





# **Opening Remarks**



Amit Shetty
VP, Programmatic Standards & Partnerships
IAB Tech Lab

## Agenda – Day 1

Topic

**Opening Remarks** 

**Supply Chain Ecosystem.** 

**Closing Comments** 

IAB Tech Lab's Transparency Center: An Industry-owned Resource for the Metadata About the Digital Advertising

Time (EST)

9:00-9:05 am

9:05-9:15 am	What Should I Know About my Sellers? The Need for Sell-side Transparency.	Stephen Chester, Director of Media, ISBA
9:15-9:25 am	Transparency for Brand Safety: How Knowing Every Supply Chain Partners Helps Brand Safe Advertising	Jake Dubbins, Managing Director (Media Bounty) & Co-Founder and Co-Chair (CAN), Media Bounty & Conscious Advertising Network (CAN) Harriet Kingaby, Co-chair, Conscious Advertising Network (CAN)
9:25-10:00 am	The State of Sell-side Transparency - Are We Moving in the Right Direction? + Q&A	Thomas Mendrina, Senior Director, Publisher Central Europe, Xandr Mazen Mroue, Head of Global Digital Factory, FrieslandCampina Jules Kendrick, MD, UK & Europe, Trustworthy Accountability Group Jana Gokalp, Vice President International, New Business & Partnerships, MediaMath Amit Shetty, Vice President, Programmatic Products & Partnerships, IAB

Tech Lab

Jill Wittkopp, Director of Product, IAB Tech Lab

Consultant (IAB Tech Lab), IAB Tech Lab

Speaker(s)

Amit Shetty, VP, Programmatic Standards & Partnerships, IAB Tech Lab

Oliver von Wersch, Founder & CEO (vonwerschpartner Digital Strategies) &



10:00-10:15 am

10:15-10:20 am



# **Our Mission**

Share the cost, share the benefits

Member-driven, member-developed

Engage a global member community to develop foundational technology and standards that enable / growth and trust in the digital media ecosystem.

Broad availability & utility, by design

We live this – as a neutral, transparent, open-source, non-profit org

## You may already know our work



## Why we need technical standards

## To help advance and grow the digital media ecosystem by:

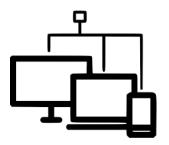


Reducing product development efforts

& costs



Fueling market innovation



Improving interoperability & quality



Mitigating risks



Increasing speed to market





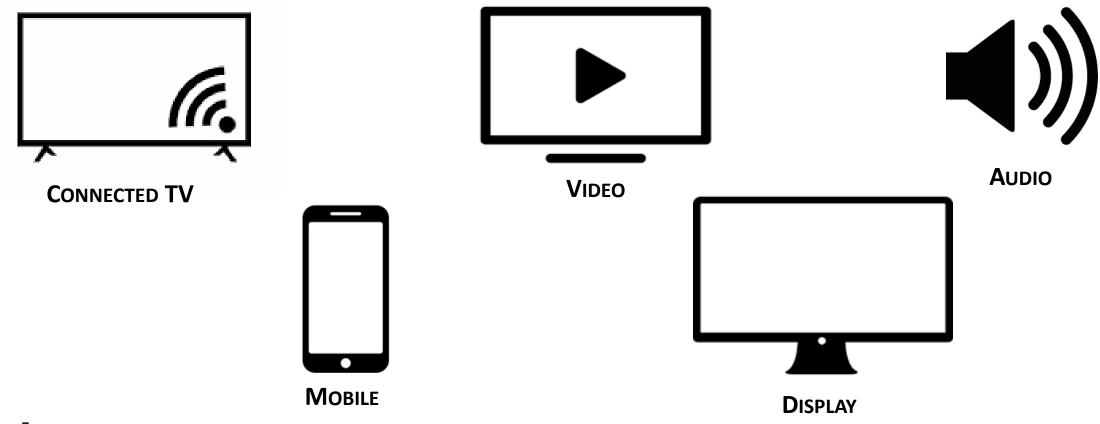


As with other essential technologies, Tech Lab standards are indispensable for the growth and health of the digital media ecosystem



## Across all platforms, devices & mediums

- Transact programmatically in a transparent, frictionless marketplace
  - across all platforms, devices and mediums, at scale





## We influence the most important issues facing digital media today

# IDENTITY, DATA & PRIVACY



Consumer ID & audience data critical for ad relevance, measurement & attribution across all mediums

Tech Lab address regulatory and browser/OS technology changes, while promoting responsible data use

# BRAND SAFETY & AD FRAUD



Brand safety & fighting ad fraud is integral for buyers and publishers to protect brand perception, deliver on campaigns and maximize spend and revenue

Tech Lab supports this through complementary taxonomies and specifications

# AD EXPERIENCES & MEASUREMENT



Measurement enables buyers to assess ROI across ads and audiences, informing optimization and enabling attribution of credit to effective channels

Tech Lab helps execute effective ad campaigns at scale, with consistency across digital media

# PROGRAMMATIC EFFECTIVENESS



Programmatic or automated real-time bidding is the dominant way of discovering, negotiating & buying digital media.

Tech Lab's continuous investments in efficiency and transparency help sustain growth.



## **Delivering Industry Value – Tech Lab 2021 Priorities**

Global Standards & Guidance for Local Markets

CTV / Cross-Media Growth & Health

**Privacy & Addressability** 

Supply Chain
Transparency & Security

Measurement Infrastructure

Standards + Software + Compliance =
Interoperability + Efficiency + Sustainability



## **Delivering Industry Value – Tech Lab 2021 Priorities**

Full range of existing/enhanced standards supporting:
Delivery, Interactivity,
Brand Safety, Measurement, Privacy

CTV / Cross-Media
Growth & Health

### **Privacy & Addressability**

Addressability Standards
+
Global Privacy Platform
+
Accountability Platform

# Supply Chain Transparency & Security

ads.txt / sellers.json → buyers.json (fraud)
ads.cert 2.0 (security)

Transparency Center

Content Taxonomy (brand safety)

Data Label

# **Measurement Infrastructure**

Addressability Standards
SKAdNetwork support
Open Measurement cross-media
Podcast Measurement
Other industry measurement initiatives



## Standards adoption rate reflects global relevance & value

#### ads.txt - Adoption by 1000s of companies globally, including:



























#### **sellers.json** – 220+ companies adopted globally in less than 6 months, including:







































#### **Open Measurement SDK** – 80+ companies (~half non-US) certified & 250+ companies downloaded, including:







































## **Global Board + Local IABs + Member Companies**



## How Tech Lab works with IAB globally



## **Market Development**

(supporting sales/marketing)

- Education & certification
- Research
- Policy
- Guidelines & business standards
- Events & networking

#### **PROPRIETARY INNOVATION**





- Packaging & pricing
- Competition
- Product/Service development
- Operational Innovation



#### **Technical Standards**

(supporting <u>product</u> development)

- Standardized protocols & specifications
- Software & tools
- Compliance programs
- Supporting education & events



#### **Become a Tech Lab Member -- Get Involved!**

Tech Lab membership benefits



**BUILD TRUST** 

Adopt standards that help increase your business' trust & transparency



**CONNECT WITH PEERS** 

Network with 750+ member companies



Get early access to standards & code that will drive your business





#### INFLUENCE THE INDUSTRY

Participate in our groups & be recognized for contributions



#### **LEARN & BE INSPIRED**

Gain special access to industry events, webinars, trainings



#### **ACTIVATE WISELY**

Sponsor highly-targeted industry events



#### **ENJOY DISCOUNTS**

Save, with preferred pricing on Tech Lab software & services

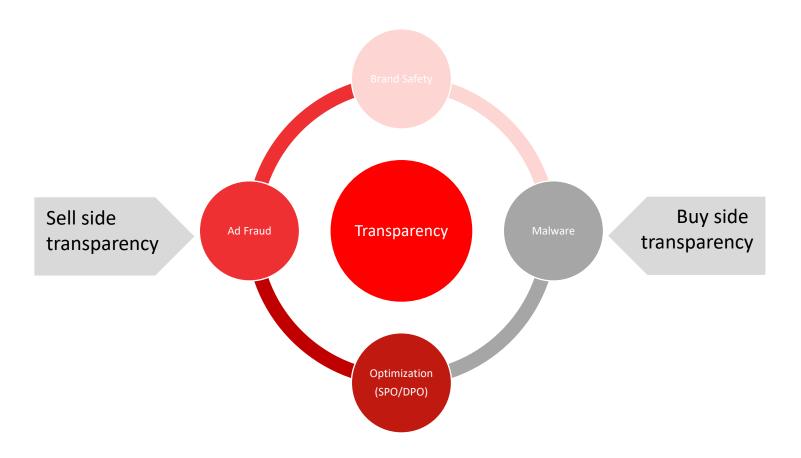




# **Transparency**

## Why Transparency?

Brand-safe, transparent, growth oriented programmatic ecosystem based on global standards, so that buyers, sellers, marketers and publishers can transact with confidence to deliver real value for consumers and advertisers alike



