when purchasing digital media – significantly more important than Content, Channel, or Placement



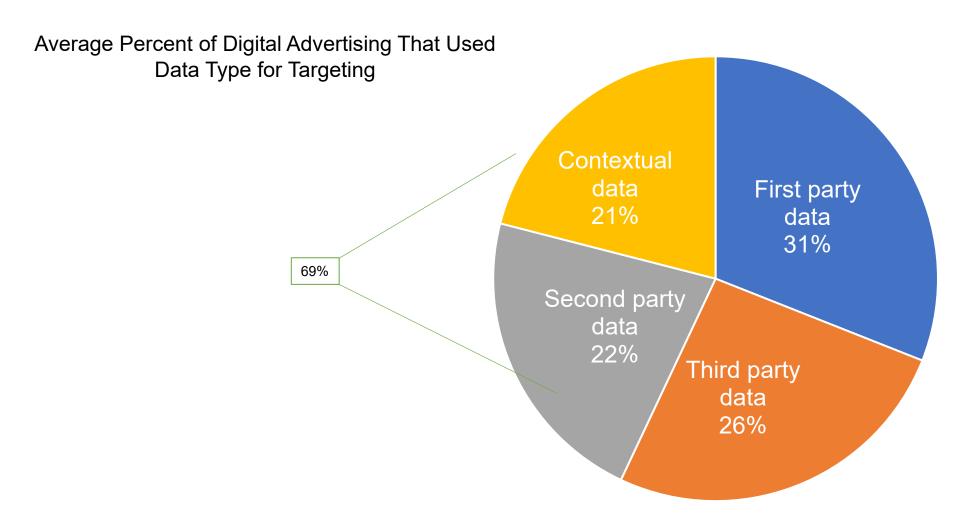
- Q. How do you prioritize the following factors when buying digital media?
- Base: Total Respondents





Why?

The majority of digital campaigns use fee-based data, including 3rd and 2nd party sources, for targeting



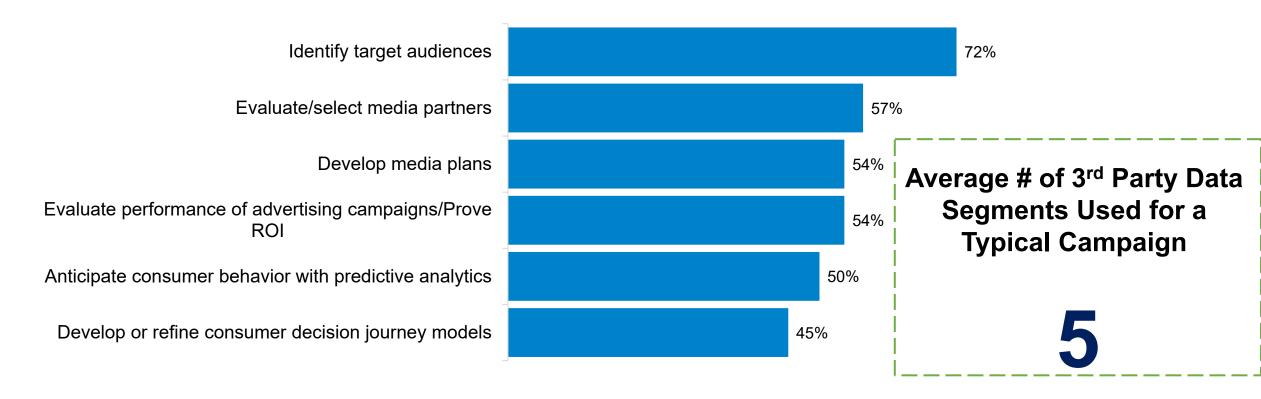
- What percent of your 2018 digital advertising used each data type for audience targeting?
- Base: Total Respondents





3rd party data is used throughout the media planning process from identifying target audiences, to evaluating media partners, developing media plans, and proving ROI

How 3rd Party Audience Data Is Used



- Q. In which of the following ways is [your company/your main or biggest client] using 3rd party audience data (fee based data provided by an outside company) to inform their advertising decisions?
- Q. When your [company/main or biggest client] purchases 3rd party data segments, how many data segments are used for a typical digital campaign?
- Base: Use 3rd Party Data Sources



But **WE HAVE A PROBLEM:**

DATA LOSS AND ERROR IN THE SUPPLY CHAIN

And our customers lose.

TARGETING SOURCE DATA

> 25% - 40% **ERROR**

ONBOARDING

DMP MODELING & AGGREGATION 40% ERROR

DMP LOOK ALIKE MODELING

0 - 70% **ERROR**

DSP LOOK A LIKE MODELING

0 - 70% **ERROR**

CROSS DEVICE GRAPH

30% - 80% **ERROR**

ERROR



THE BUSINESS RISKS OF POOR AUDIENCE QUALITY

- Wasted Media ... huge impact.
- Incorrect attribution. Even worse. (Who was exposed?).
- Misleading "insights".
- When data is the Product, is it "good"? How to get better?
- Models upon Models might as well be random numbers. (Err*Err)
- The map from behavior to intention could be wrong.





You Get To See The Outside Of The Box...



But What's In The Box?!

What Portion is actually Corn Flakes?





How To Measure: **ATTRIBUTE DENSITY**







Can online surveys be used to measure the density of digital targets?

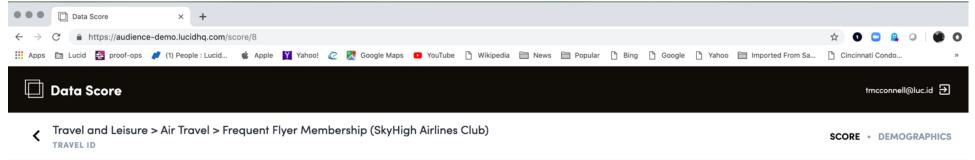
Tested multiple sample approaches and question structures.

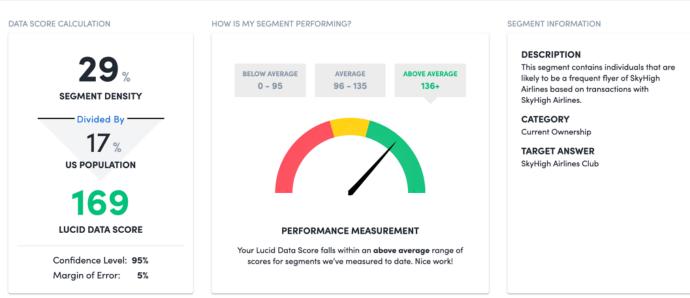








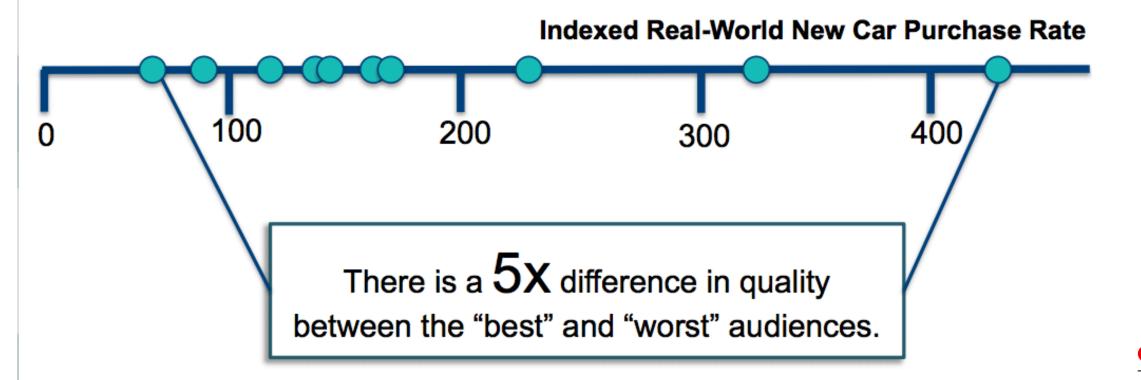






Audience Quality Varies

These "In-Market New Car" audiences have vastly different real-world performance.







Data Score

FILTER BY:	AUDIENCE NAME	STATUS ^	DATA PROVIDER	DMP	DENSITY	DATA SCORE
STATUS COMPLETE	Jif Buyers	Complete	Oracle	Oracle	57 %	97
☐ PENDING DMP	Frozen breakfast food buyers	Complete	Oracle	Oracle	64%	103
Select DATA PROVIDER	Ben & Jerry's buyers	Complete	Oracle	Oracle	41%	100
Select ▼	Tropicana Buyers	Complete	Oracle	Oracle	52%	107
CATEGORY Select ▼	Cat food buyers	Complete	Oracle	Oracle	52%	135
KEYWORD	Acxiom Automotive > Vehicle-Intend to purchase	Complete	Acxiom	LiveRamp	39%	107
	Cuebiq > Mobile Audience > Entertainment > Movie Goers	Complete	Cuebiq	LiveRamp	40%	101
	Acxiom Travel > Airlines > Likely Rewards Membership > Delta Sky Mile	Complete	Acxiom	LiveRamp	29%	169
	V12 > CPG > Breakfast Cereal & Energy Bars	Complete	V12	LiveRamp	55%	93
	Acxiom Investment > Likely Market Value > Total	Complete	Acxiom	LiveRamp	23%	93

Securities > \$50,000 to \$149,999

23%





idb. TECH LAB INNOVATION DAY. Learnings

More ubiquitous behaviors can not achieve a large index. Tighter targets can index higher.

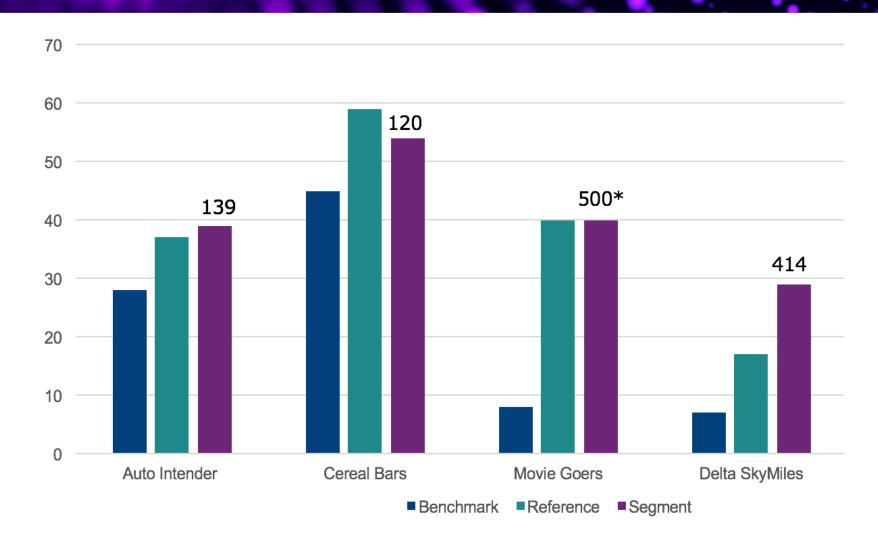
The way your online panel is sampled impacts the results. It also impacts the base of the index.





iab. TECH LAB Learnings

Indices against independent universe estimates are almost always higher. Why?





Next Steps

Share data and interpretation across all parties working in this space: question structures and conclusions

Validate the performance of the survey as a method of measuring density by deterministic comparisons.