#### Sell side (to buy side)

- Primary goal/benefit: Fight fraud, Brand Safety
- Secondary: Supply Path Optimization (SPO)

#### Buy side (to sell side)

- Primary goal/benefit: Fight malware
   & bad quality ads, Brand Safety
- Other goals/benefits: reconciliation,
   Demand Path Optimization (DPO)



## **Tech Lab Sell-Side Transparency Standards**

#### ads.txt / app-ads.txt

Lists authorized sellers (IDs) of a publisher's / app developer's ad inventory

#### sellers.json

Reveals seller identities based on publisher or seller IDs in:

OpenRTB Publisher object
 ads.txt files

3) OpenRTB SupplyChain object

#### **SupplyChain Object**

Lists all sellers by business domain & seller ID that are paid for selling an OpenRTB impression

#### ads.cert

Validates that bid request contents are not manipulated as impressions pass among supply chain entities. (Cryptographically signs bid requests using public & private keys.)

#### How it all works together:

- ads.txt/app-ads.txt identifies who is authorized to sell inventory (but not who they are).
  - **SupplyChain** reveals all intermediaries involved with the payment flow...
    - ...and enables buyers to enforce ads.txt for all intermediaries.
    - **sellers.json** provides business names of the otherwise opaque IDs.



## **Tech Lab Buy-Side Transparency Standards**

#### buyers.json

Map intermediaries' seat IDs to entities, allowing correlation and identification of bad or compromised actors across multiple demand sources

#### **DemandChain Object**

When complete, lists all parties between the payor (e.g. brand) and the publisher to trace demand back to source

#### ads.cert (roadmap)

Validates that bid response and Demand Chain Object contents are not manipulated. (Cryptographically signs bid response using public & private keys.)

#### **Ad Product Taxonomy**

Describes the product or service in an ad





What Should I Know About my Sellers? The Need for Sell-side Transparency.



Stephen Chester
Director of Media
ISBA

# The Importance of Financial Transparency in the Programmatic Supply Chain

Steve Chester, Director of Media, ISBA

27<sup>th</sup> April 2021

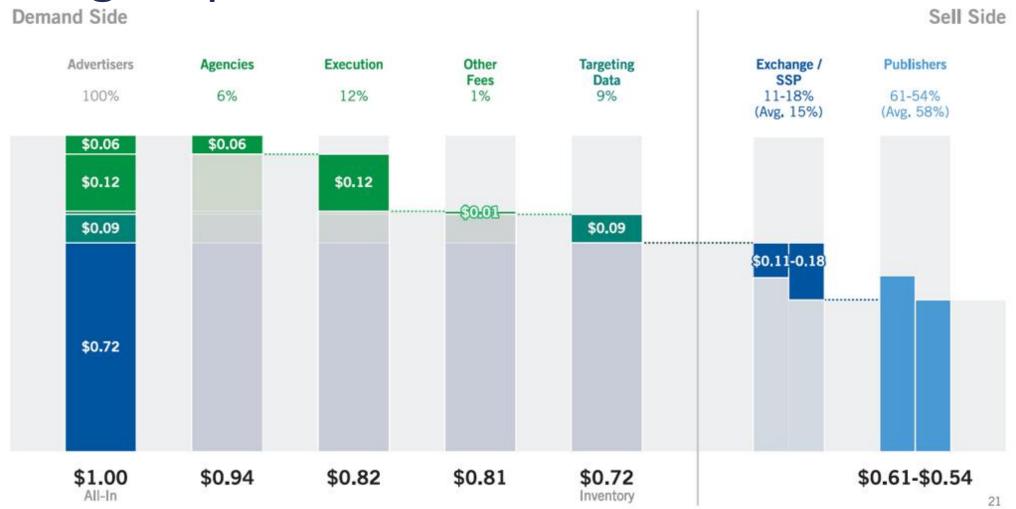


# Two key crucial questions?





# Building on previous studies



# Who was involved?











#### **Advertiser**

Arla
British Airways
BT
Disney
GSK
HSBC
Lloyds Bank
Nestle
PepsiCo
RBS
Sainsburys
Shell
Tesco
Unilever
Vodafone

#### Agency

Carat
Dentsu Aegis

Essence
WPP

Mediacom
WPP

Mindshare
WPP

Wavemaker
WPP

OMD UK
Omnicom

PHD
Omnicom

Zenith Media

**Publicis Group** 

#### **DSP**

Adform
Amazon
Amobee
DV360
TheTradeDesk

#### SSP d Manager

Ad Manager

Index Exchange

OpenX

PubMatic

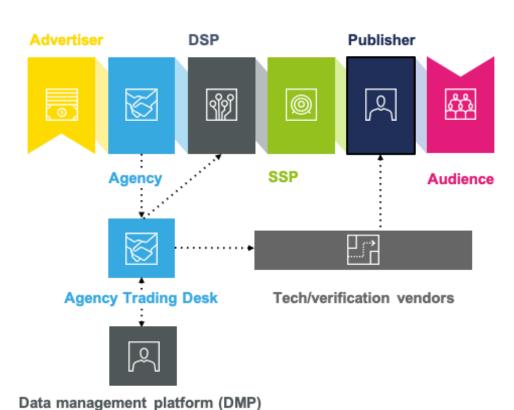
Rubicon

#### **Publisher**

Autotrader		
Bauer Media Group		
Dennis		
ESI		
Haymarket		
Immediate Media		
Mail Metro Media		
News UK		
Rightmove		
Telegraph		
The Guardian		
TI Media		

# Summary overview

Digital 'programmatic' model



15
Advertisers

12
Publishers

8 Agencies

50+

290

£100m

Companies involved

Unique supply chains matched

.....



15 months study duration



2.2bn

267 m

Total impressions observed

31m

Matched impressions

# Challenges

## Chicken and egg permissioning

There is a lack of clarity and understanding over how parties share data and who needs to permission what, with up to four separate parties requested to confirm their approval over one data set for one part of one supply chain.

#### **Complex supply chain**

The 15 advertisers had nearly 300 distinct supply chains to reach 12 publishers. This complexity contributes to a markedly opaque supply chain.



## Access delays

Some supply chain intermediaries were not clear about what was required for permissions, leading to significant delays in data access.



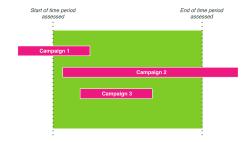
#### **Data formatting and fidelity**

A lack of uniformity across the supply chain on whether data is stored on a log level or aggregated basis led to a number of problems in data matching. Inconsistencies across parties in data formatting (names, currency, device type etc) further increased these challenges.