idb. TECH LAB INNOVATION DAY. THANK YOU







Edge Computing vs. Cloud Computing in a Privacy-first World



Joe Root
Chief Executive Officer
Permutive
@permutive
@joeroot

Permutive, the publisher-focused DMP





BuzzFeed





CONDÉ NAST

Entrepreneur







New Scientist



Hubert Burda Media

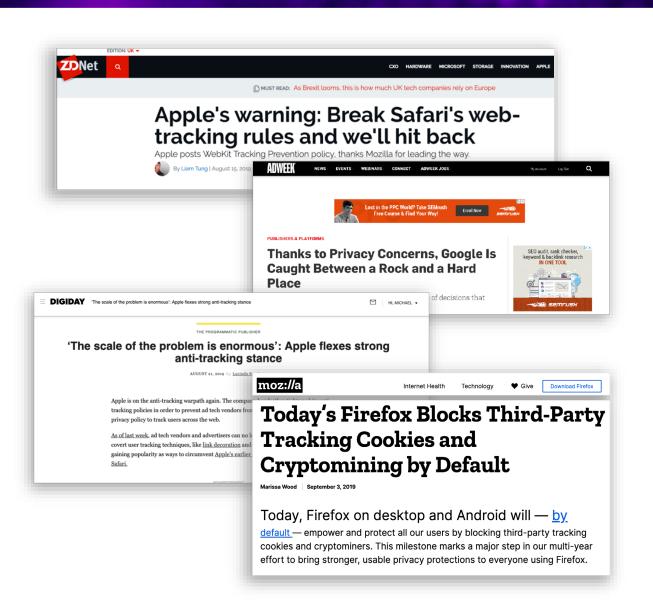


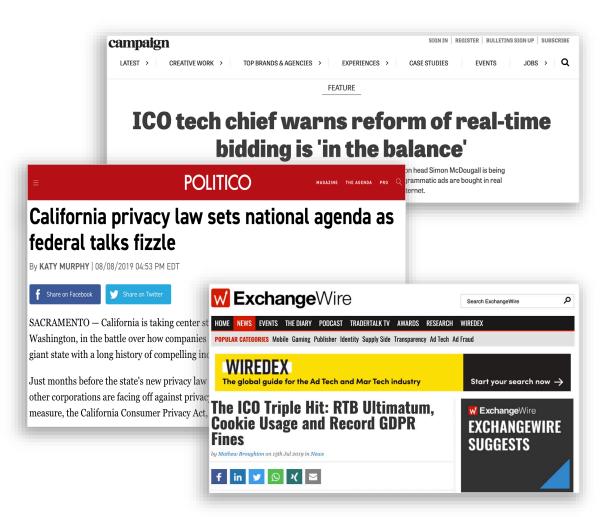






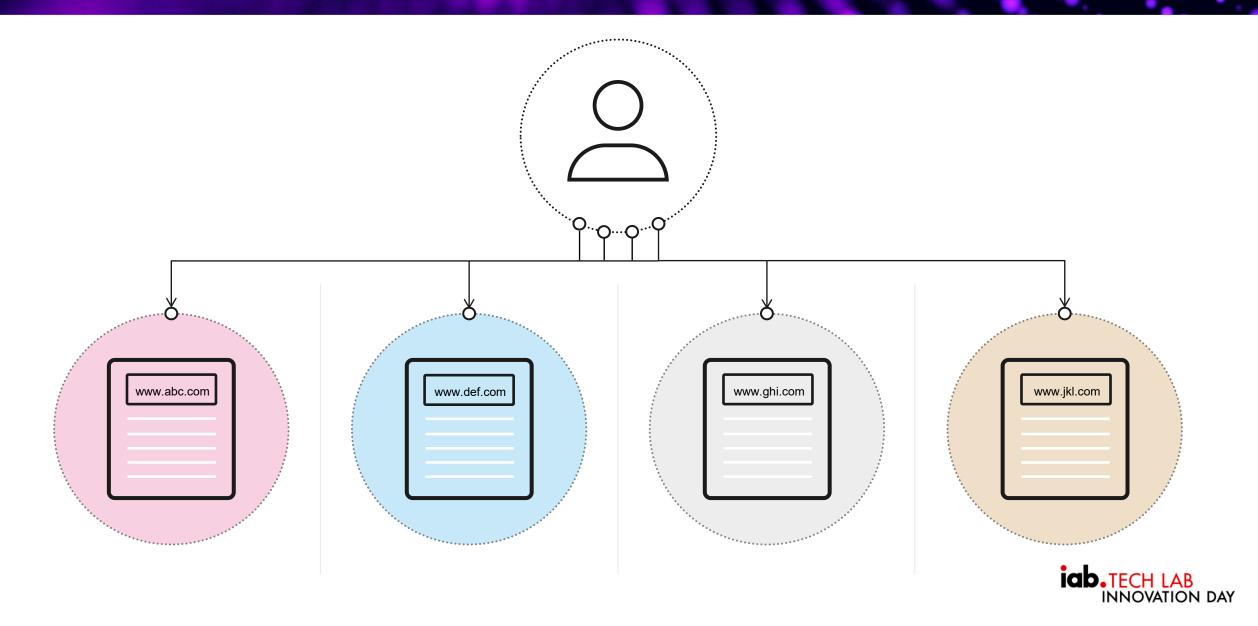
Privacy is constantly making headlines



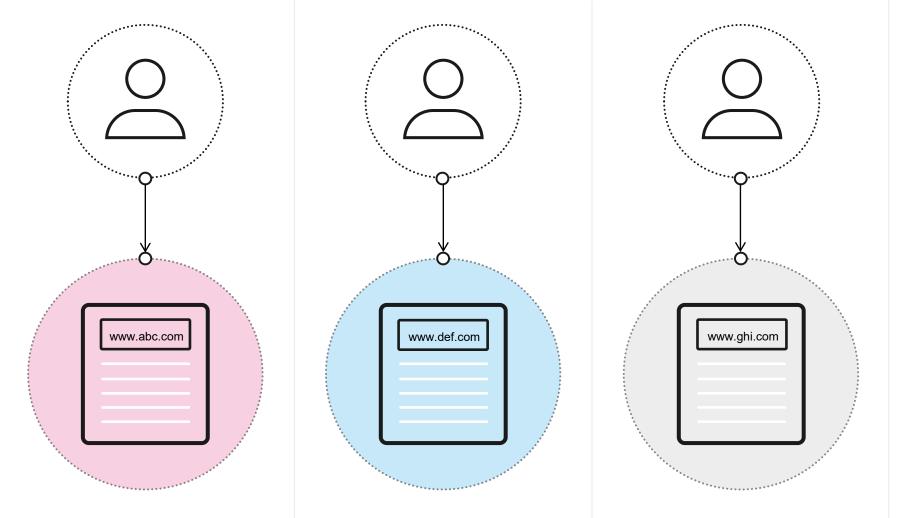


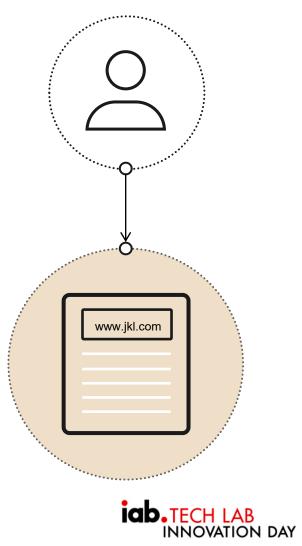


And identity as we know it is broken



And identity as we know it is broken



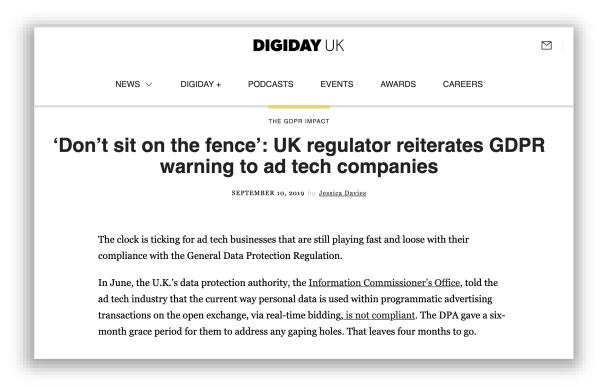


Users are becoming invisible

- Tracking no longer works
- Chrome keeps the lights on for DSPs
- 35% match rates to open IDs
- Attribution and frequency capping is becoming impossible

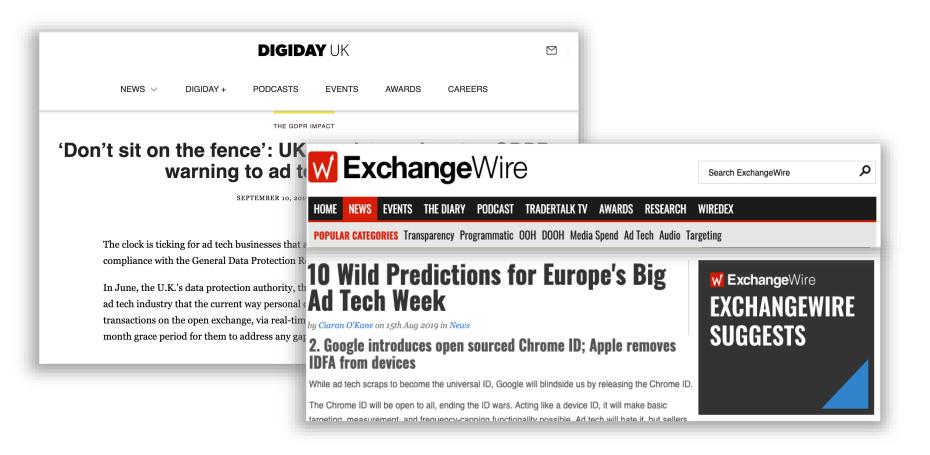


This is only set to get worse



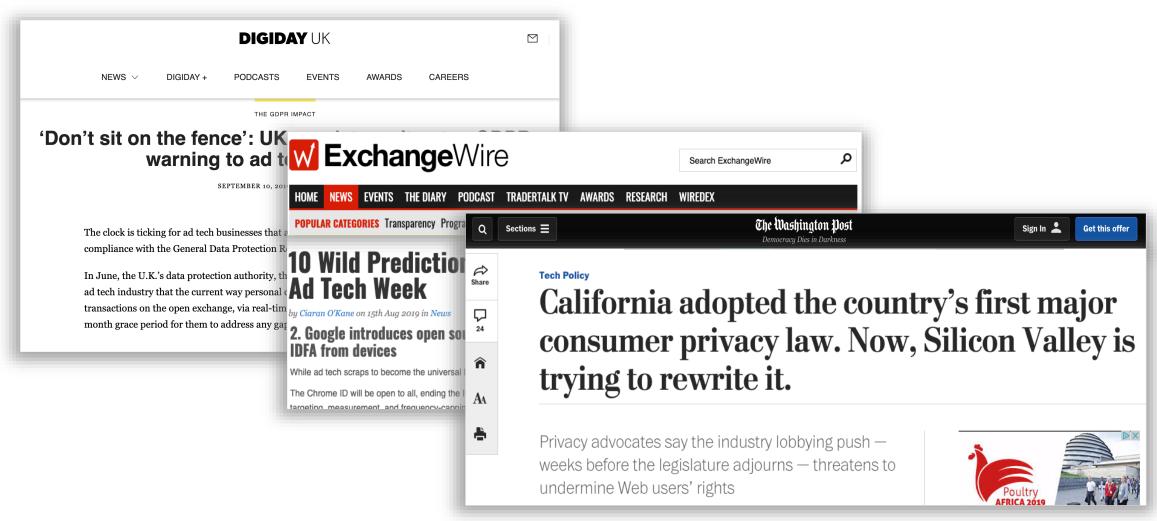


This is only set to get worse





This is only set to get worse



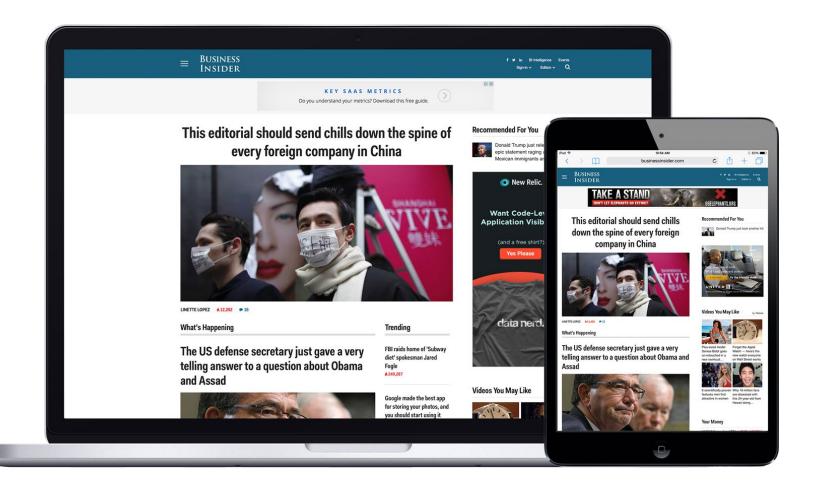


Removing identity is the only solution

- Work to IAB Data Transparency Standard
- Replace User ID with Audience ID
- Buy and sell every ad impression with trusted data

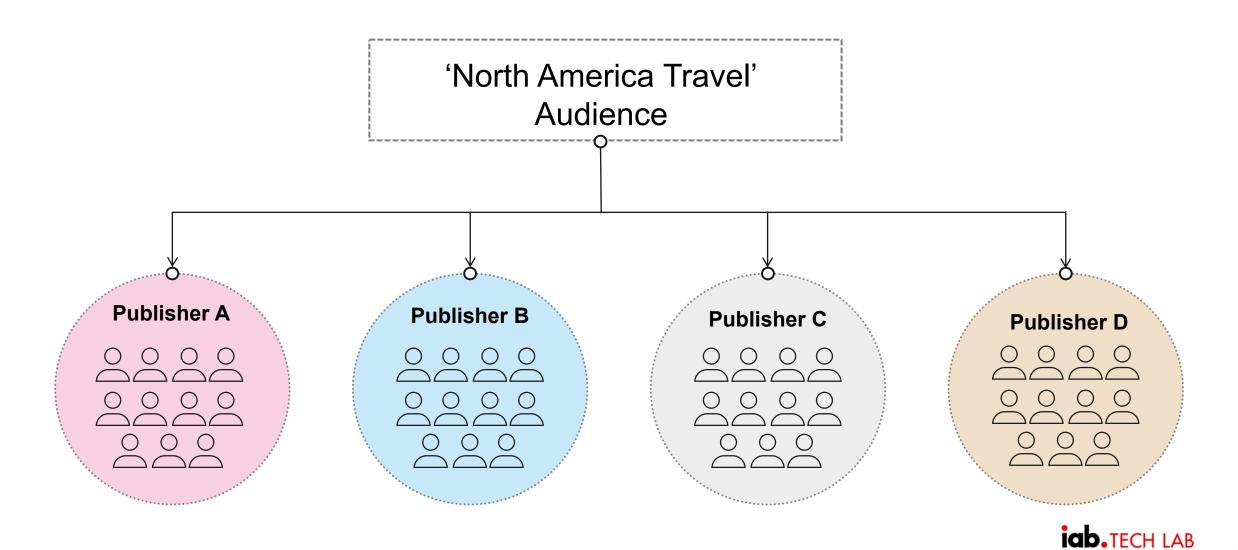


Only publishers can make this possible





A scalable, privacy compliant solution



INNOVATION DAY

Thank you

Joe Root
CEO & co-founder
Permutive

joe@permutive.com

www.permutive.com



Transforming Mobile Personalization With Edge Computing



Abhishek Sen
Co-Founder and CEO
NumberEight

- @ne_sdk
- @1_abhi_1



Mobile Personalization

Edge Computing

Advertising



Mobile Personalization

Edge Computing

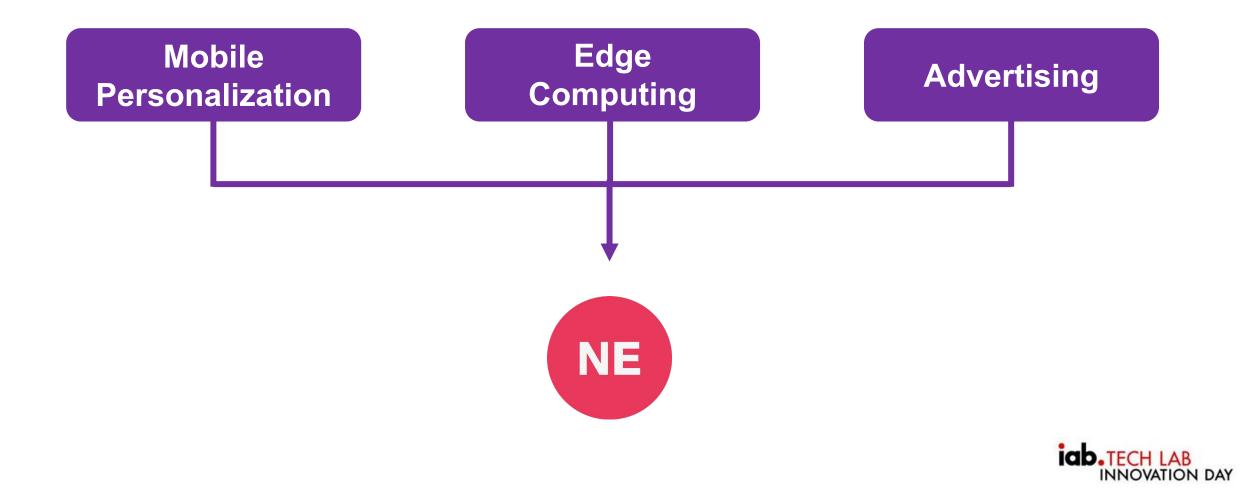
Advertising



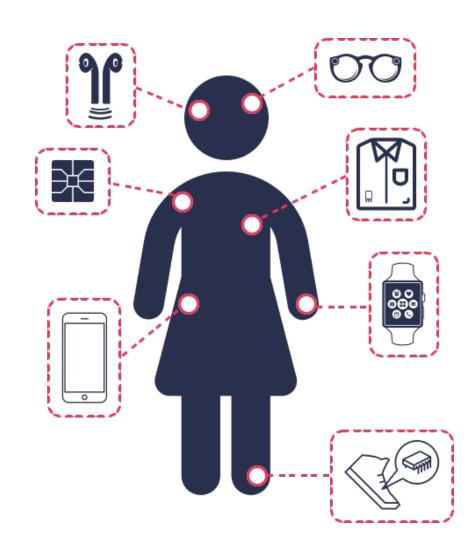
Mobile Personalization **Edge Computing**

Advertising



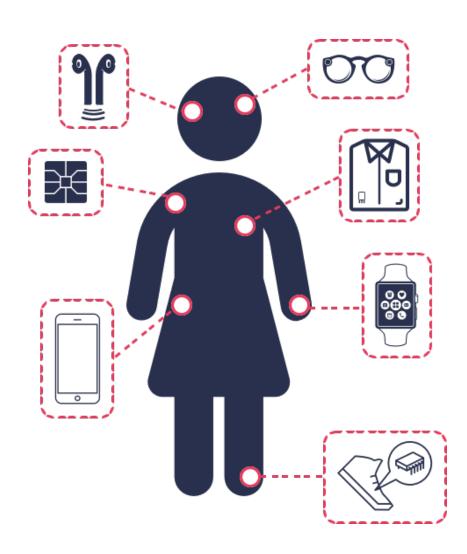


Personalization





Personalization







What do we do with our time?





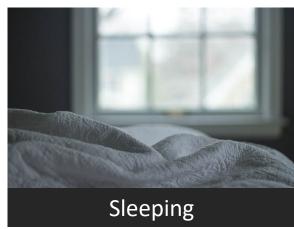










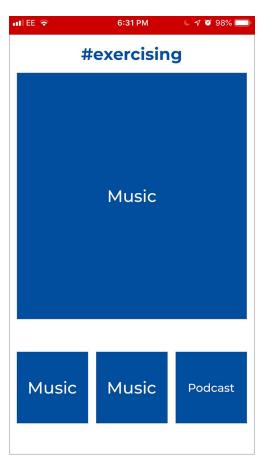




How can we adapt to the moment?

Adaptive User Interfaces





Contextual ads Moment: Exercising

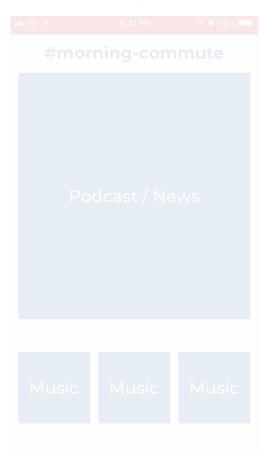


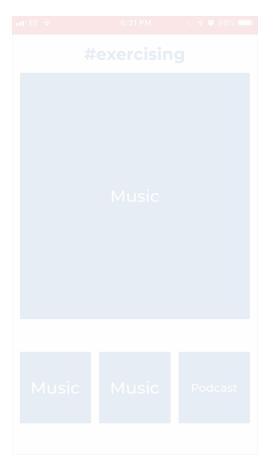




How can we adapt to the moment?

Adaptive User Interfaces





Contextual ads

Moment: Exercising



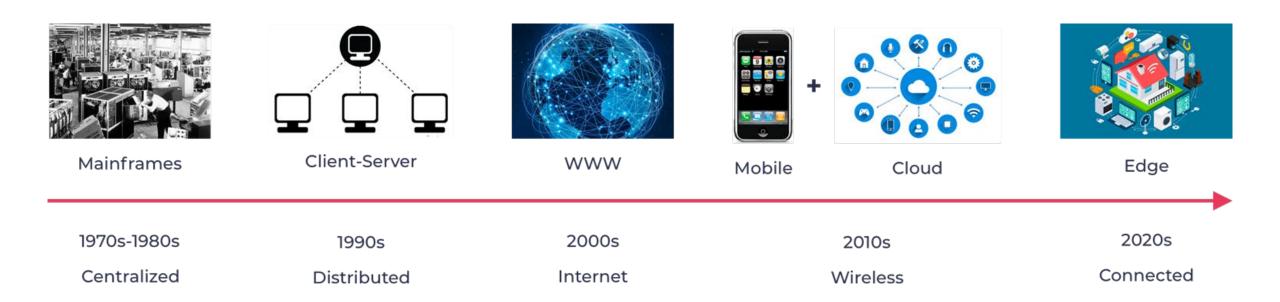






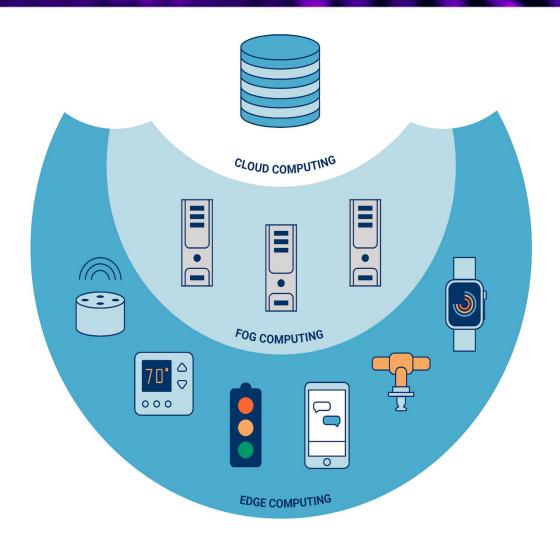


How did we get to ... the Edge?





Edge Computing



(CB Insights Research, 2019)



Cloud vs Edge

	Cloud	Edge
Real-time	Limited	By design
Privacy	At risk	By design
Offline functionality	Not possible	By design
Cost	Significantly higher	Significantly lower
Network traffic	Significantly higher	Negligible (if any)
Application efficiency	High latency, lower efficiency	Low latency, higher efficiency
Compute power	Significantly higher	Significantly lower

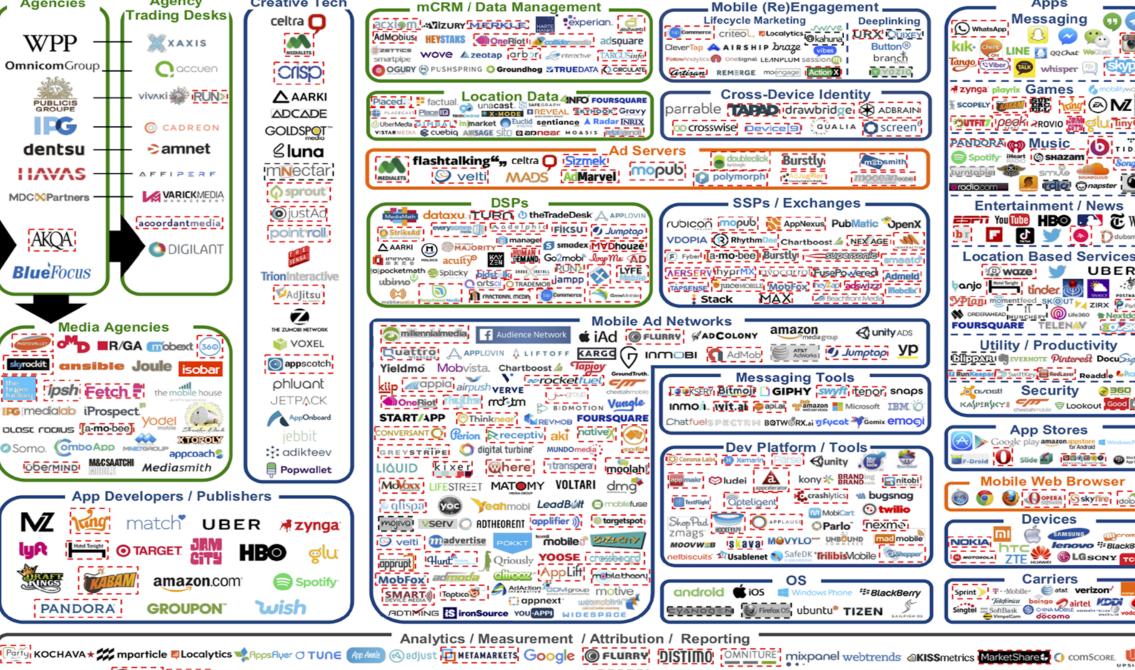


Agency

Trading Desks

Creative Tech

Agencies



MADS Commetrics Imortally O Singular IOOOVO! Claritics TAPSTREAM & GRAB Segment AGENTO Apsalan & deltaDNA Compilata. Otenjin verto analytics ad2campaign micken similar Group AMPLITUDE To Toggle



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Edge Computing Impact on Mobile Advertising

Peace of Mind

Balance between privacy and personalization.

Simplified Bidding

For DSP decision engines.

Dynamic Profiles

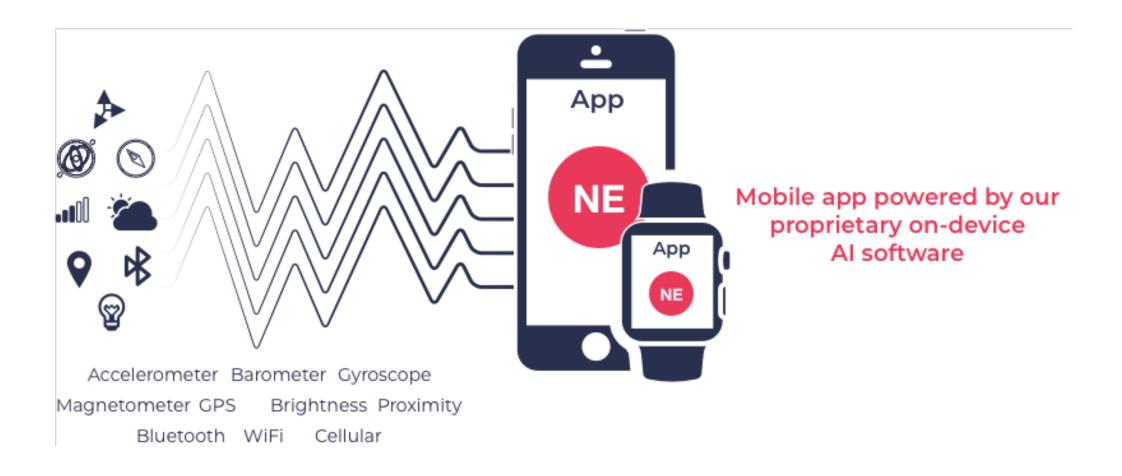
Of each user, including habits.

Higher Bid Value

With better targeting.