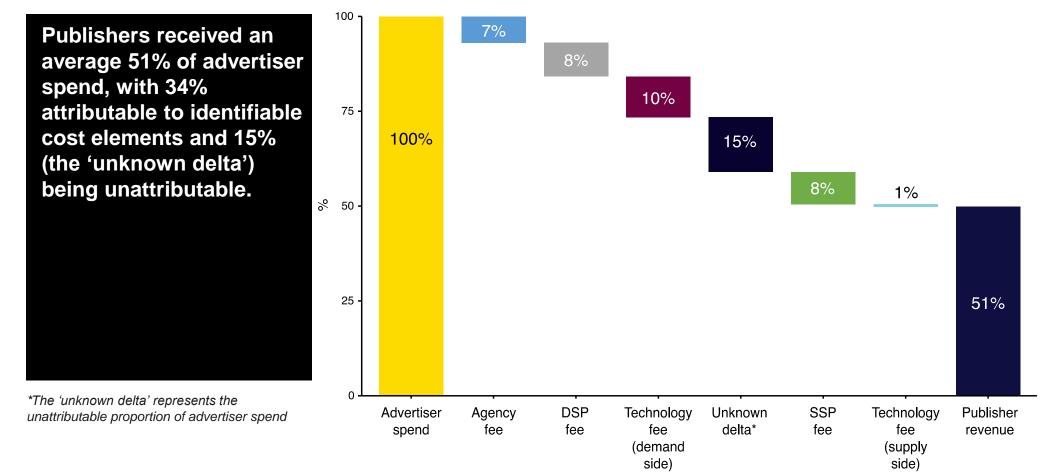
#### Inflexible data retrieval

The data captured from a DSP for an impression is not equally captured on the sell side. Impression matching cannot easily be performed at campaign level due to missing information in datasets.



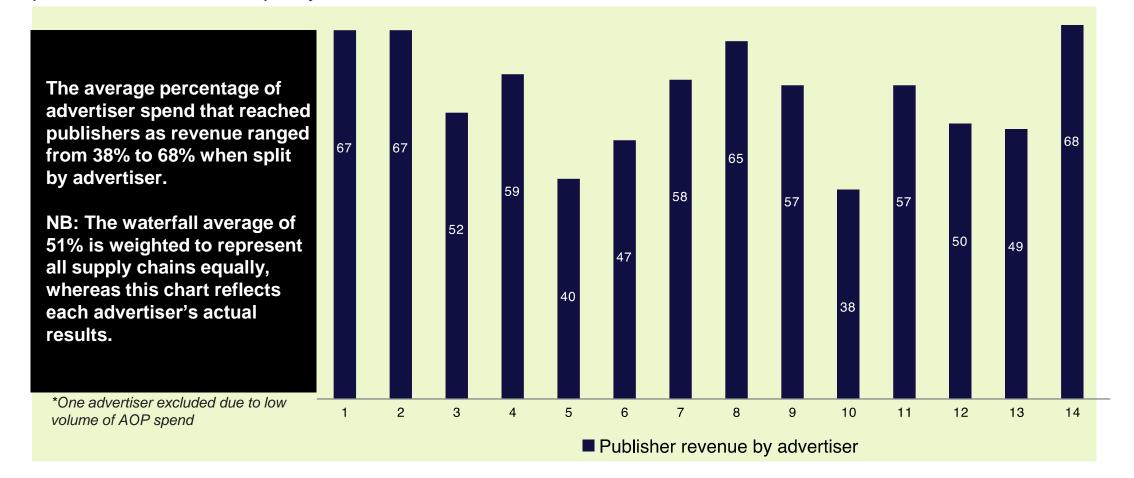
# Supply Chain Fees

Over 31 million impressions were matched from advertiser spend to publisher revenue. This 'waterfall' graph displays the study average for each cost element, giving equal weighting to each of the 290 observed supply chains.



# Advertiser spend by publisher

PwC analysed all 31 million matched impressions to determine the average percentage of advertiser spend that reached publishers as revenue, split by advertiser\*.



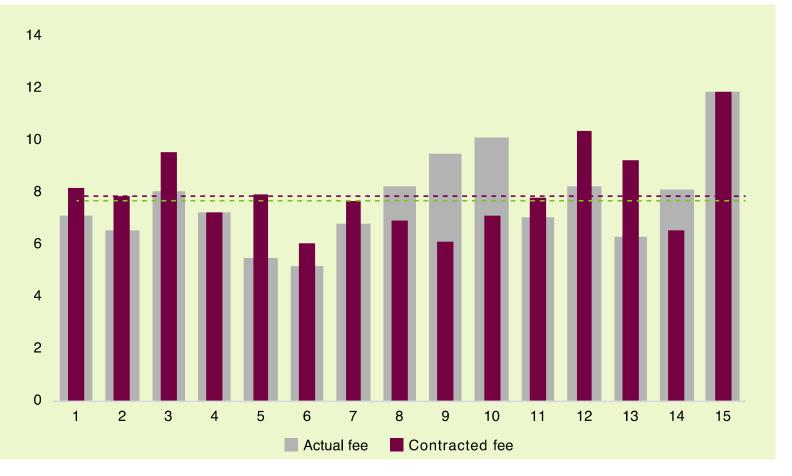
## DSP fees

PwC reviewed all DSP contracts (whether owned by agencies or advertisers) and compared these to the actual fees charged in the study data set. (These variations are at an impression level; they might be corrected via reconciliations.)

DSP fees within the study data were 8% of advertiser spend, consistent with the average of the underlying contracts, but with individual variations.

Fee rates applied varied by impression. (These variations might be corrected via reconciliations.)

\*Columns 1-15 represent 15 instances of DSP usage where PwC were provided with access to the contracts, not the 15 participating advertisers

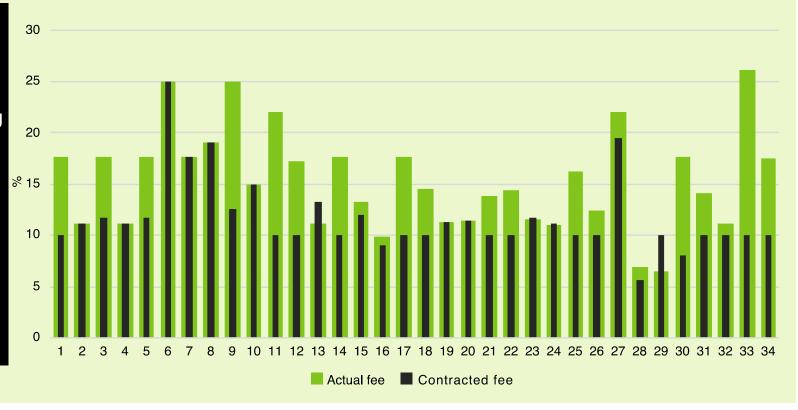


## SSP fees

PwC reviewed all SSP contracts and compared these to the actual fees charged in the study data set. This analysis is based on SSP fees as a proportion of publisher revenues, reflecting how the fees are actually applied. The 34 instances below reflect the fact that most publishers use multiple SSPs. (These variations are at an impression level; they might be corrected via reconciliations.)

SSP fees in the study data averaged ~14% of publisher revenues, compared to underlying contracts showing an average of ~12%.

The fee rates applied varied by impression, which did not align with the flat impression rates seen in some contracts.



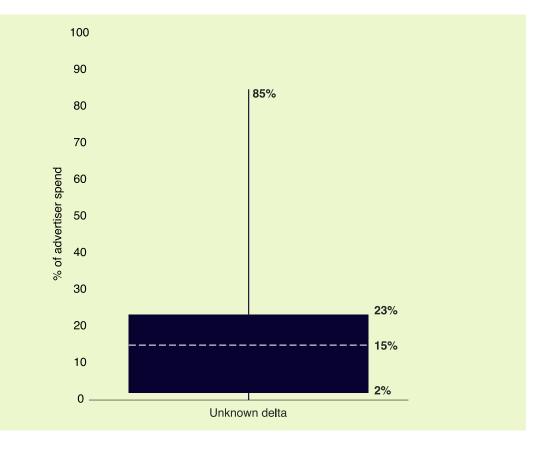
# Unattributable Fees (Unknown Delta)

In our sample of 31 million matched impressions, the winning bid in the DSP does not match the gross revenue recorded in the SSP. The gap between them is the 'unknown delta', meaning unattributable costs that arise somewhere between DSPs and SSPs.

The unknown delta averaged 15% of advertiser spend, ranging from 0% to 85%, with the majority falling between 2% and 23%.

Even in a 'disclosed' programmatic model, this study suggests around one-third of supply chain costs remain undisclosed.

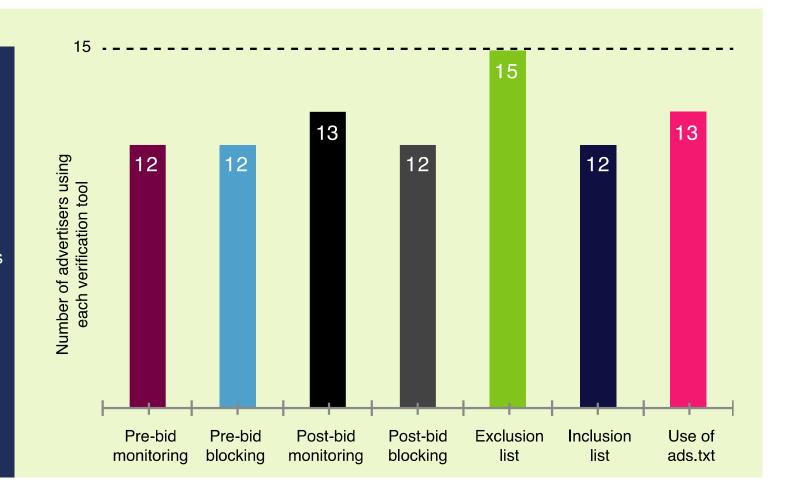
The unknown delta could reflect a combination of: limitations in data sets, necessitating occasional estimations; DSP or SSP fees that aren't visible in the study data; post-auction bid shading; post-auction financing arrangements or other trading deals; foreign exchange translations; inventory reselling between tech vendors; or other unknown factors.



# Supply Chain Governance

Within this study exclusion lists were applied consistently across all 15 advertisers.

Thereafter, the most commonly used tools were post-bid monitoring and the use of ads.txt. The least common tools were pre-bid monitoring and post-bid blocking.





 Being part of the ISBA/PwC study has allowed us to get into the detail of what goes on in the digital market, working with a group of like-minded tech and publishing partners. While digital display is an effective sales driver for us, the findings of the study are stark: there is a big hole in the value chain.

 We desperately need to see a common set of standards adopted and more openness in this market, so that every penny spent is accounted for. If this happens, we'll invest more in the channel; if not, we will cut back and reshape our trading approaches.

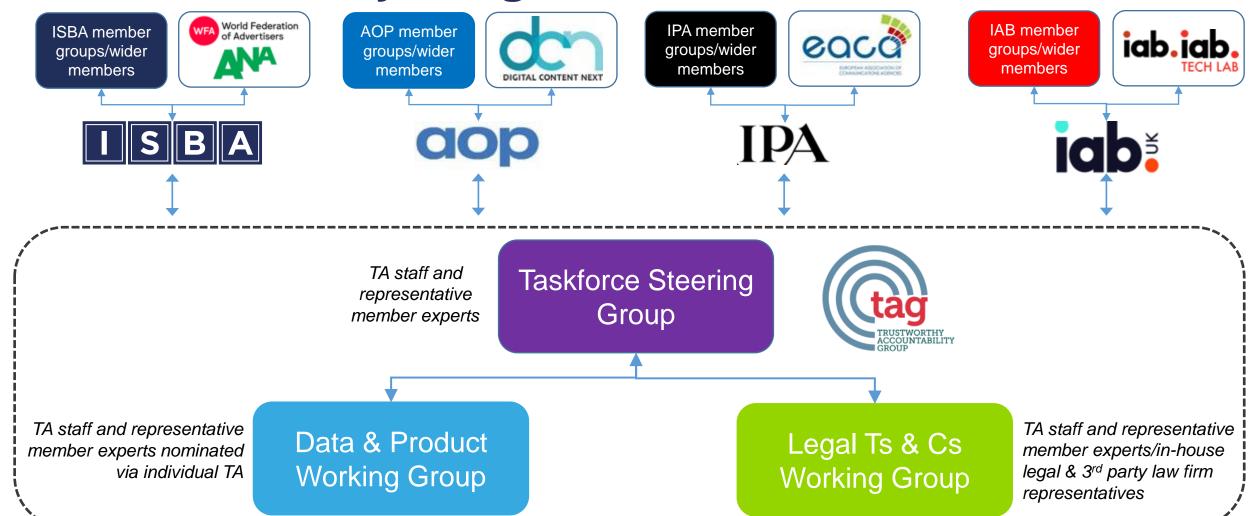
Graeme Adams, General Manager, BT

## **Critical conclusions**

1. Standardisation is urgently required across a range of contractual and technology areas, to facilitate data sharing and drive transparency; and

2. All industry participants should collaborate to further investigate the unattributable costs (the unknown delta) and agree industry-wide actions to reduce them.

## **Cross-Industry Programmatic Taskforce**



## Where do we need to get to?



END TO END FINANCIAL AUDITING AT SCALE, 100% OF COSTS IDENTIFIED



# Transparency for Brand Safety: How Knowing Every Supply Chain Partners Helps Brand Safe Advertising



Jake Dubbins
Managing Director (Media
Bounty) & Co-Founder
and Co-Chair (CAN)
Media Bounty & Conscious
Advertising Network (CAN)



Harriet Kingaby
Co-Chair
Conscious Advertising
Network (CAN)

# Why Conscious Advertising Matters in 2021

April 2021



















method



**CREATIVE QUALS** 





















































## **CREATIVE QUALS**





Accenture Interactive





gyro:













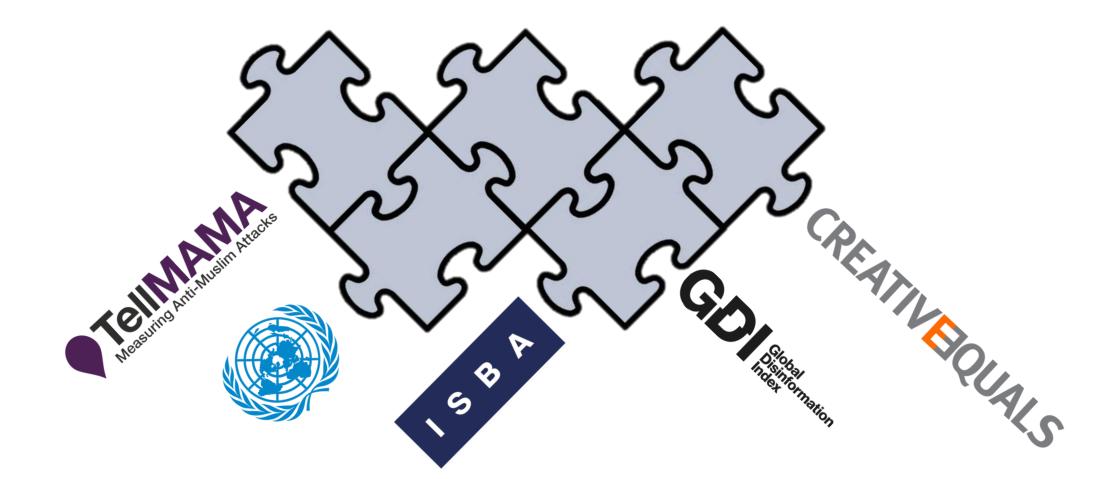


SHOW RACISM THE RED CARD













## chiefmartec.com Marketing Technology Landscape ("Martech 5000")



















# Man who believed virus was hoax loses wife to Covid-19

By Marianna Spring Specialist disinformation reporter, BBC News

O 24 August 2020











Reality Check



#### **Top Stories**

## New Covid-19 rules for more parts of North and Midlands

Millions of people in several regions face new restrictions after significant increases in Covid-19 cases.