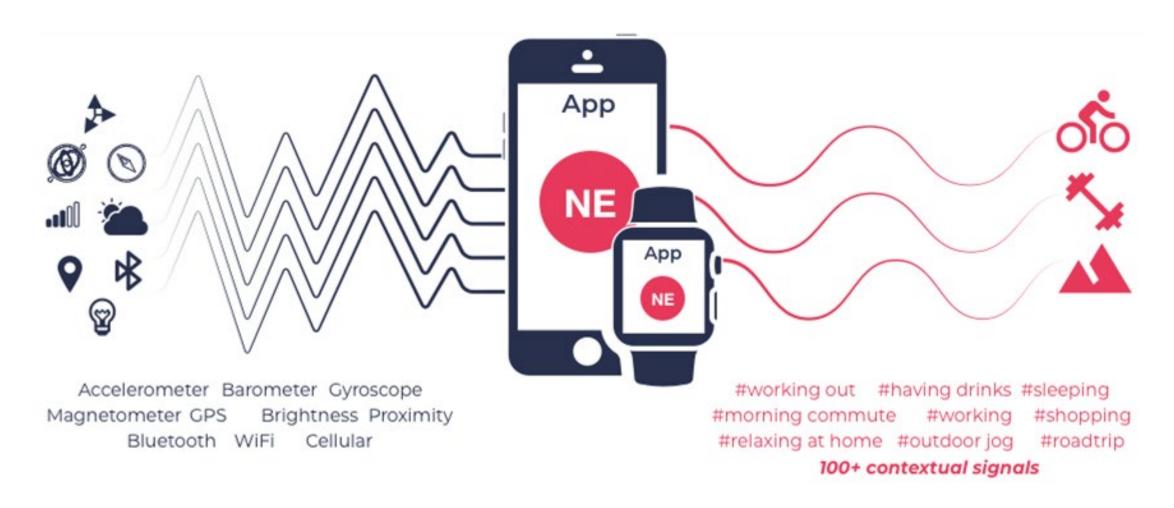


Where NumberEight comes in





Where NumberEight comes in





Sector Applications

Online Radio



News



Ficketing





Sector Applications

Online Radio



News



Ticketing





Sector Applications

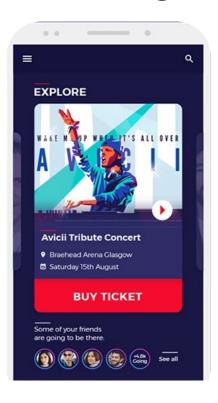
Online Radio



News



Ticketing

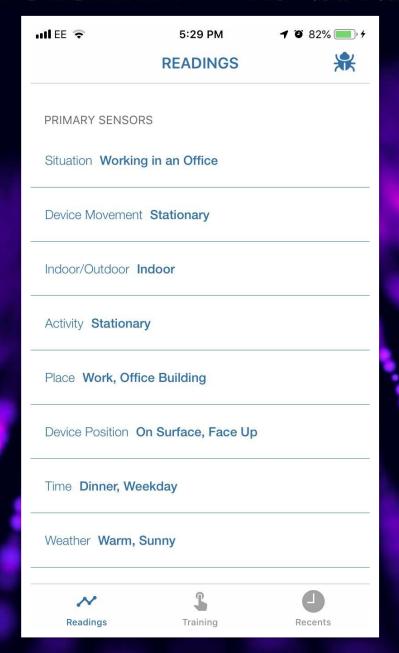






DATA RESPONSIBILITY

The New Normal in a Consumer-centric World





Thank you abhishek@numbereight.me

A Proposal for Enhanced Consumer Privacy + Accountability

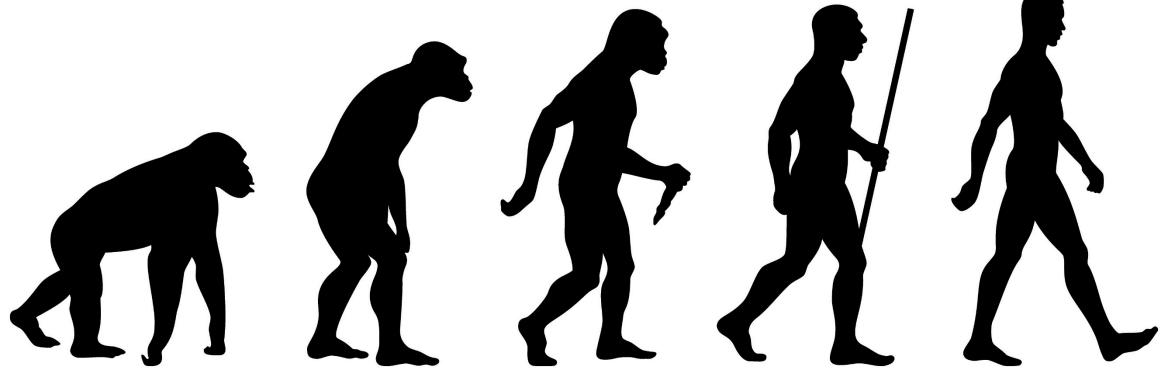


Jordan Mitchell
SVP, Membership & Operations
IAB Tech Lab
@iabtechlab
@kickstand



The Internet Evolved on Open Standards

The HTTP Cookie fueled tremendous innovation



The **Birth**

The Age of

Personalization +

eCommerce

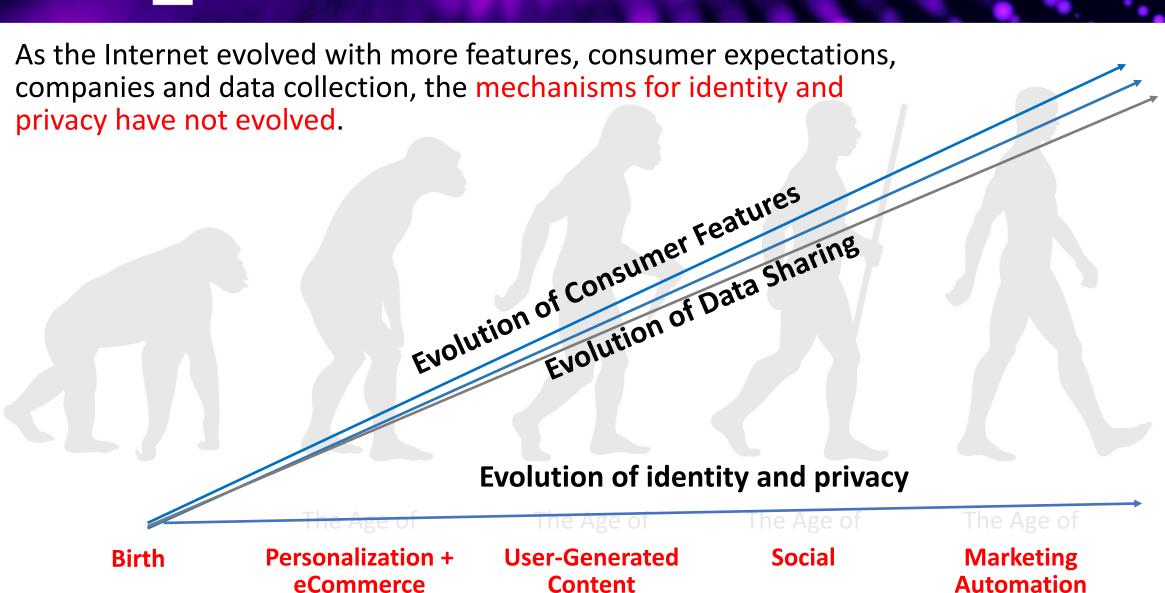
The Age of
User-Generated
Content

The Age of Social

The Age of Marketing Automation



idb. TECH LAB The HTTP Cookie Has Not



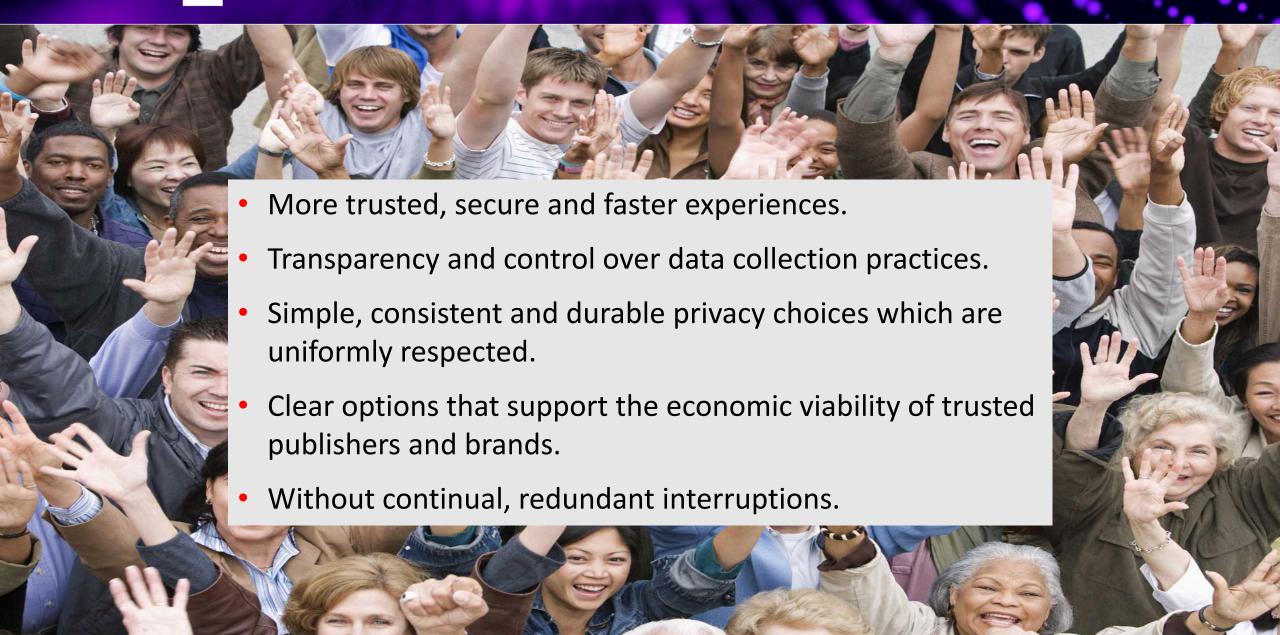








What's Best for Consumers?





Proposal for Enhanced Accountability

IAB Tech Lab proposes cross-industry collaboration on a technology solution and standards (*replacing the third-party cookie*), binding:

- Consumer privacy controls,
- Regulatory settings,
- Identifier(s).

Details of the *Proposal for Enhanced Accountability* (*PFEA*) can be found on http://www.iabtechlab.com

A Proposal for Enhanced Accountability to Consumer Privacy within the Digital Marketing Industry

Request for Collaboration to Improve Consumer Trust and Experience with Technology Standards for Consumer Privacy

Draft dated August 6, 2019 - for private consumption among participants

Executive Summary

The Digital Marketing industry recognizes that improved consumer experience and trust is essential to the growth of our industry, growth of the Web as a public benefit, and to assuring a vibrant, inclusive, open, global and healthy internet. We recognize our responsibility to contribute towards a more secure, trusted user experience that respects consumer privacy (as a fundamental consumer right). We also recognize the challenge of doing so while supporting the economic viability of a diverse publisher landscape, with consumption models that support quality content and open access for consumers.

The current operational and political environments, combined with the constraints inherent within established Internet protocols, implies that the digital marketing industry and browser community must collaborate if we are to meaningfully improve the consumer experience and consistently honor consumer privacy rights and preferences. Our industry's trade associations, which lead standards and best practices for our industry, have discussed programs and support for solving these issues responsibly that we would like to present for discussion, collaboration and joint problem-solving.

With a better consumer experience and the preservation of the global open Internet as our joint objective and common ground, we ask for browsers' cooperation in establishing and facilitating the use of a common, standardized mechanism for shared storage and access to:

- a standardized, restricted user token
- regulatory settings (consent strings, timestamps, permissions flags, etc.), and
- consumer privacy preferences.

We understand that participants within the browser and privacy community may not trust our industry to consistently respect consumers' privacy rights and preferences. However, we cannot do so if there is no persistent mechanism to attach those preferences to, and we understand



This is About Rebuilding TRUST

To enhance trust, we are prepared to:

- Honor & propagate privacy preferences as a condition of access.
- Introduce technical mechanisms to ensure auditable, compliant use of identifiers and data, in strict accordance with consumer preferences.
- Jointly govern the use of this solution with the browser and privacy community.

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Proposed Technical Mechanisms

We propose several technical mechanisms for building enhanced accountability to consumer privacy:

- An encrypted, revocable token, tied to a
- Joint accountability system, with a
- Controlled container for ad delivery.

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QqkXRJx\

X69MyYZ

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UCs01DR

idb. TECH LAB And by Token, You Mean?

```
X69MyYZxpuNgrzpqm2duTemrmzyNf8R7HAB0iX69MyYZxpuNgrzpqm2duTemrmzyNf8R7H
zfaonsAHAGo046BigSsaA43iumRl×lM1ccna8zfaonsAHAGo046BigSsaA43iumRl×lM1c
UCs01DRf10z6WcVL2sWqxYUlVESyrGDkIeWyFUCs01DRf10z6WcVL2sWqxYUlVESyrGDkI
W8uqJ2EE2z7ylbnvoOMwqCDAGE8EI4e1lsVkyW8uqJ2EE2z7ylbnvoOMwqCDAGE8EI4e1l
27mMBN9r
                                                  4ua4MXCve
```

TMF OWYNI Each participant might see a different value, but those in uxqub5Hv compliance (with permission) may decrypt to find:

- Consumer privacy preferences
- Regulatory settings (by region)
- Identifier(s)
- Whatever else is important!

43SaJD7tX d p s bGBq se e G c Snk f I w R829G6tzl s SY6c DDHa wM97 y58Rs hugyselfu mzyn f 8R 7H

a WHKB4mA5

umR 1 x lM1 c VESyrGDkI w8uqJ2EEzz/yipinvoomwqobaacgeiioiisvkynguqj2Ebzz/yipinvoomwqobaGE8EI4e1 l

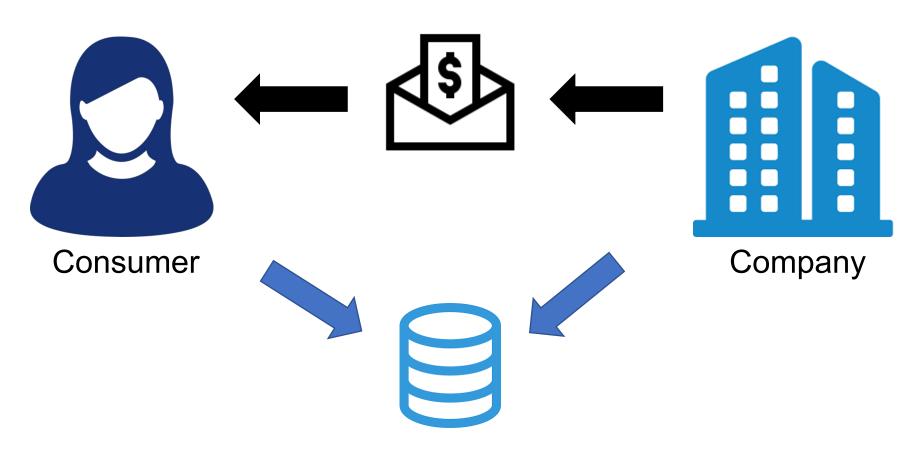
27mMBN9mxUafLcBMGefsxLyGCMOR1PcBOs5vF27mMBN9mxUafLcBMGefsxLyGCMOR1PcBO 7MF0WynDb2Q7SrCJzppe6yZa4ua4MXCveF4eM7MF0WynDb2Q7SrCJzppe6yZa4ua4MXCve OiiAs1eCW1sTWD19gwfqsDN5awHKB4mA5dyE5OiiAs1eCW1sTWD19gwfqsDN5awHKB4mA5

UxqUb5HvsiBaCqfklfM1dibb43SaJD7tXyrJpUxqUb5HvsiBaCqfklfM1dibb43SaJD7tX 4wWgGyrJqjiM04rQaeA5upoedpsbGBqsex6o14wWgGyrJqjiM04rQaeA5upoedpsbGBqse nTVDg šon i 0 z z t L SA i uWmmKn I e ^G c S n k f i wW⁹ B e n T V Dg šon i 0 z z t L SA i uWmmKn I e ^G c S n k f i w



idb. TECH LAB JOINT ACCOUNTAbility System

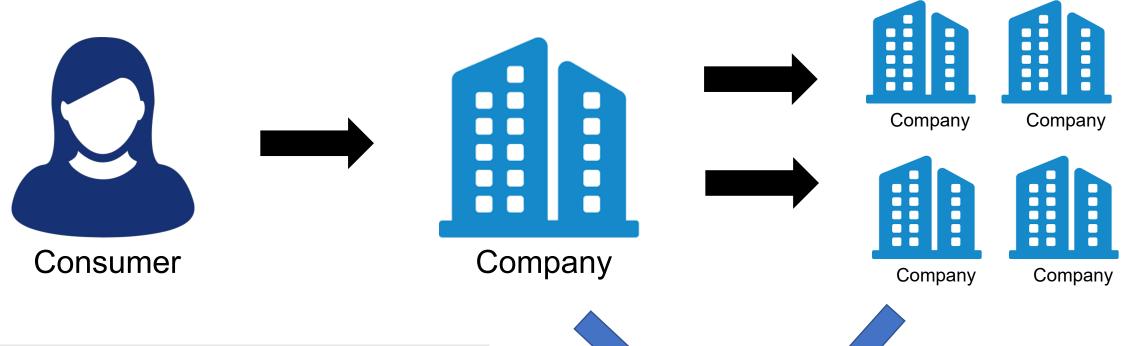
This has been solved before!



Income Tax Authority – Checks for Discrepancies



Personal Data and Privacy Preferences



Each of these events produces evidence of itself via system logs, which may be sampled and evaluated for non-compliance on an automated, ongoing basis.



Joint Accountability System



Next Steps - Use Case Analysis

Consumer Privacy Use Cases:

- Who has information about me?
- What are they doing with it?
- I would like to opt-out (or in).
- I want to be a "ghost" ...
- Restricting purposes and uses ...
- Data deletion requests ...
- Regulatory settings ...

<u>Transactional / Operational Use Cases</u>

- RTB bid request and response
- Page or app-level data collection events
- Ad verification events
- Frequency caps, measurement, attribution
- S2S data transfers
- Consumer segmentation
- Personalization events
- Identifier resolution and/or cross-device

We can openly consider how privacy use cases can be reliably met within our industry through the advancement of technical standards and joint accountability systems.





Questions / Discussion?

Please submit additional feedback to: responsibility@jabtechlab.com

Google Ads Proposal + Q&A: How to Give Users Transparency, Choice and Control Over Their Data



Chetna Bindra
Senior Product Manager, Privacy
Google
@Google



Giving users more transparency, choice and control over how their data is used in digital advertising

The Ad-Supported Ecosystem



What advertising has made possible

Advertising has made open access to quality information on the web possible



The risk ahead

But the open, ad-supported internet is at risk if digital practices don't evolve to reflect people's changing expectations for privacy.



The challenge

For many people, the digital advertising ecosystem is complex and opaque.





Guiding Principles

01

Transparency

Users should be able to easily see and understand how their data is being collected and used for ads. 02

Choice

User choices about how they experience the web should be respected and any attempts to bypass those choices should be prevented.

03

Control

Users should have the ability to adjust how their data is collected and used to tailor the ads they see, including whether those ads are personalized at all.





Working together

The web ecosystem is complex—it includes users, publishers, advertisers, technology and service providers, advocacy groups, regulatory bodies and more. We have to collaborate in order to come up with a solution that works for the entire ecosystem.

Efforts by individual browsers to block cookies used for ads personalization without suitable, broadly accepted alternatives have fallen down on two accounts:

- Lower programmatic revenue for publishers
- Have led some industry participants to use workarounds like fingerprinting, an opaque tracking technique that bypasses user choice and doesn't allow reasonable transparency or control.





The effect of blocking cookies

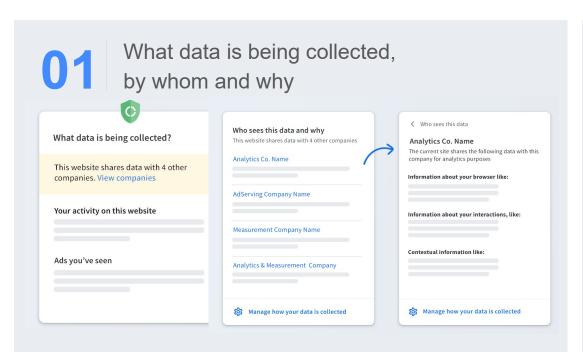
- Based on an analysis of a randomly selected fraction of traffic on each of the 500 largest
 Google Ad Manager publishers globally over the last three months, we evaluated how the
 presence of a cookie affected programmatic revenue.
- Traffic for which there was no cookie present yielded an average of 52 percent less revenue for the publisher than traffic for which there was a cookie present.
- Lower revenue for traffic without a cookie was consistent for publishers across verticals.

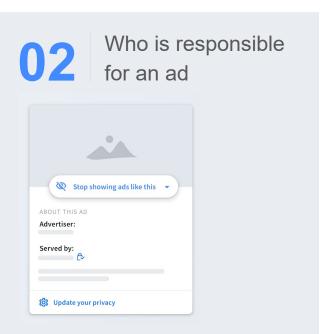


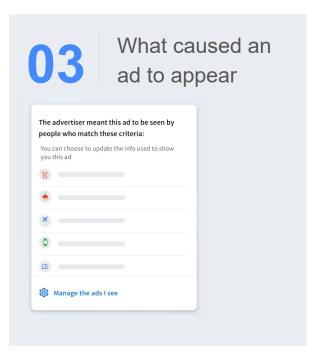


Our Proposal

We propose that users should be able to see and control:













We propose that **practices that do not respect user privacy** and attempts to bypass user choices should be prevented.

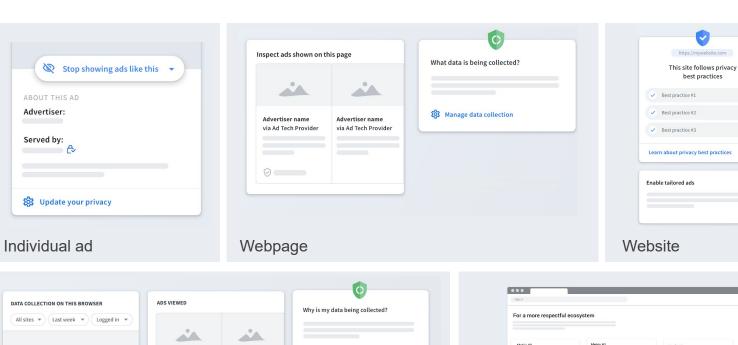


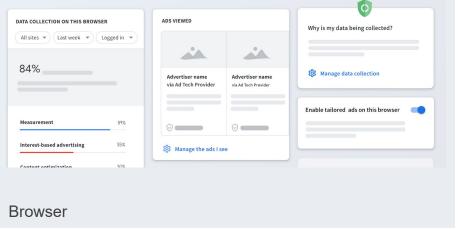
Practices that weaken or take away a user's ability to see what data is collected or control how it is used should be prevented. An example of this type of practice is fingerprinting.

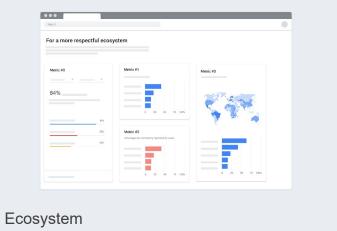




How users could access the information and controls











What needs to happen in order for this to work

1 A standard way to surface how data is being collected

O A standard way to label ads with metadata

A standard way to **surface the companies involved** in showing ads

A centralized registry of participating companies

5 A way to address approaches that undermine industry best practices





Next Steps



Gather industry feedback on this proposal

Send feedback to iab.com/google-ad-proposal



Continue to learn from users





Competing Browser Worldviews: A Technical Discussion on Privacy Positions + Q+A



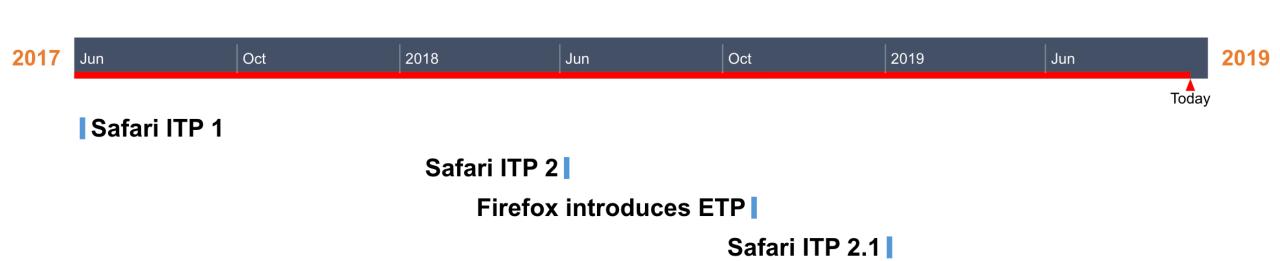
Sam Tingleff
Chief Technology Officer
IAB Tech Lab
@iabtechlab
@samtingleff



Neal Richter
Chief Data Scientist
SpotX
@SpotX



iab. TECH LAB TYPE Tracking the Browsers



Safari ITP 2.2

Safari introduces PPACA

Chrome support for SameSite

Chrome announces the privacy sandbox

Firefox enables ETP by default

Edge announces "Auditing Privacy on the Web"

Chrome's Privacy Sandbox: Principles

- Identity is partitioned by First Party Site
- Third Parties can be allowed access to a first-party identity
- A per-first-party identity can only be associated with small amounts of cross-site information
- Targeted advertising represents economic value worth protecting





Privacy Sandbox: Measurement



"3 bits of conversion data, with 5% noise applied (that is, with 5% chance, we send a random 3 bits) ... sent to https://example.com/.well-known/register-conversion[?conversion-metadata=<metadata>]"



Privacy Sandbox: Anti-fraud



"(Trust) tokens are non-personalized and cannot be used to track users, but are cryptographically signed so they cannot be forged."



Privacy Sandbox: Category Targeting



"A FLoC Key, or "flock", is a short name that is shared by a large number (thousands) of people, derived by the browser from its user's browsing history."



Privacy Sandbox: Product Targeting



"We propose an API in which the browser, not the advertiser, holds onto the information about what the advertiser thinks a person is interested in."



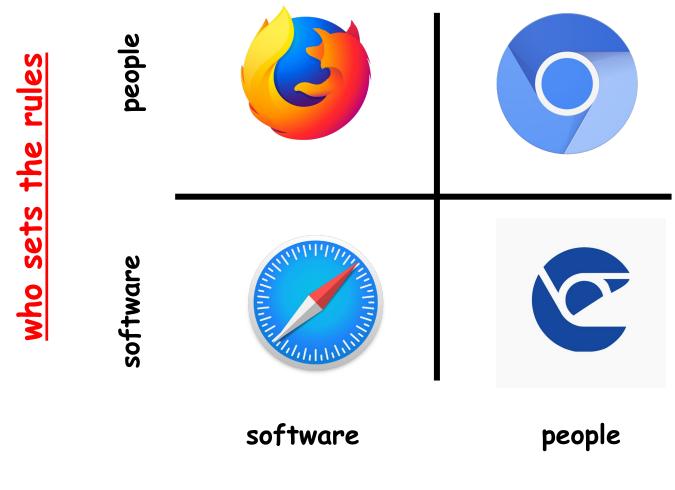
Privacy Sandbox: Budgeting



"Subsequent API calls that violate the budget will either result in an error being thrown or, if possible, will be replaced with a privacy-preserving version of the API"



Who's In Charge of Your User Agent



who controls the client

Apple/Chrome/Firefox

Now with crypto magic!

	Anti-fraud	Measurement	Category Targeting	Product Targeting	Frequency Capping
Apple	8				
Chrome NG					
Firefox	8				



The Crumbling Cookie: Can Universal IDs Help or Will We Need More?

Opening Remarks

Will Doherty **Executive Vice President, Global Marketplace Development Index Exchange** @wrdoherty @indexexchange



Moderator

Ronan Shields **Programmatic Editor** Adweek @adweek @ronan shields



Co-Founder & Vice President

Panelists



Jordan Mitchell SVP, Membership & Operations IAB Tech Lab @kickstand @jabtechlab



Gruia Pitigoi-Aron Vice President of Product The Trade Desk @thetradedesk

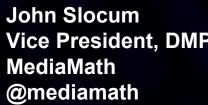


Vice President, DMP

Product & Operations

@smenzer @ID5 io





Scott Menzer

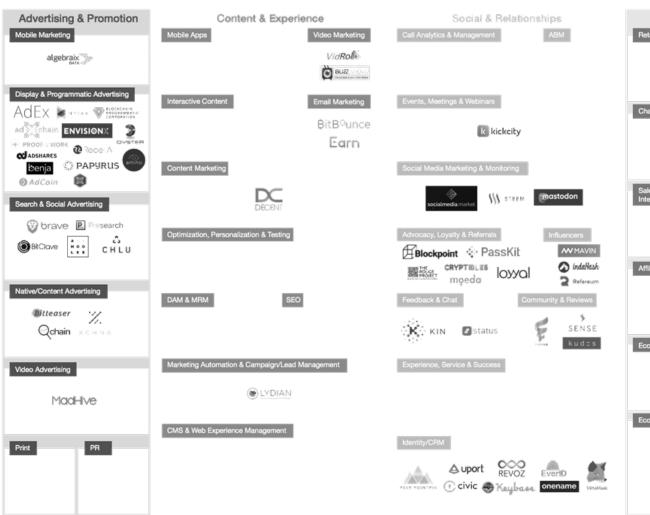
ID5

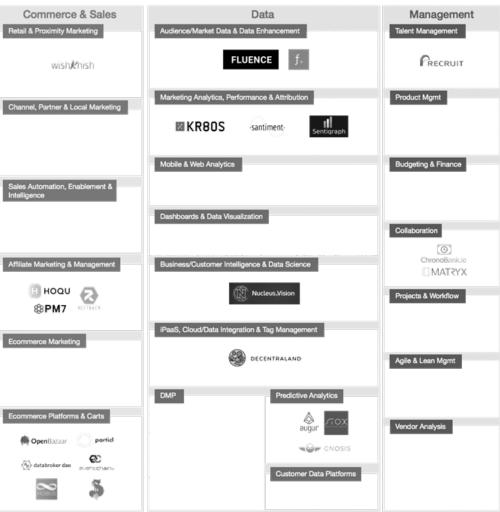
Decentralized Solutions for AdTech and Data: Ethereum and Beyond



Alanna Gombert
Head of Advertising Technology
ConsenSys
@consensys
@alannaaroazzi

Blockchain Marketing Technology Landscape in Q1 2018 – 88 Companies

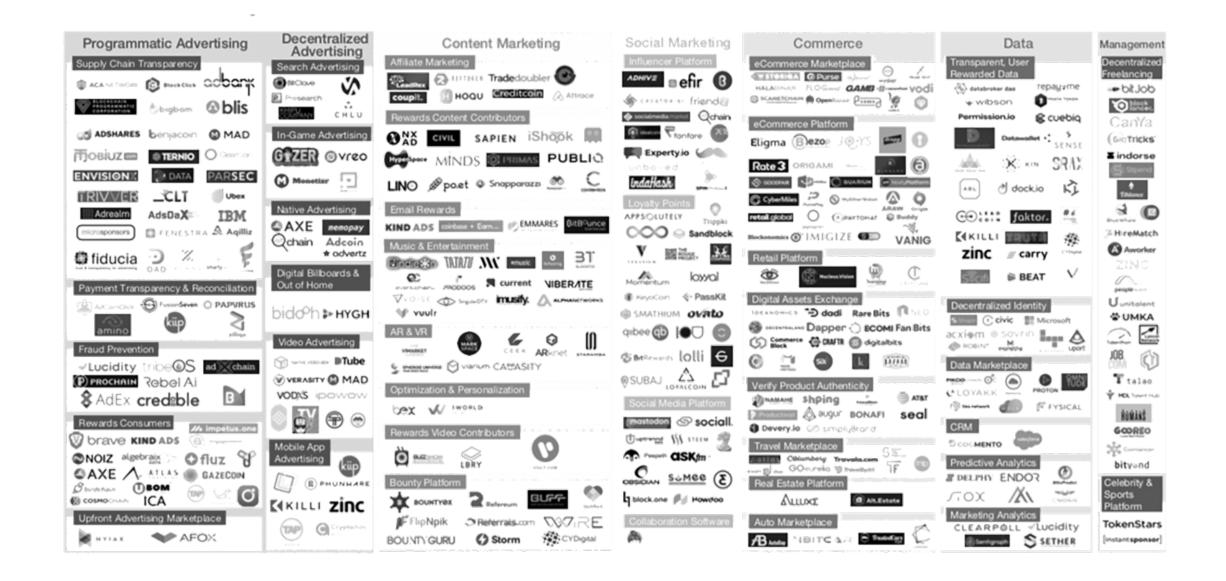








Blockchain Marketing Technology Landscape in Q1 2019 - 290 Companies



Current State of Blockchain

The current state of blockchain is "growth". From the Bitcoin blockchain to Ethereum to EOS, one common theme arises: scale and capacity.

There is a move to a **paradigm shift** with the blockchain community.

- Using public chains as "breadcrumb" trails
- Data points as identity markers, trading parameters, data locations etc. stored on chain
- Pointers are key
- Off-chain data bases and data for important data sets
- Sever links when deletion needs to occur (GDPR etc.)
- All participants equal have a voice

Couple the breadcrumb trail reality with smart contracts (applications), trustless applications, and security matching in the form of public/private keys and zero knowledge proofs. Result? A robust infrastructure baseline.

Let's discuss the above terms in more detail and practical applications.



Trustless Applications Trustless Applications

A **trustless system** is one that does not depend upon the intentions of its participants, who may be honorable or malicious. The **system** functions in the same manner regardless of intentions. The blockchain, with a peer-to-peer protocol that is also transparent and immutable, is trustless.

- Consensus Mechanisms verification of blocks, token economics, consumer voice
- Private chains not as impactful. Verification is minimal. Number of nodes == how secure a decentralized network.
- Advertising Implications financial records, pricing, impression counts etc.
- Garbage in/Garbage out



Zero Knowledge Proofs

What are zero knowledge proofs?

- First proposed in the 1980's by MIT researchers, Silvio Micali and Charles Rackoff
- Working on interactive proof systems, theoretical systems where Prover tries to convince a Verifier that a mathematical statement is true.
- Challenge is to prove the Prover's possession of the solution to said mathematical statement to the Verifier without revealing any additional information.

Qualification:

- Completeness: If the statement is true, an honest verifier will be convinced by an honest prover.
- **Soundness**: If the statement is false, no cheating prover can convince an honest verifier that it is true.
- **Zero-knowledge**: If the statement is true, no cheating verifier learns anything other than the fact that the statement is true.

Examples: JP Morgan Chase Quorum, ZKRP



idb. TECH LAB DAY AdTech Implications

The creation of trustless verification systems implementing such mathematical theory as zero knowledge proofs opens up a new way to communicate within the AdTech universe.

Currently communication is silo'ed be it in application (adservers etc.) or externally within small groups or cliques.

One argument that is made for group communication is the notion of anti-trust and collusion. If a trustless system is built and the parties are all sharing the same data, the verification of these data blocks and the subsequent recording of data becomes verifiable and transparent.

How do you opt in to such a service?



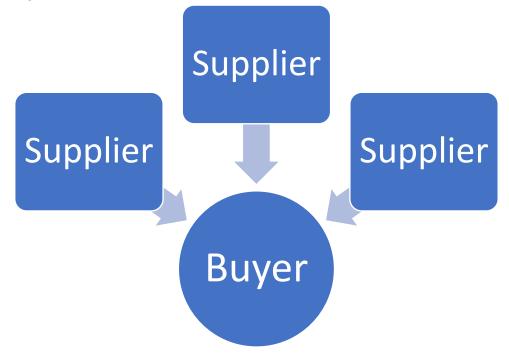
Secure Protocol Messaging

Up till now the assumption from most is that all of the preceding work must be done on chain and publicly. Not so.

A working hypothesis states that there is a need for a point to point confidential "messaging" conduit between parties in a micro workgroup (industry, clique etc.)

Such conduits can be configured by smart contracts to create a step by step configuration (one contract per step).

E.G. Three suppliers and one buyer, one RFP, three confidential bids.





iab. TECH LAB DAY Secure Protocol Messaging Cont.