① 1 hour ago

## New restrictions to cover large parts of England

O 8 hours ago

## Virus growth now 'widespread across the country'

36 minutes ago

#### Features



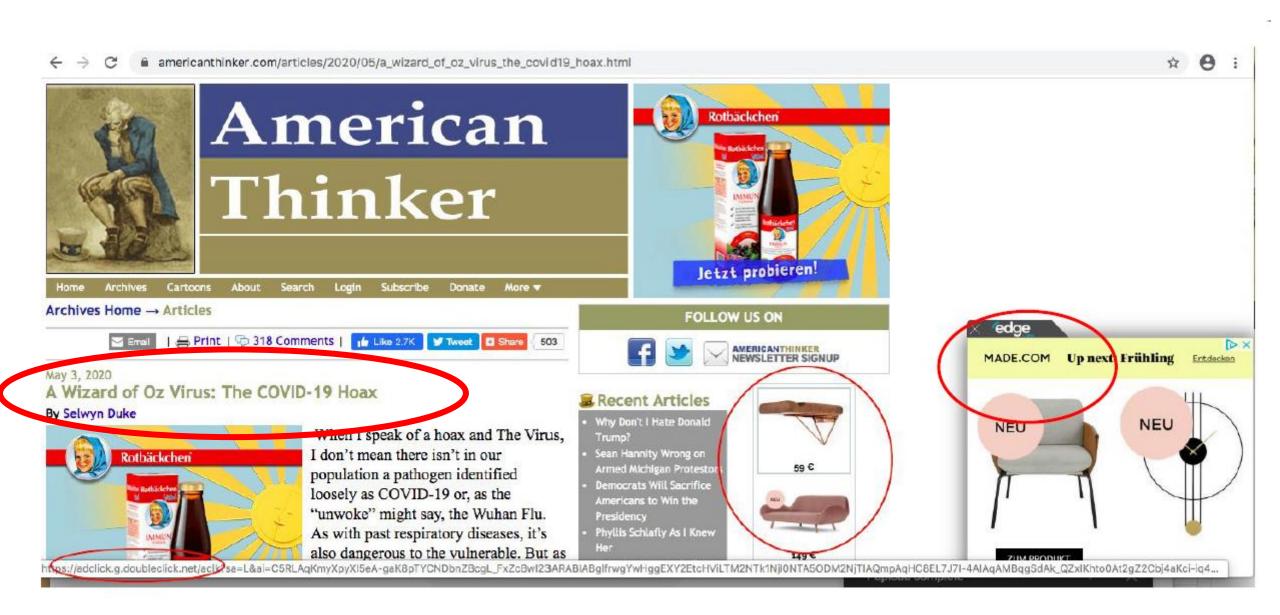
## 5G coronavirus conspiracy theories: mobile phone networks invest in extra security amid spate of attacks

The UK's mobile networks are thwarting arson attempts from anti-5G protesters

























🔼 Conscious Ad Netw...

#### Truth11

Truth 11.com is an alternative media + news site that is dedicated to the truth, true journalism + the truth movement. The truth will set us free, it will enlighten, inspire, awaken + unite us. Armed with the truth united we stand, for peace, freedom, health + happiness for all.

#### About this entry

You're currently reading "5G PROVEN TO CAUSE 'COVID-19!' |5G Technology and induction of coronavirus in cells | Study Proving 5G=Coronavirus Link | 5G, could have the main role in constructing various types of viruses, such as Coronaviruses, within a cell. | UPDATE: STUDY HAS BEEN PULLED. FULL STUDY POSTED HERE," an entry on Truth11

Published: July 23, 2020 / 12:10 am

Category: 1. All Articles, 5G = Oxygen Deprivation, 5G depopulation agenda, COVID-19 And 5G

Tags: 5G and covid-19, 5G depopulation agenda, covid-19, Health, News

5G PROVEN TO CAUSE 'COVID-19!' |5G Technology and induction of coronavirus in cells | Study Proving 5G=Coronavirus Link | 5G, could have the main role in constructing various types of viruses, such as Coronaviruses, within a cell. | UPDATE: STUDY HAS BEEN PULLED. FULL STUDY POSTED HERE

#### JOURNAL OF BIOLOGICAL REGULATORS & HOMEOSTATIC AGENTS

Read Research Paper HERE

[Update: The Research paper has been removed. A copy of the the paper is posted below:]

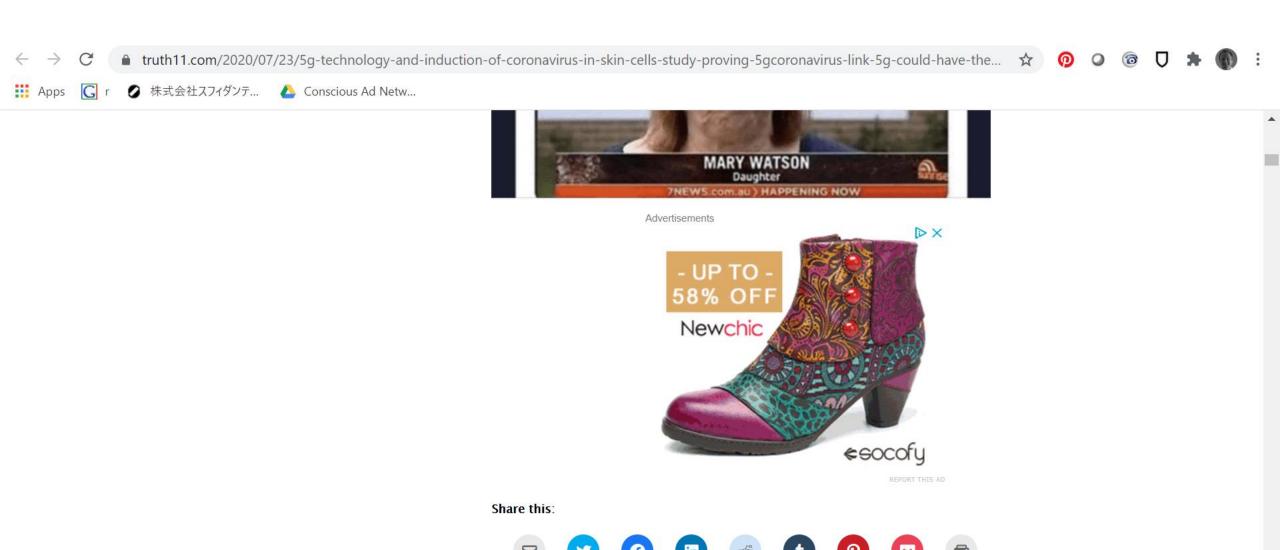
SCIENTISES HAVE THEN TO THIN A THEIRING TO CALE THIS MISCASE 17. J. HOWEVER, WITHOUT SUCCESS, COVID

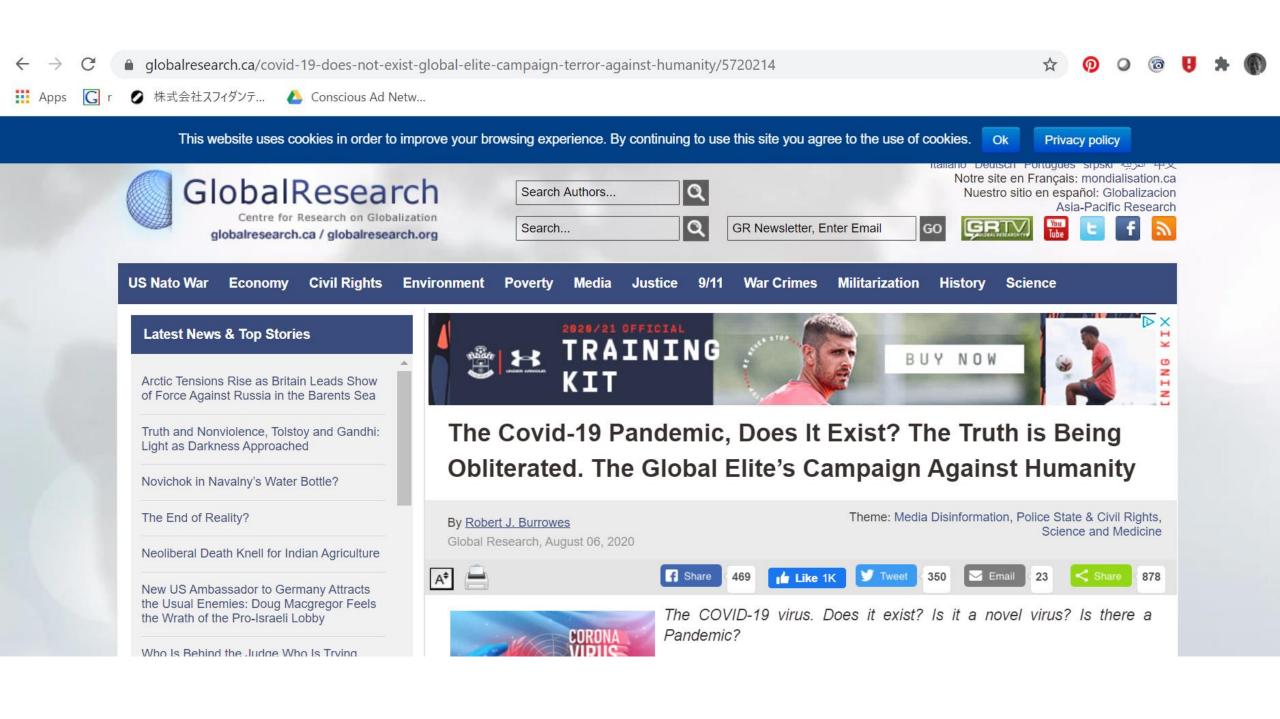
Coronavirus disease (COVID-19) is the main problem this year involving the entire world (1). This is an infectious disease caused by a newly-discovered coronavirus. This virus is a member of related viruses that cause diseases in mammals and birds. In humans, coronaviruses cause respiratory tract infections that can be mild, such as some cases of the common cold (among other possible causes, predominantly rhinoviruses), and others that can be lethal, such as SARS, MERS, and COVID-19. Among them, COVID-19 is an enveloped virus with a positive-