Fourth Conduit – Communications amongst all buyers and suppliers. Open channel.

Thus Four Smart Contracts in total.

One for initial four party communications and then three for confidential bids.

Solution: Implement stateless messaging service amongst the contracts using keys as a decryption mechanism to insure confidentiality and data integrity.

Useful for RFP submission, bidding strategies etc.

idb. TECH LAB #OWNYOUR ata

Coupling decentralized community technology practices, data management can be approached the same way.

- **Decentralized data stores or banks** are being proposed in legislation today.
- **Key exchange and zero knowledge proofs** are being explored as ways to share data amongst consumers and companies alike.
- Open source developers are being given refuge at the state level (Wyoming).
- Consumers can have an equal voice to corporations.
- Harken to the Cambridge Analytica/Facebook issues. What have we learned?



idb. TECH LAB SUMMARY SUMMARY

- Decentralized communications are an important technology to explore.
- Advertising technology can benefit from the implementation of such technology if done in the right way.
- Consumers can participate equally
- One way to participate in the decentralized community is through secure messaging protocols
- #ownyourdata is a battle cry not to be ignored
- RTFM



Thank you!

Alanna.gombert@consensys.net
Alanna.gombert@digitalasset.org

Update on Privacy Chain: Operating Plan & Limited Partner Release



Wendell Baker
Distinguished Architect, Targeting & Identity
Verizon Media
@verizonmedia

Agenda

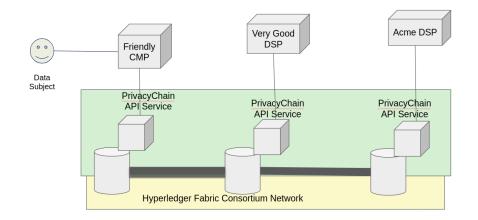
History and Participation

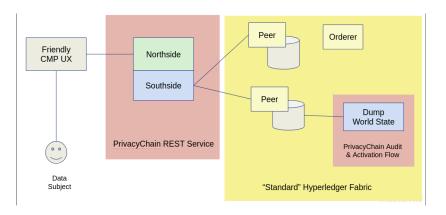
Vision of PrivacyChain - What Should It Do?

Lessons Learned, 2018-2019

Operating Concepts

Invitation to Participation, 2019 & 2020







History & Participation

Oct. 2018 - First Proof of Concept, a CMP

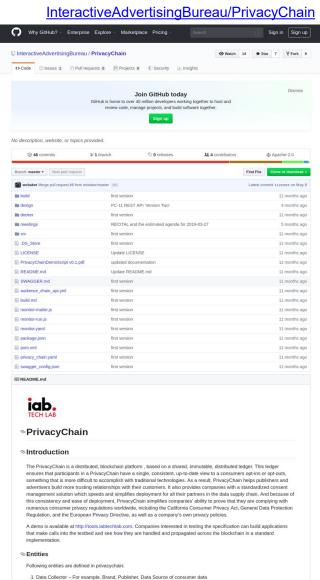
Participants: Acxiom

Jan. 2019 - PrivacyChain Engineering Working Group

 Participants: Didomi, LiveRamp, NYIAX, Sabio Mobile, Viacom, Verizon Media

2019 & 2020 - Completion & Pilots

• Participants: You or You or You ... an invitation



What the MVP Does

- 1. Who can consent, how are they named?
- 2. To whom (what) is consent given, how are they named?
- 3. For which operations is control granted, how are they named?

Who: The persons each being represented by an assigned identifier.

Whom(what): the machines operated by the Global Vendors.

For which: The operations named in the Transparency & Consent Framework.



Principles, Vision and Concept

- Immutable authenticated record of consumer consent for use of their data
- Record of downstream propagation of consumer data: Allow consumer Jane to know and manage consent when A gets Jane's consent and shares data and consent with B
- 3. Regulatory compliance auditability



Principles, Vision and Concept

- 1. Persons control Machines as a *consent* statement (*who*, *what*, *which*)
- 2. PrivacyChain is control channel in the modern media environment.
- 3. PrivacyChain is "always-on" and "everywhere available."
- 4. Has distributed operation "like infrastructure" "like a utility" "like DNS"
- Has auditability.



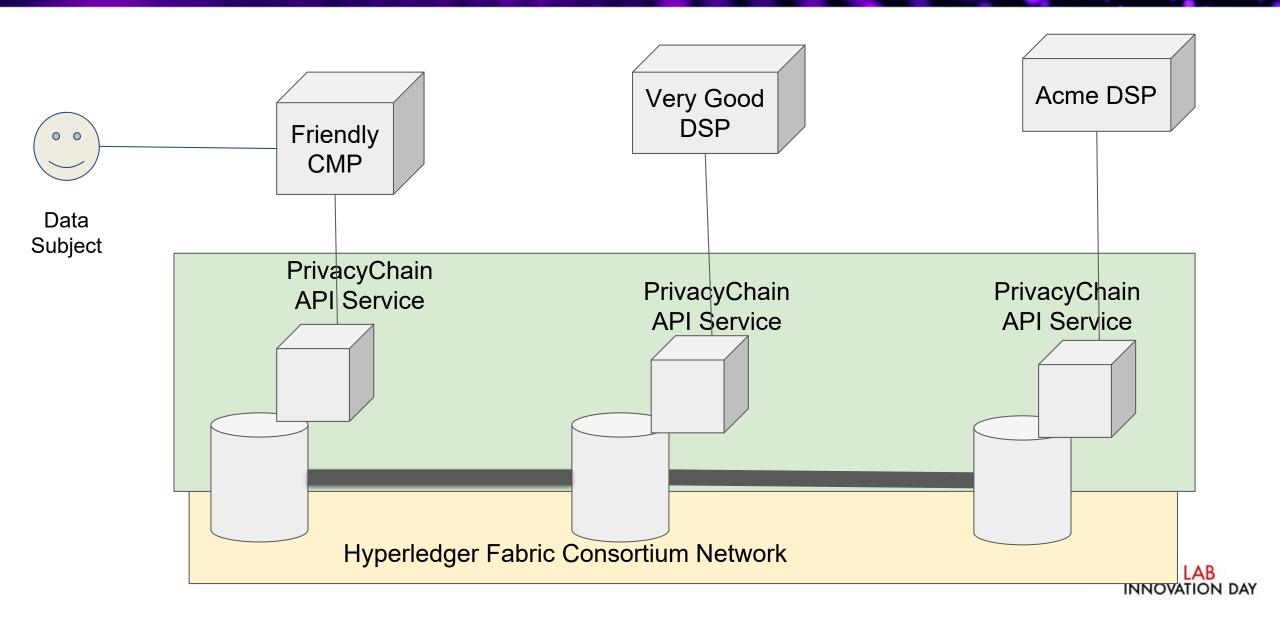
More practical - The Simplified MVP

Expect a few separate deployments "as a service." But also possible to have independent operators.

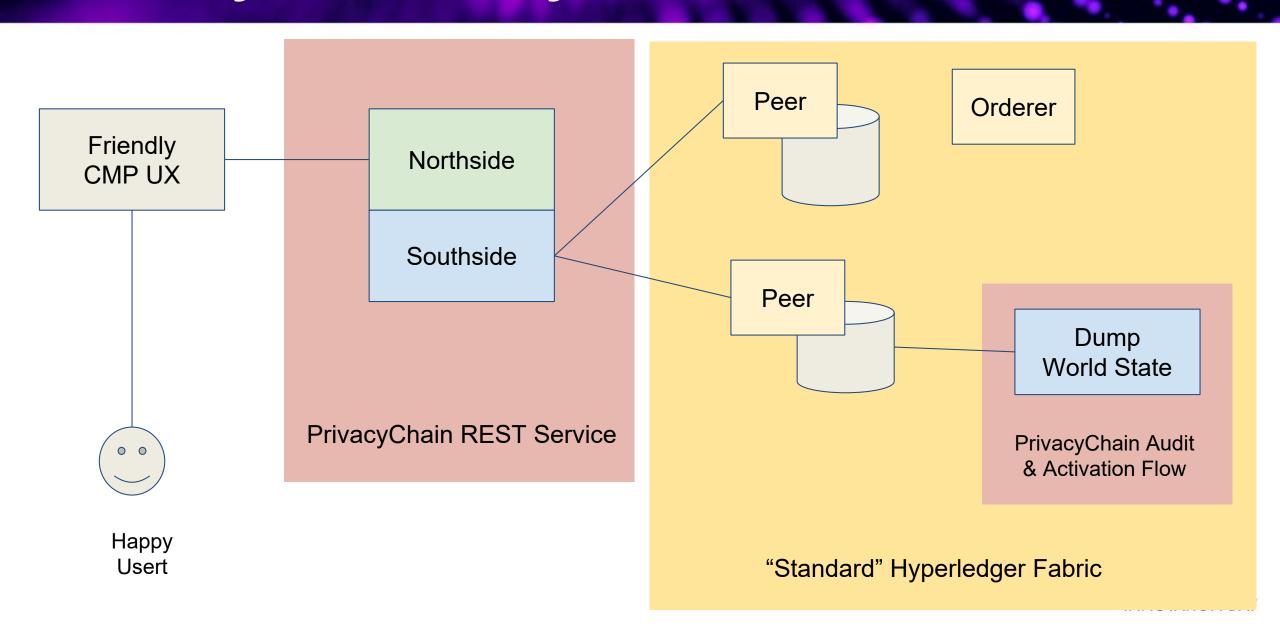
- The service offers Consent Management Platform (CMP) recordkeeping.
- The service is "back-office," it has no UX or consumer face.
- The separate CMP or publisher provides the consent UX flow.
- Accent distributed ledger capabilities: distributed, immutable, auditable.
- Show end-to-end operation of the consent read-write-audit flow.



Distributed System Operations



Anatomy of a PrivacyChain Site



Four Tracks of Development

- North Side API (REST)
 CRUD and history of Consent Statements
- South Side API (Hyperledger Fabric)
 Distributed Ledger of Consent Statements
- 3. Operating Considerations
 How does "on call" work?
- Ownership Considerations
 Vesting of control and responsibility



Lessons Learned, 2018-2019

- 1. Product requires constant evolution, from laws, business, technology etc.
- 2. Engineering in the Open Source mode is not Standards Development
- 3. The distributed ledger technologies are very new
- 4. If infrastructure operations is hard, distributed operation is harder
- 5. A business model is an important component of product



Distributed Operating Concepts

1. Separate Code (Reference Implementations), Common Specification

Each consortium member operates their own software.

Independent implementations of a common specification.

Common schema, but also bi-lateral "channels" and "private data sharing"

Easier: independent releases; Harder: independent engineering & operations.

- e.g. Verizon Media's (2019) State Space Solutions reference implementation,
- e.g. IAB Tech Lab's (2018) PrivacyChain Proof of Concept

2. Shared Code (Standard Implementation), **Common Operations**

All consortium members must run the same software.

All consortium members operate the same API & database schema.

A central governance coordinates updates & maintains.

Easier: it's the same code everywhere; Harder: governance and maintenance.



Invitation to Participate, 2019 & 2020

IAB Tech Lab Blockchain Working Group is actively seeking participation around:

- Product fit & function defines the future evolution of the specification.
- Consortium operators coordinate the business side
 Consortium operators hand the "on call" nature of the service
- Software Engineering for web-friendly north-facing APIs.
 Software Engineering for distributed ledger south-facing APIs.
- Database operations for the distributed ledger technologies.





On to 2020

The Evolution of CTV: Protocols, Audience and Content Data



Jessica Berman
Senior Product Manager
Audience, Data and Privacy
SpotX
@SpotX



Leading video ad serving and monetization platform and programmatic infrastructure

Our footprint in the video advertising ecosystem

- 60+ integrated DSP partners, 45+ Deal ID enabled
- 600+ premium media owners
- 20 billion OTT transactions monthly

Fully owned subsidiary of RTL Group

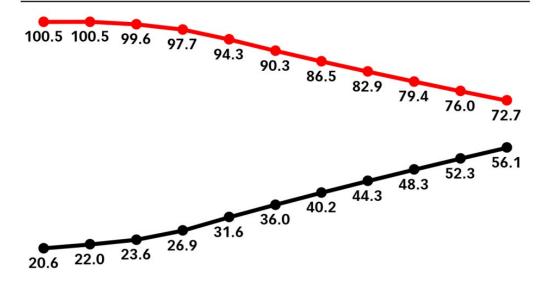
 Powering 150+ international media owners including RTL Netherlands, IP Deutschland, and M6



Changes in TV Viewership

TV Has Changed

Pay TV vs. Non-Pay-TV Households in the US, 2013-2023 millions



2013 2014 2015 2016 2017 2018 2019 2020 2021 2022 2023

- Pay TV households
- Non-pay-TV households

Note: pay TV households are households with a subscription to traditional pay TV services; includes cable, satellite, telco/fiber operators and multiple system operators (MSOs); excludes IPTV and pure-play online video services (e.g., Hulu, Netflix, YouTube, etc.)
Source: eMarketer, July 2019



Device Diversity







Smart TVs









Gaming Consoles



Roku Streaming Stick



Amazon Fire TV Stick













Roku









Content Type & Ads

- Live Events
- Linear Channel
- Time-shifted viewing
- C3, D4, D21+ content
- On-demand

- First-run episodic
- Short-run movies
- Live Sports
- Live reality/game TV
- Full series libraries
- User/Influencer Video

Planning, buying and ad loads vary between types of content, even when the show is the same

Efficient Targeting

- Build effective reach across familiar TV content and beyond
- Reach consumers where they consumer content



CRM

Data Management Platform





Connected devices

Smart TVs, multimedia devices, and gaming consoles serve as content gateways.



TV programmers

Direct-to-consumer apps on connected TVs distribute live and on-demand content.



Virtual MVPDs

Virtual MVPDs, also known as "skinny" cable bundles, provide more than 100 linear TV networks and on-demand content.



Advertising video-on-demand platforms

Curated libraries of TV content and movies are available on-demand through connected devices



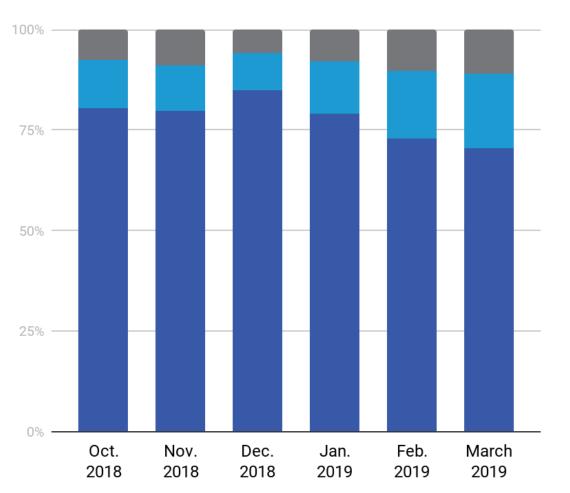
X-Screen Support

Targeting, measurement and frequency capping across a user's screens





OTT Programmatic Deals



Open marketplace

Curated marketplaces

1:1 and programmatic guaranteed

Curated deals accounted for 18.5% of global OTT ad spend in March 2019



1:1 deals and programmatic guaranteed accounted for

70.5%

from October 2018 to March 2019



Friction Areas in Programmatic CTV

- Traditional Linear is still separate from Programmatic
- OTT is fragmented, 300 apps in US alone
- Linear TV buyers are used to GRP currency
- Display tools don't port over well, no cookies!
- Frequency and competitive separation is harder

Risk Areas in Programmatic CTV

- Opaque schedules and device reach
- SSAI Proxy Fraud
- SSAI Caching/Transcoding Issues
- Fake and "MFA" OTT Apps
- Replay Attacks
- Illegitimate blending/replicating
- VAST/VPAID Event Attacks

Protocols for CTV

- OpenRTB 3.0 vs OpenRTB 2.5
- OTT IFA Guidance
- Content ID and Metadata APIs
- Ad schedule metadata
- Authorized Apps (app-ads.txt)
- Certified Transactions (ads.cert)

Measurement for CTV

- GRP How is audience defined and measured?
- How will CCPA, GDPR effect measurement?
- Destination Device validation?
- Certified Vendors?