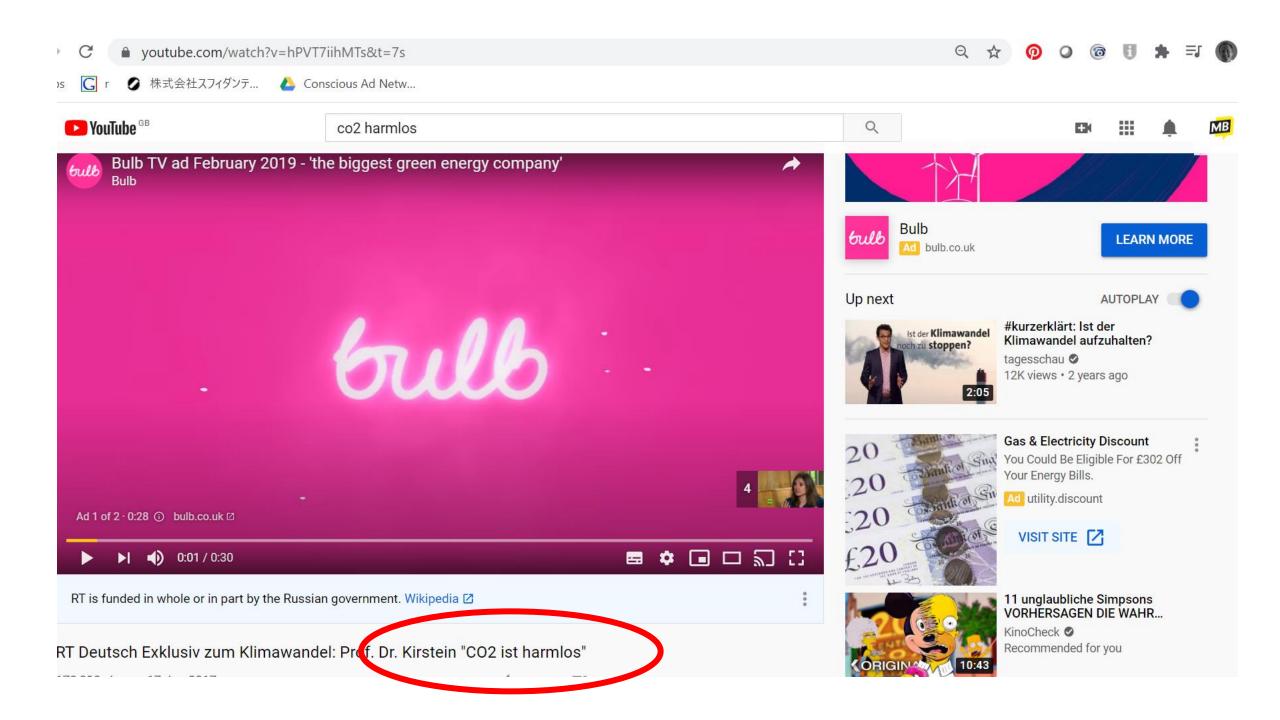
Privacy & Cookies: This site uses cookies. By continuing to use this website, you agree to their use.

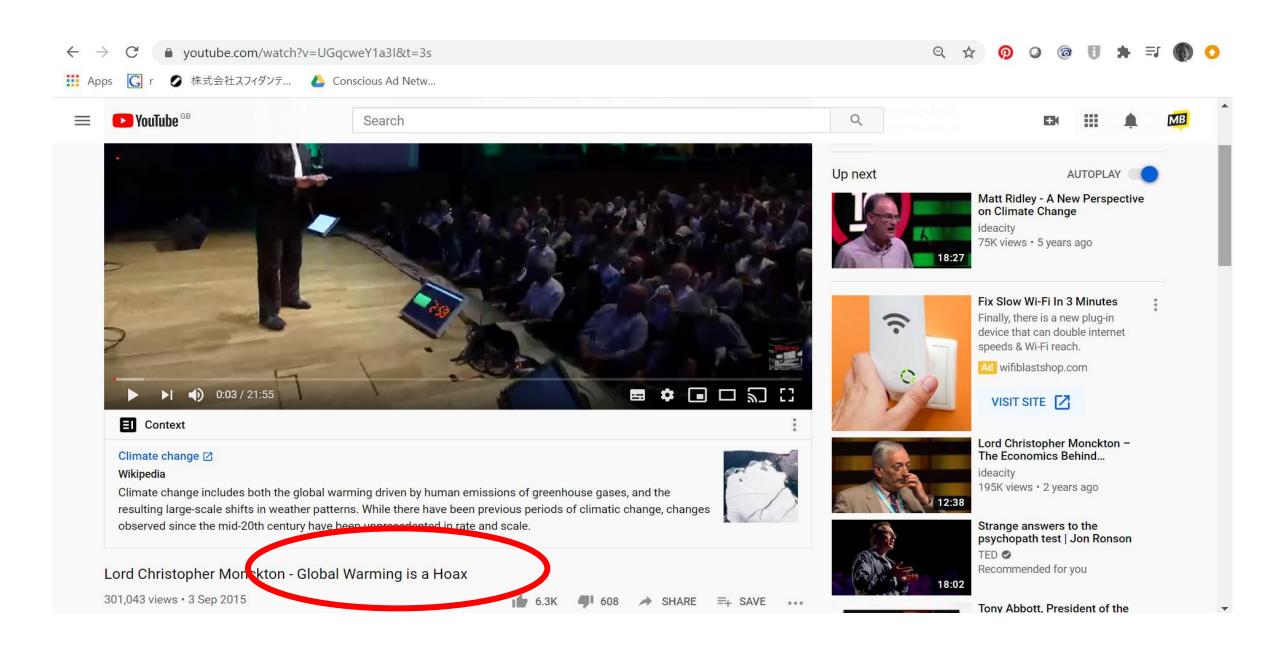
To find out more, including how to control cookies, see here: Cookie Policy