Thank you





Perspectives on Cross-Device & The Evolution of Targeting and Measurement



Ajit Thupil, SVP, Identity Tapad @Tapad



Travis Clinger,
Vice President, Strategic Partnerships
LiveRamp
@tclinger @LiveRamp



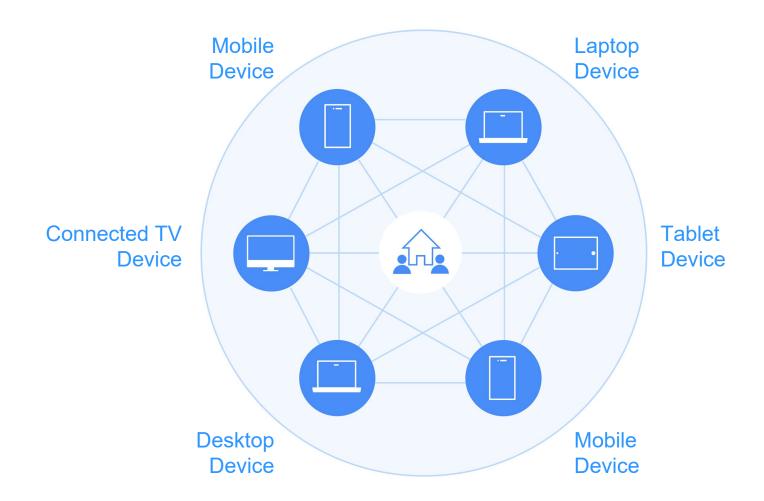
Tammy Greasby
Director, Data Science
The Trade Desk
@tagyoureit3296 @thetradedesk

Perspectives on Cross-Device & The Evolution of Targeting and Measurement



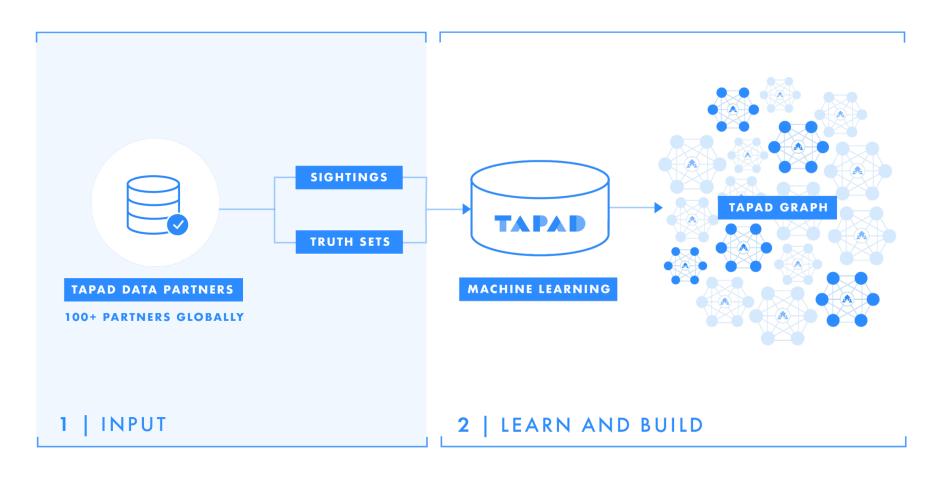
Ajit Thupil
Senior Vice President, Identity
Tapad
@Tapad

Tapad: the global leader in cross-device identity





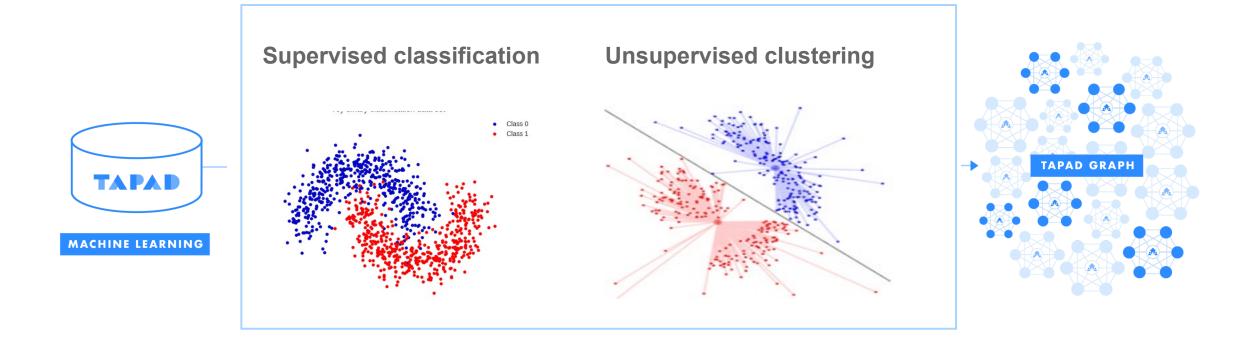
How The Tapad Graph is Built



SIGHTINGS: digital ID, timestamp, user agent, platform, IP addresses **TRUTH SETS:** digital ID, timestamp, hashed email, IP addresses



Tapad uses a two-step process





Trusted privacy-safe partner

100% committed to ensuring privacy laws and principles are followed in all data processing activities globally



Thorough review of all data sources - quality and legal complaint is essential



Extend opt-out beyond
the device level in
addition to easy opt-out
choices through
Tapad's site, or
centralized industry optouts



No fingerprinting; Voluntary classification of cookies as 3rd party in Chrome



Compliant with major frameworks - IAB, Appchoices, NAI



Solving for universal challenges in today's ecosystem



Start, broaden or continue personalized conversations with customers across devices



Reach consumers at global scale with defined precision



Measure and optimize engagement throughout the customer journey



Leverage Tapad's privacy by design technology and privacy compliance globally



Perspectives on Cross-Device & The Evolution of Targeting and Measurement



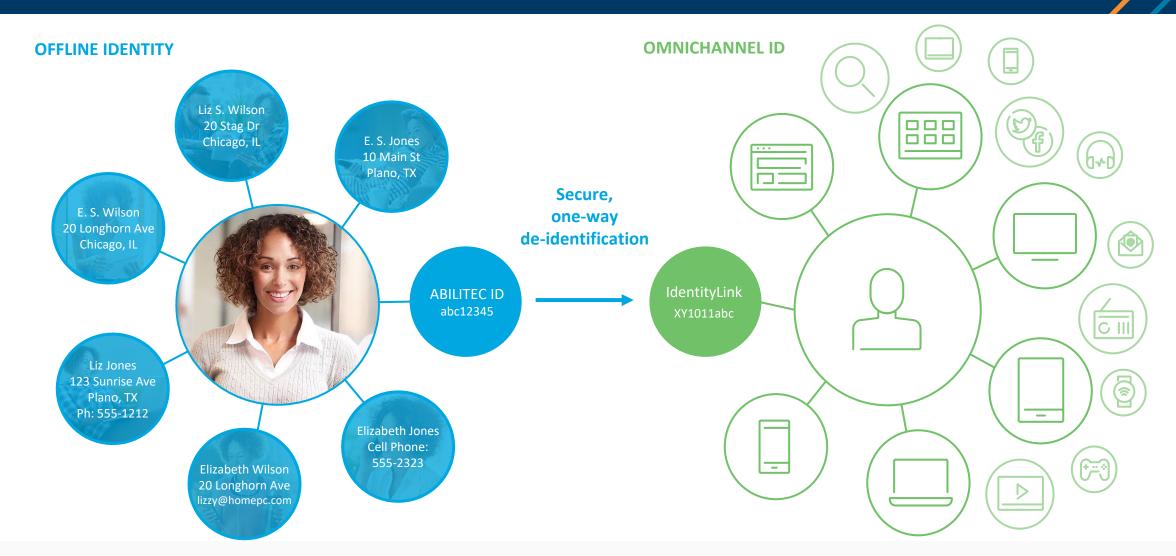
Travis Clinger
Vice President,
Strategic Partnerships
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@tclinger



LiveRamp's IdentityLink

Travis Clinger, VP Strategic Partnerships LiveRamp

The largest deterministic graph - linking offline and online





A Known Offline Identity



Largest Deterministic Graph for the Open Internet

- 45+ years of consumer contact data
- **150+** data sources
- 4.5+ billion name & postal records
- **900+ million** email addresses
- **450+ million** phone numbers



Anonymous & Deterministic Online Identity Grounded in Offline Graph



Deterministic matches tying devices, cookies, or Customer IDs to a known user touchpoint

LiveRamp looks for the the user in Abilitec (offline graph) using a one-way hash to maintain privacy

Any new matches are connected to an existing IdentityLink which strengthens match rate and addressability



Our Match Methodology

A match is only made when a **clear connection** is observed

Our matches are at the individual / household level, not just ZIP or city

We count all connected devices as *one* match, not one match per device

We keep our graph fresh by removing inactive cookies/devices

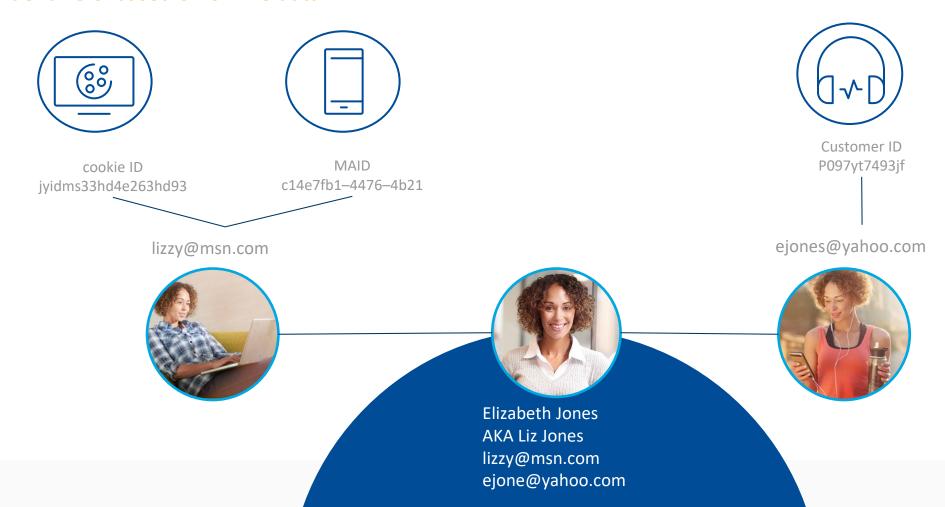
We **screen fake emails** for data cleanliness





Offline Data Extends Online Reach

Historical and offline data link touchpoints that could never be connected with exclusively online matches by linking online identifiers based on offline data.





Scale Equivalent to the Largest Closed Ecosystems

LiveRamp maintains the scaled open equivalent to the largest closed ecosystems, but can activate data across the entire ecosystem.

facebook
240M+
Active US users

Google
210M+
Active US users

LiveRamp

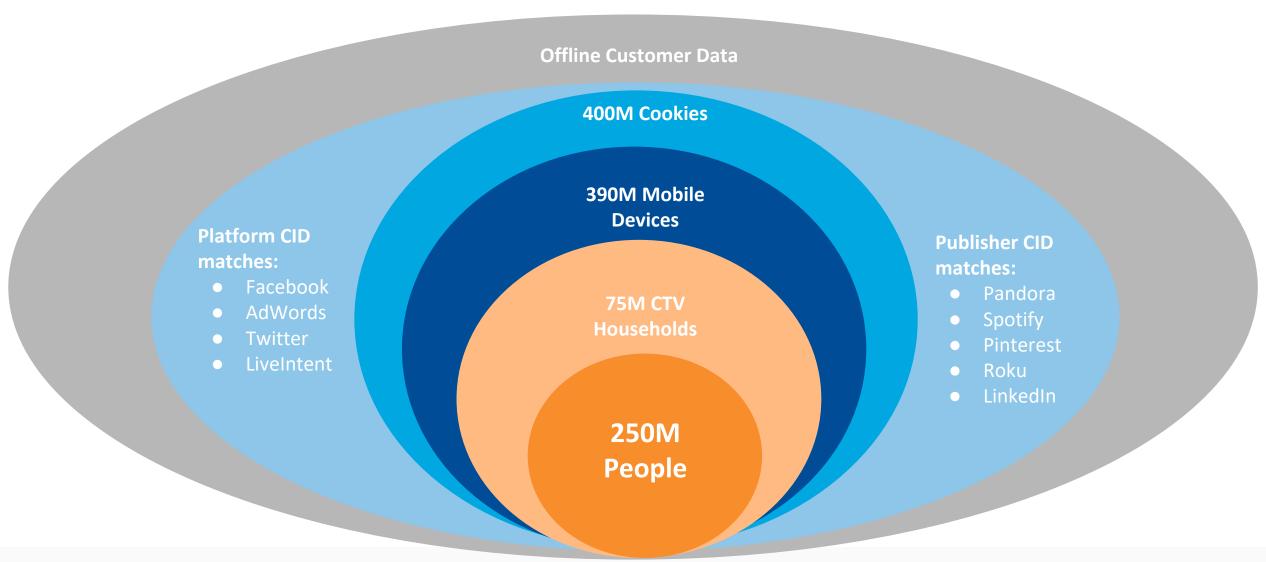
200M+
Active US users





An omnichannel graph is more than cookies

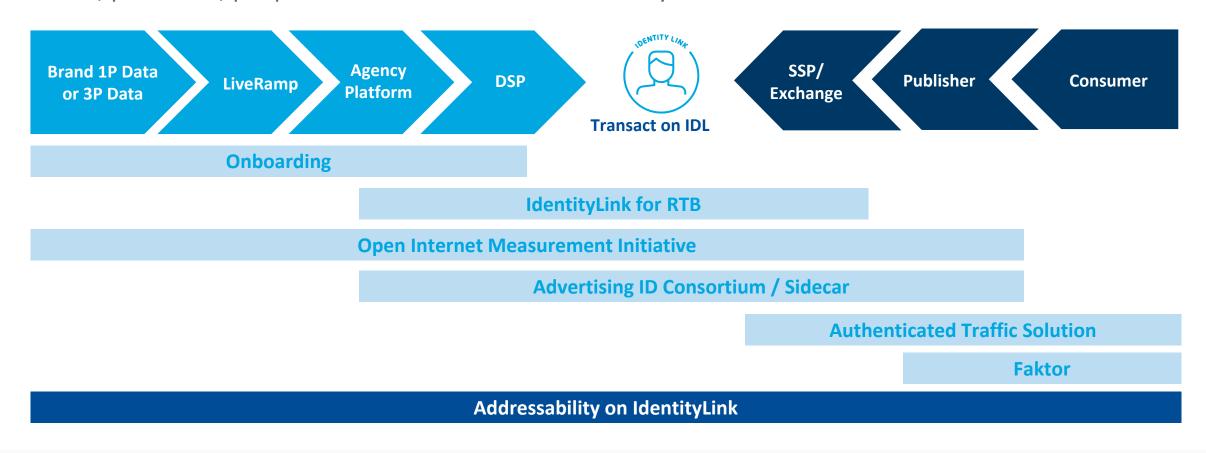
LiveRamp's identity footprint is highly diversified in stable identifiers