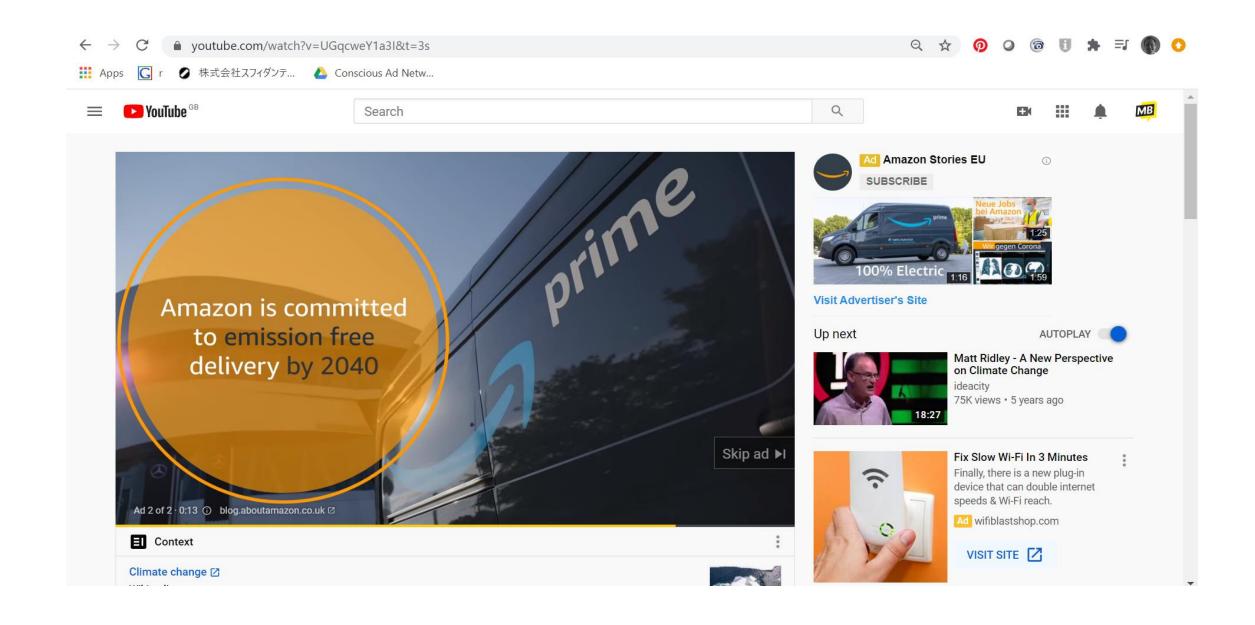
Close and accept

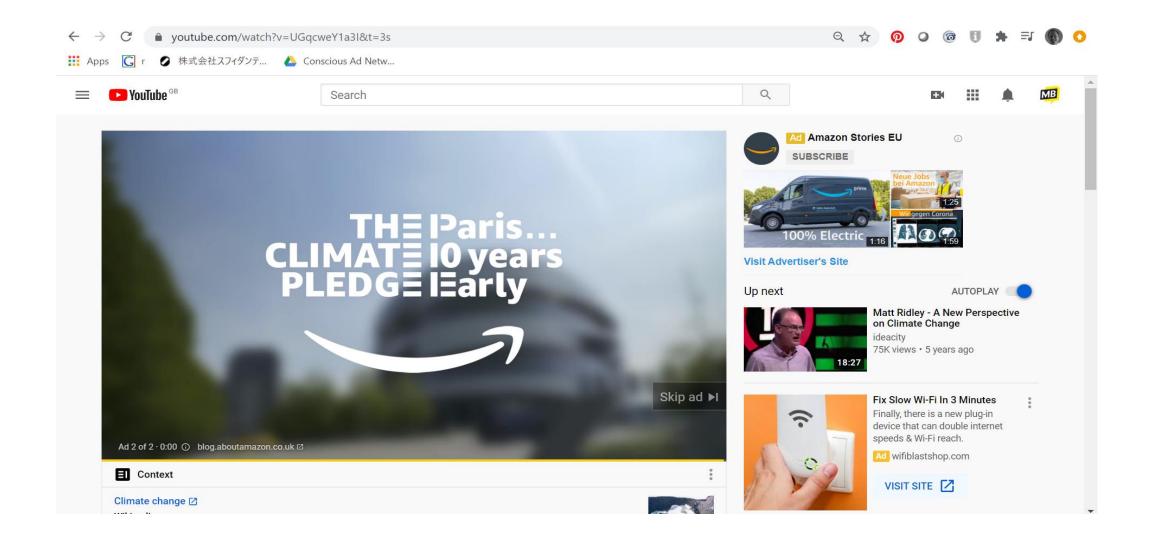












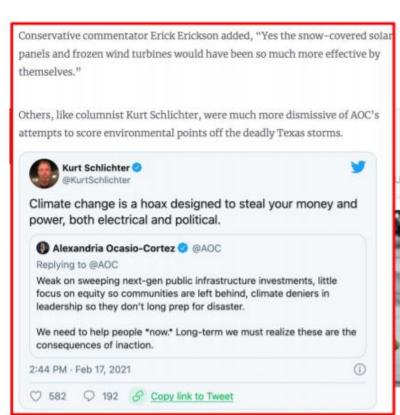


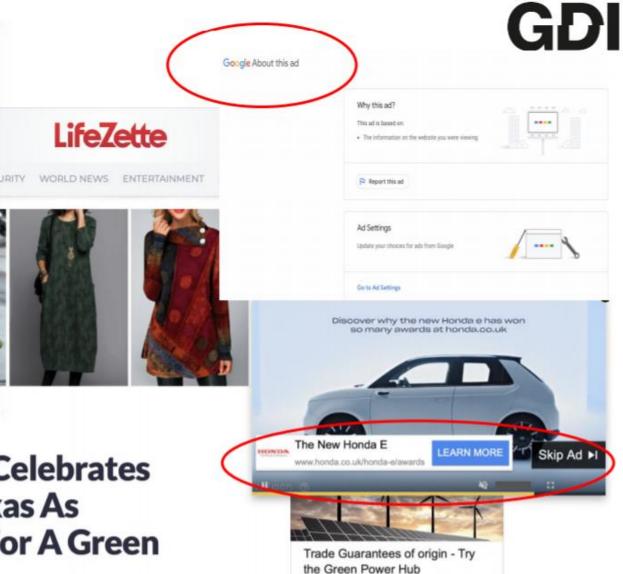
Brand: Honda (UK)

Ad served by: Google

Site: LifeZette

**Disinformation:** climatechange-disinfo





#### POLITICS

Critics Rip AOC As She Celebrates Frozen Windmills In Texas As Evidence Of The Need For A Green New Deal

# **Outright Denial**



All of the hysteria created around "climate change" is perpetuated by our political class, hypocritical celebrities and the mainstream media



# Alarmists are hurting our children





ECO-CENTRAL.CO.UK

SIGN THE PETITION! Stop climate alarmism schools Eco Central

Facebook Twitter Gmail

Sign Up

# Fuelling culture wars



**Capitol Riot Fallout** 

Visual Timeline

Inside the Siege

Tracking the Oath Keepers

Notable Arrests

The Global Far Right

### Investigators Eye Right-Wing Militias at Capitol Riot

The F.B.I. has arrested several members associated with violent right-wing extremist groups known as the Oath Keepers and the Three Percenters.











NEW ZEALAND SHOOTING

# New Zealand mosque shooting: Attacker's apparent manifesto probed

Although not confirmed by authorities, a 74-page manifesto titled "The Great Replacement" was posted online that matched several details about the attack.

12/10/2018 Fri 11:46 in Singapore by Farzanah Farveen

# VICE study finds terms such as gay, Muslim, Asian most blacklisted by marketers

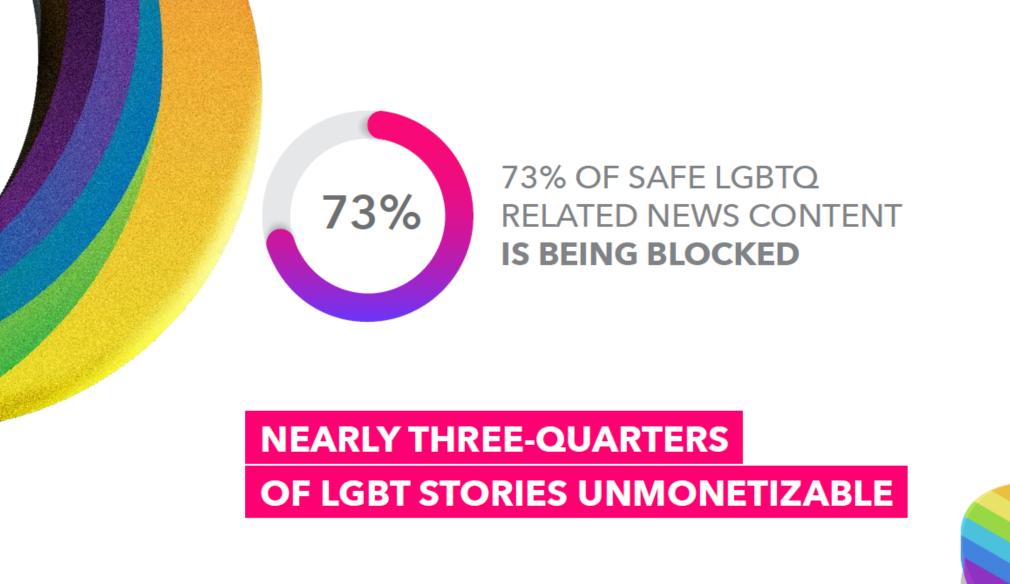












without funding from advertisers, minority voices will disappear.