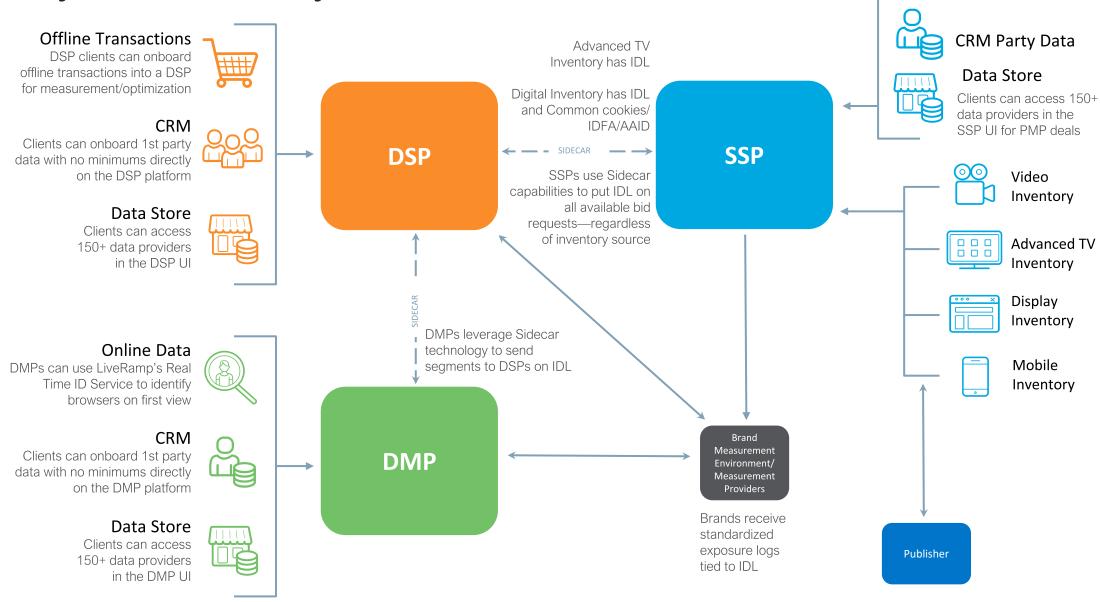
A True End to End Solution

LiveRamp now provides the ecosystem equivalent capabilities to the walled gardens by integrating our neutral, persistent, people-based identifier across the ecosystem





Identity for the ecosystem



Perspectives on Cross-Device & The Evolution of Targeting and Measurement



Tammy Greasby
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Cross device is *really* hard.

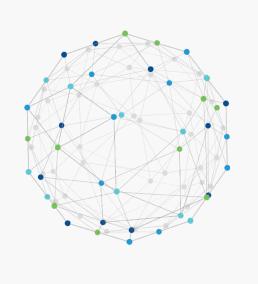




How to build a graph







Step 1

Ingest billions of events

Step 2

Probabilistic: Train and build a machine

learning model

Deterministic: Implement your matching

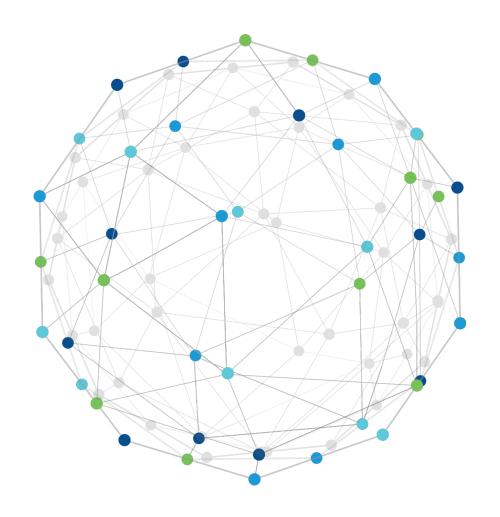
methodology

Step 3
Construct the graph





Even once you have a graph, there are a ton of decisions

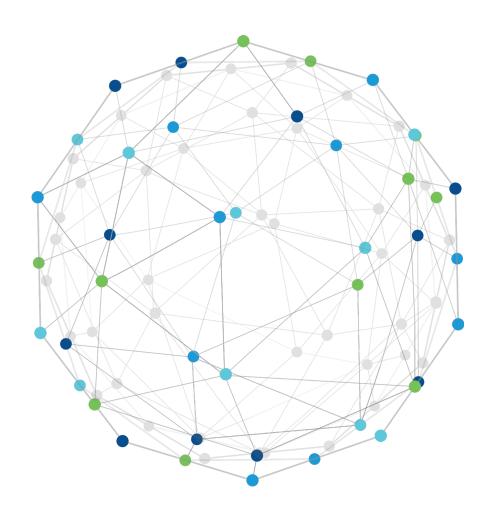


Regardless of *probabilistic* or *deterministic*, when creating a cross-device graph we are forced to choose between *quality* and *scale*





Even once you have a graph, there are a ton of decisions



Regardless of *probabilistic* or *deterministic*, when creating a cross-device graph we are forced to choose between *quality* and *scale*

Probabilistic:

Cookie A ←→ Cookie B with probability 0.2 Cookie B ←→ Cookie C with probability 0.9

Deterministic:

Cookie A ←→ Cookie B used the same email on 1 login Cookie B ←→ Cookie C used the same email on 10 logins





If you only keep highly confident connections your graph will be small.

If you take all connections, some will be wrong.





At what cost?

Targeting

With the high-confidence graph, you miss reaching your customer as they are making a buying decision. That could be a missed sale for your brand!

With the graph optimized to scale, the cost may be wasted ad spend -- the ad may be shown to someone incorrectly associated.

Measurement

With the high-confidence graph, that cost could be under-estimating the impact of your media, particularly when someone sees converts on a different device than the ad was exposed.

For the scale optimized graph, that cost could be never seeing differences in your strategies because too many conversions are counted that were incorrectly associated





How do you build a product that works for everyone?

You choose for them

You build a graph that satisfies the use cases for most advertisers

Pro: Easy to use

Con: It's not necessarily optimal

for any given

advertiser/campaign/strategy

You allow them to tune the graph themselves

For each campaign, placement, etc., allow the user to select the confidence level

Pro: Can work for everyone

Con: Tuning is hard! Requires a lot

of training and understanding





Bringing causal inference thinking to identity resolution

Casual inference refers to general methods we use to understand and quantify the causal relationships

After seeing an ad, 100 people bought my product. Half of them would have bought the product without seeing an ad, but the ad caused the other half to buy.

For cross-device we can ask the question, as I add and remove connections from my cross-device graph, how does that change my primary KPI?

Does it change any of my decisions around performance?"





Once the problem is posed in that way, all the decisions get easier





The Trade Desk Identity Alliance

- Start big take all connections across multiple cross-device graphs
 - Each graph vendor provides a confidence score for a given connection – a way to quantify how confident they are that the connection is right
 - TTD standardizes that score
- The customer defines their KPI for a given campaign reach, CPA, etc.
- 3. We trim the graph for every customer/KPI.

Advertiser A: Reach goal

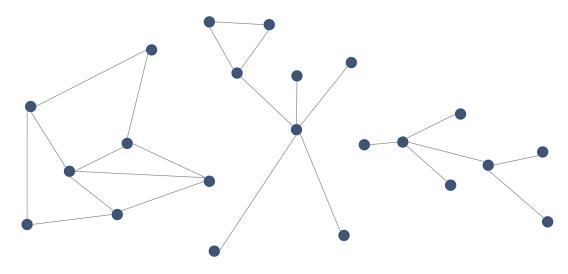
















The Trade Desk Identity Alliance

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Advertiser A: Reach goal

Advertiser B: CPA on a purchase pixel

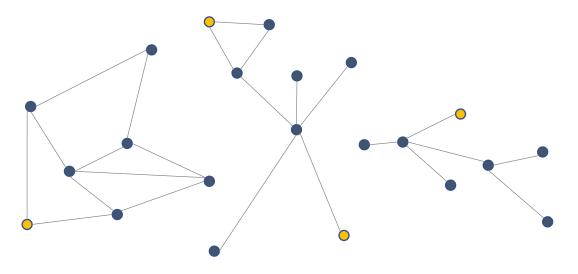
















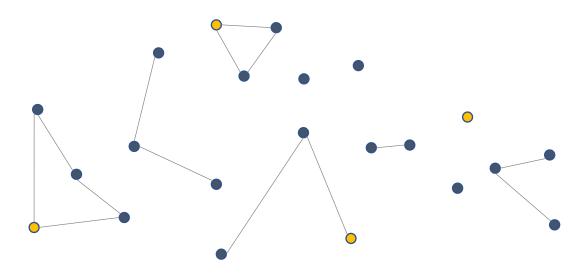
The Trade Desk Identity Alliance

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Advertiser A: Reach goal

Advertiser B: CPA on a purchase pixel









A quick recap





1. Cross device is hard.

2. The one size fits all solution won't work for everyone.

3. When we can look at it from the casual inference point of view, decisions get easier.





Thanks!





A&Q



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Return on Marketing Investment – A New Study on Incrementality Measurement



Angela Venus
Head of Retail Management
Facebook
@facebook



Neal Bailey Rich
Partner and Director, Marketing
The Boston Consulting Group
@BCG



Neal Rich

Partner and Director, Marketing at Boston Consulting Group







Presentation Redacted

Neal Rich Partner and Director, Marketing Boston Consulting Group



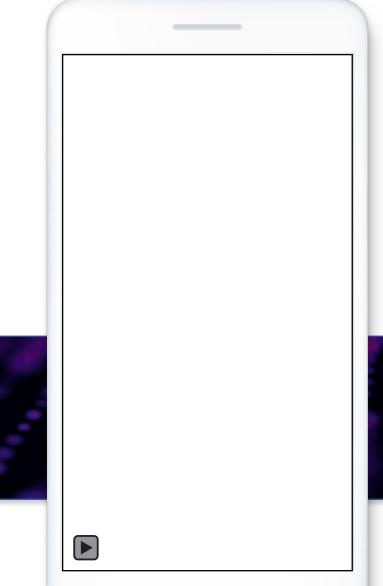
Angela Venus

NA Head of Retail Measurement at Facebook

facebook



Success story: Dick's Sporting Goods







The leading US sporting goods store drove online and in-store sales by adopting a test and learn mindset to identify the right combination of media levers to use during the winter holiday period.



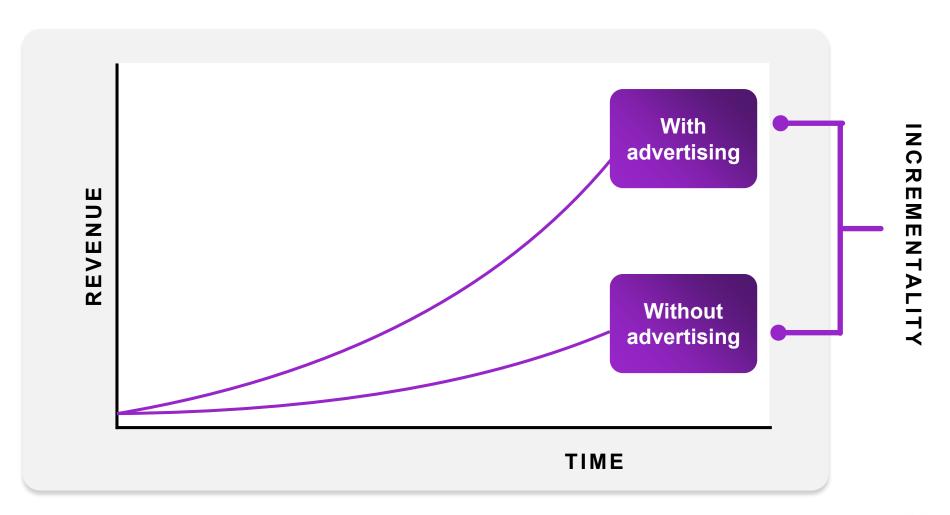


Through testing, we found that customers who were previously exposed to our TV ad had comparable ROAS (return on ad spend) to the lookalike audience we had been using. This supported us using Facebook as a full-funnel platform.

— James Keaney, Director of Digital Marketing

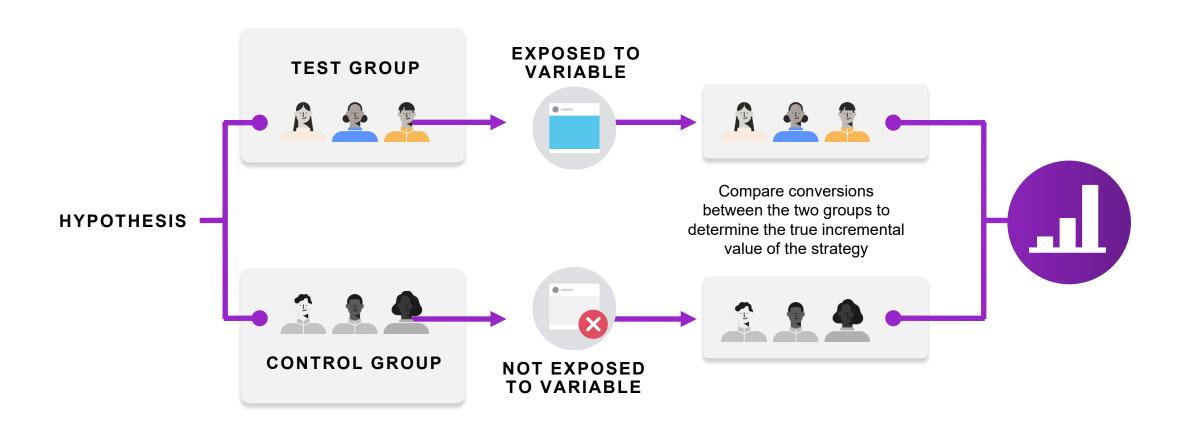


Goal remains for advertising to drive profitable growth





Methodology 1 – Experimental





Analytics toolset for omni-channel media measuremen

MEDIA MIX MODEL COMPREHENSIVE How do all media **BUDGET ALLOCATION** investments compare in (Annual / Semi-annual) effectiveness and efficiency? **Unified model** How do digital media **CROSS-PUBLISHER** investments and strategies **OPTIMIZATION** compare in effectiveness (Always-on) and efficiency? **MULTI-TOUCH ATTRIBUTION IN-CHANNEL** What strategies maximize Beas

CAMPAIGN LIFT

OPTIMIZATION

(Episodic)



sales volume and efficiency?



Thank you!

BCG | facebook



THANK YOU TO OUR SPONSORS!

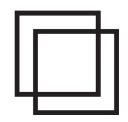
Platinum Sponsor



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Supporting Sponsors











Thank You and Next Steps

We Need Your Feedback!

- IAB Tech Lab's Proposal for Enhanced Accountability responsibility@iabtechlab.com
- Google Ad Team Proposal (Chrome) https://iab.com/google-ad-proposal

Go Get a Drink Upstairs!