'On current trends Ad Fraud is second only to the drugs trade as a source of income for organised crime.'

WFA 2016



# The State of Sell-side Transparency - Are We Moving in the Right Direction?



Jana Gökalp

VP International, New
Business & Partnerships

MediaMath



Jules Kendrick
MD UK & Europe,
Trustworthy
Accountability Group
Trustworthy
Accountability Group



Thomas Mendrina
Senior Director, Publisher Central
Europe
Xandr



Mazen Mroue
Head of Global Digital Factory
FrieslandCampina



Amit Shetty
VP, Programmatic Standards &
Partnerships
IAB Tech Lab



IAB Tech Lab's Transparency Center: An Industry-owned Resource for the Metadata About the Digital Advertising Supply Chain Ecosystem.



Jill Wittkopp
Director of Product
IAB Tech Lab

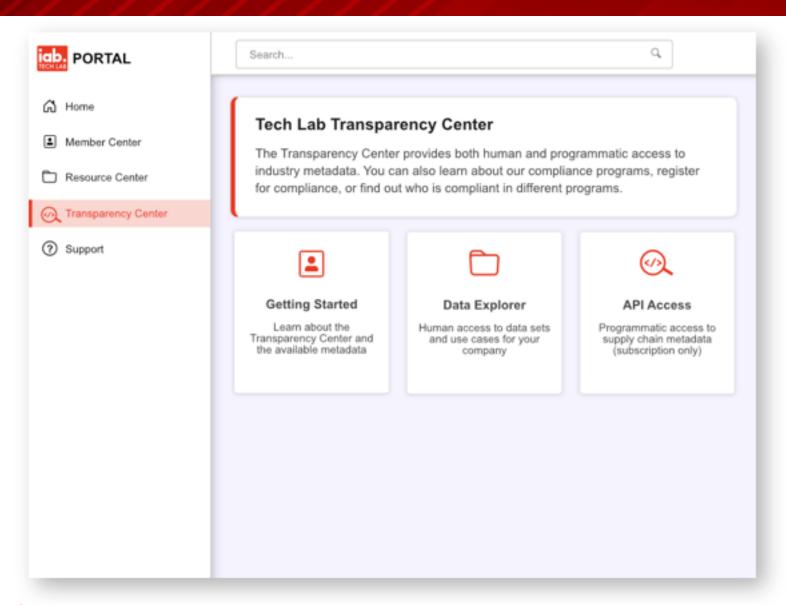
# **Transparency Center**

Coming this summer, Tech Lab is launching the **Transparency Center** in an ongoing effort to increase transparency and trust in the programmatic ecosystem

- The Transparency Center will be the definitive industry-owned resource for metadata about the digital advertising ecosystem
- Valuable metadata can reduce operational costs, mitigate fraud and enable better outcomes for buyers and sellers.



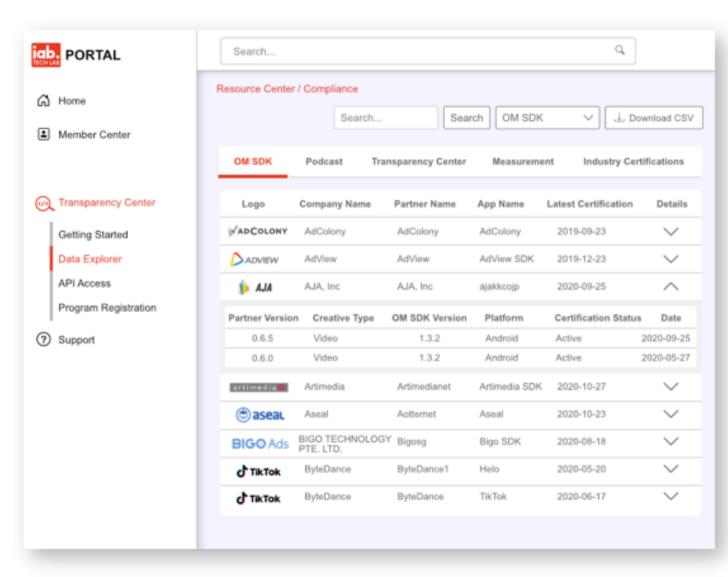
## **Everything in one place**



- An industry owned resource for metadata about the digital advertising ecosystem.
- Participation in
   Compliance programs
- Adherence to critical
   Supply Chain standards
- Adtech Business identification



## **Data Explorer**



Browsable data tables, free to Tech Lab members

API access available to purchase



# The Challenge: Validating Your Authorized Sellers

With buying platforms using the output produced by these standards in real time bidding systems, proper implementation and *constant* programmatic validation is needed.

#### Without validation:

- Incorrect or missing entries can mean missed revenue or opportunity for unauthorized sale of your inventory
- Publishers need to be aware of how selling partners are representing them in their sellers.json files



#### The Solution: Daily Automated Validation

As part of IAB Tech Lab's **Transparency Center** initiative, we've developed a new service: **Supply Chain Validation**. This service will not just verify that your ads.txt and/or app-ads.txt file adheres to the technical specifications, but will also alert you to inconsistencies between your file and the sellers.json file. You'll be able to check one place to see how your selling partners are representing the relationship.

This validation service offers the following benefits:

- Daily validation of ads.txt and app-ads.txt files against sellers.json with a standard set of test
  cases
- Email notifications alerting you to inconsistencies or areas that need further investigation
- Publication of validated results to help buyers gain confidence in authorized supply paths

## Next Step: IAB Tech Lab Supply Chain Validation

Sign-up now for this new **Supply Chain Validation** service: Easy process and minimal annual fee\* at \$99 per domain (\*or even less: ask your partner for a discount code).



Publisher	Ads.txt published relationship	Advertising system	Notification/Er ror code	Sellers.json domain	Sellers.json relationship type	Sellers.json publisher account ID
domain.com	DIRECT	system.com	12030, 12050	Company.com	INTERMEDIARY	123456

**12030** - This is the seller listed with the specified account ID. It does not exactly match the publisher domain. Confirm that you are listed as expected. This is often completely expected, but it's important for the publisher to check that the right company is listed.

**12050** - This seller has listed the relationship as an INTERMEDIARY, in most cases a DIRECT relationship would be paired with a PUBLISHER relationship in sellers.json. There are valid use cases for DIRECT/INTERMEDIARY pairings, but please review the specifications to ensure you have the right type.



Publisher	Ads.txt published relationship	Advertising system	Notification/Erro r code	Sellers.json domain	Sellers.json relationship type	Sellers.json publisher account ID
pub.com	DIRECT	seller.com	12030, 12050, 12060	company.com	INTERMEDIARY	123456789
pub.com	DIRECT	seller2.com	12030, 12050	company.com	INTERMEDIARY	123456789

**12060 -** This seller\_id is used 2 times in this file. This is incompatible with the fact that you have listed the ID as representative of a DIRECT relationship.





# Closing Remarks



Oliver von Wersch Founder & CEO (vonwerschpartner Digital Strategies) & Consultant (IAB Tech Lab)

**IAB Tech Lab** 

Sign up here for the IAB Tech Lab European Communication Groups: eu\_communications@iabtechlab.com

# **Upcoming Events**

# IAB Tech Lab European Communication Group:

Focus on CTV (OM SDK, Content Taxonomy, & more)
 May 12th, 3:00 PM-4:00 PM CET

**REGISTER NOW** – email <u>eu communications@iabtechlab.com</u>
Panel opportunities available – email <u>eu communications@iabtechlab.com</u>

# **Addressability Solutions Roadshow**

May 19th, 2:00 PM-4:30 PM EST/10:00 AM-1:30 PM EST

**REGISTER NOW** – <u>iabtechlab.com/events</u>

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